



Get started

All you need to know to get going.

htc TOUCH_{PRO2}

Sprint 

Welcome! _

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This guide introduces you to the basics of getting started with Sprint and your new HTC Touch Pro2.

Only on the Now Network.™

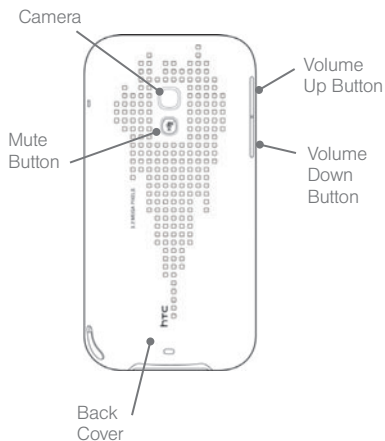


Your HTC Touch Pro2 _

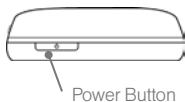
Front



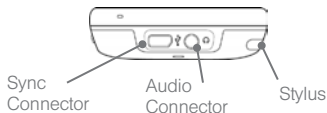
Back



Top



Bottom



Get Your Device Ready _

▶ **Insert the Battery**

1. After removing the stylus, hold the device with both hands and push the back cover upward with your thumb to remove the cover.
2. Align the battery's contacts with those inside the battery compartment and gently push the battery into place.
3. Replace the back cover.

▶ **Insert a microSD Card** (not included)

1. Remove the back cover. (See step 1 above.)
2. Insert the microSD card into the slot with the gold contacts facing down. Carefully insert the card into the slot and gently press in until the card clicks into place.
3. Replace the back cover.

▶ **Charge the Battery**

1. Plug one end of the USB cable into the phone charger.
2. Plug the other end of the USB cable into the sync connector on your device.
3. Plug the phone charger into an outlet.



▶ **Activate Your Device**

- If you bought your device at a Sprint Store, it is probably activated and ready to use.
- If you received your device in the mail, and it is a new Sprint account or a new phone number, it is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your device in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions.

When you have finished, make a phone call to confirm your activation. If your device is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

▶ **Sprint WorldwideSM Service**

Before you travel, contact Sprint to enable Sprint Worldwide international services.

- Visit sprint.com/international and click **Chat with us** or **Email us** on the right side of the page.
 - or –
- Call **1-888-226-7212, option 2.**
- For a complete list of countries and Sprint Worldwide coverage areas, visit sprint.com/sww.

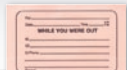
Make Your First Call _



▶ Make Your First Phone Call



1. Press to display the Phone screen.
2. Enter a phone number using your keypad. (If you make a mistake while dialing, tap to erase.)
3. Press .
4. When you're finished, press .

Voicemail _



▶ Set Up Your Voicemail

You should set up your voicemail and personal greeting as soon as your device is activated. Always use a passcode to protect against unauthorized access.

1. Press  to display the Phone screen.
2. Tap and hold  on the Phone keypad.
3. Follow the system prompts to create your passcode and record your name and greeting.

▶ Retrieve Your Voicemail

From your device:

- Using One Touch Message Access, tap and hold .


From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *.
3. Enter your passcode.

Contacts _



▶ Save a Phone Number

1. Press  to display the Phone screen, and then enter a number using the phone keypad.
2. Tap **Save to Contacts?** and then tap **Yes, Create new contact** to create a new contact entry, or **Yes, To existing contact** to add the number to a contact already on your device.
3. Tap a contact's name if you chose to save to an existing contact.
4. Enter a first and last name (if saving to a new contact) by tapping the **First** and **Last** fields and using the sliding QWERTY keyboard.
5. Tap the **Number Type** list and select a call category (Work, Mobile, Home, etc.), and then add additional information if desired.
6. Tap **Save**.


▶ Retrieve a Phone Number

1. From the Home screen, tap **All People**.
2. Swipe upward or downward to scroll through the contacts list, or touch and hold the Quick Scroll bar on the right side and then slide your finger downward.
3. Tap an entry to display it.
4. Tap **Call** [category] to call the contact.







Messaging and Pictures _



▶ Send a Text Message

1. On the Home screen, slide to the Messages tab.
2. Touch the **New** icon  on the upper right side of the screen.
3. Enter a wireless phone number or email address.
4. Use your keyboard to enter a message or tap **Menu > My Text**, and then tap a preset message.
5. Tap **Send**.

▶ Take a Picture

1. On the Home screen, slide to the Photos and Videos tab, and then tap the camera icon . (You can also tap **Start > All Programs > Camera** to launch the camera.)
2. Using your display as a viewfinder, aim the camera lens at your subject, and touch the Virtual Camera button .
3. Touch **Back**  to return to the live camera screen, or touch **View** , **Delete** , or **Send** .










Manage Your Account _



▶ **Online: www.sprint.com**

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

▶ **From Your Sprint Phone**

- tap    to check minute usage and account balance
- tap    to make a payment
- tap    to access a summary of your Sprint service plan or get answers to other questions

▶ **From Any Other Phone**

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-800-927-2199**

Helpful Sprint Information _

▶ **Total Equipment Protection**

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**

Loss, Theft, Routine maintenance, Physical or liquid damage, Mechanical or electrical problems, Failure from normal wear and tear.

- **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

▶ **Sprint 411**

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and more details.

Resources _



▶ For Your Phone

- This *Get Started* guide to get you up and running.
- **Features Guide** – Get the most from the services and features available on your new Sprint device.
- **User Guide** – View the comprehensive online *User Guide* to the HTC Touch Pro2.
- **Web** – Go to sprint.com/support to download the latest version of the *User Guide*, and to access troubleshooting and other resources.

▶ For the Environment

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new device. Visit sprint.com/recycle for more details.

sprint.com/begin _

- ▶ Visit sprint.com/begin to discover all you can do with your device and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.