



Get started _

All you need to know to get going.

Welcome! _



Nextel is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Nextel and your new MOTOROLA i890 phone.

Nextel Direct Connect



MOTOROLA i890



Resources _



▶ For Your Phone

- This *Get Started Guide* to get you up and running.
- **User Guide** – View the comprehensive *User Guide* to your MOTOROLA i890 phone.
- **Web** – Go to sprint.com/support to download the latest version of the *User Guide*, and to access troubleshooting and other resources.

▶ For the Environment

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new phone. Visit sprint.com/recycle for more details.

sprint.com/begin _

- ▶ Visit sprint.com/begin to discover all you can do with your phone and Nextel service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.

Get Your Phone Ready _

▶ Make Sure the SIM Card Is Inserted

Your SIM (Subscriber Identity Module) card is inserted into the phone's SIM card holder. You should never need to remove or insert the SIM card. If you need to do so, please consult the phone's User Guide.

1. With your thumbs, press down on the battery cover on the back of your phone and slide the cover up to release it.
2. Ensure that the SIM card is inserted in the slot below the battery compartment.

If no SIM card came with your phone, contact Nextel Customer Service at **1-800-639-6111**.

▶ Insert the Battery

1. With the battery cover removed (see step 1 above), insert the battery into the battery compartment and gently press down until it clicks into place.
2. Replace the battery cover.

▶ Charge the Battery

1. Plug the phone charger into an outlet.
2. Plug the flat end of the charger into the phone's micro USB connector.

Activate Your Phone _



Make Your First Call _



▶ Activate Your Phone

If you bought a phone at a Sprint Store, it is probably activated and ready to use. If it is not activated, call Nextel Customer Service at **1-800-639-6111** from any other phone.

- Press the red **End/Power** key (☒) to turn the phone on.

When your phone powers up the first time, it performs a series of security checks. If you don't pass the security checks, you will see messages and screen prompts showing what to do next.

If you continue to encounter security messages, call Nextel Customer Service at **1-800-639-6111** from a landline phone.

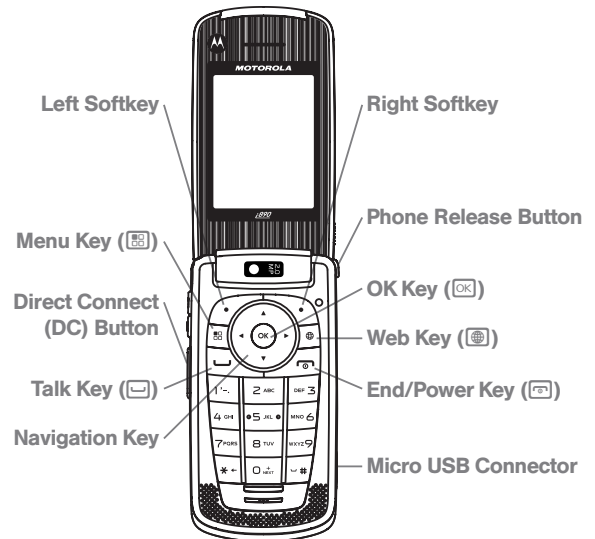
▶ Switch to Spanish Menus (optional)

1. Press **☒** > **Settings** > **Display/Info** > **Language**.
2. Highlight **Español** and press **OK**.

Tip: To open the phone, press the Phone Release Button in the top right corner when the phone is closed.

▶ Make Your First Phone Call

1. Enter a phone number using your keypad. (If you make a mistake while dialing, press **Delete** [right softkey] to erase.)
2. Press the green **Talk** key (☒).
3. When you're finished, press **☒** or close the phone.






▶ Nextel Direct Connect Services

Your phone and Nextel service offer the following Nextel Direct Connect services:

- **Direct Connect**[®] – Instant two-way radio communication with another Direct Connect user.
- **Group Connect**[®] – Connect instantly with up to 20 other Direct Connect users at once.
- **Talkgroup**[™] – Make group calls with up to 100 Nextel subscribers in the same Direct Connect network. (Online setup by account administrator.)
- **Nextel Direct Talk**[™] – Establish off-network, two-way radio communication between two or more Nextel Direct Talk-capable phones. (Direct Talk calls do not use the Nextel National Network.)

▶ Make a Direct Connect Call

1. Enter a Direct Connect number using your keypad. (Remember to include asterisks when dialing Direct Connect numbers.)
– or –
Select a Direct Connect entry from Contacts or Recent Calls.
2. Press and release the Direct Connect button (DC button) on the side of the phone.
3. Wait for a reply and then press and hold the DC button to speak. When you are finished, release the DC button to listen.
4. To end the call, do nothing or press .

Voicemail _



▶ Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. Using your i890 phone, call your wireless phone number.
2. Follow the system prompts to create your passcode and record your name and greeting.

▶ Retrieve Your Voicemail

From your i890 phone:

- Dial your wireless phone number.
– or –
- Press **[MMS]** > **Messages** > **Voice Mail**.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press **[*]**.
3. Enter your passcode.

Contacts _



▶ Save a Phone Number

1. Enter a phone number and press **[MMS]** > **Store Number**.
2. Highlight **[New Contact]** and press **[OK]** to create a new contact, or highlight an entry from the list and press **[OK]** to save the number to an existing contact.
3. Enter a name for the entry (if applicable), select a category for the number (such as Mobile, DC, Home, or Work), and add any other information you wish to store.
4. Press **Save** (left softkey).

▶ Retrieve a Phone Number

1. Press **[MMS]** > **Contacts**.
2. Use your navigation key to scroll through the entries, or press **Search** (left softkey) and use your keypad to enter the first few letters of the contact entry.
3. To display an entry, highlight it and press **[OK]**.
4. To call the entry's default phone number, highlight it and press **[Call]**.

*Note: You can also display the Contacts list by pressing **Contacts** (left softkey) in standby mode.*

Messaging _



▶ Send a Text or MMS Message

1. Press **Mesgs** (right softkey) > **Create** (left softkey).
2. Enter a wireless phone number or email address.
– or –
Press **Search** (left softkey) to select recipients from Contacts or Recent Calls. Press **Done** (left softkey) when you have finished adding recipients. (You may also need to press **Back** [right softkey].)
3. Use your keypad to enter a message or press **QNotes** (left softkey) to choose from Quick Notes preset messages. (If you have already begun entering text, press **☐** > **Insert** > **Insert QNotes** to access Quick Notes.)
To insert pictures, audio, or videos in your message, press **☐** > **Insert** > **Insert Picture** (or **Audio** or **Video**), highlight an item, and press **OK**.
4. Press **OK** when you have finished adding the message.
5. Press **Send** (left softkey).

Pictures & Video _



▶ Take a Picture

1. Press **☐** > **Multimedia** > **Camera** to activate the phone's camera.
2. Close the phone and hold it horizontally (with the DC button at the bottom) to use the external display screen as a viewfinder.
3. Press the center touch media key (**Ⓜ**) to take the picture.

▶ Record a Video

1. Press **☐** > **Multimedia** > **Camcorder** to activate the phone's video camera.
2. Close the phone and hold it horizontally (with the DC button at the bottom) to use the external display screen as a viewfinder.
3. Press the center touch media key (**●**) to begin recording. Press it again to stop recording and save the video.

*Note: You can also activate the camera and camcorder with the phone closed. Press the Smart Button (**☐**) on the top right side of the phone to launch the external display menu and use the lighted touch media keys to select Camera or Camcorder.*

Manage Your Account _



▶ **Online: www.nextel.com**

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Nextel service plan
- get detailed instructions and download content

▶ **From Your Wireless Phone**

- press * 4 ☎ to check minute usage and account balance
- press * 3 ☎ to make a payment
- press * 2 ☎ to access a summary of your Nextel service plan or get answers to other questions
- press * 7 ☎ to add a new line of service, upgrade your phone, purchase accessories, or access other account services

▶ **From Any Other Phone**

- Nextel Customer Service: Dial **1-800-639-6111**
- Business Customer Service: Dial **1-800-390-9545**

Helpful Nextel Information _

▶ **Total Equipment Protection**

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

• **Coverage includes:**

Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, failure from normal wear and tear.

• **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

▶ **Sprint 411**

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See nextel.com for pricing and more details.