



Get started_

All you need to know to get going.



palm pixi



Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail and it is a new Sprint account or a new phone number, your phone activates automatically after you complete setup (see p. 6).
- If you received your phone in the mail and you are switching the number from a previous Sprint phone, **do not turn on your new phone yet. Wait until your old phone is deactivated.** Go to sprint.com/activate on your computer. Follow the instructions to activate the number on your new phone.

If you have any problems with activation, contact Sprint Customer Service at 1-888-211-4727 from another phone.



Turn On Your Phone

Activate your phone before you turn it on (see previous page). Then press and hold the **power** button until you see the Palm logo. Wait for setup to start (please be patient).

Power button



Use of this device requires providing a valid email address, mobile phone number, and related information for account setup and activation. A data plan is also required. An unlimited usage data plan is strongly recommended or additional data charges may apply.

Overview



Top



- 1 Earpiece
- 2 Speaker (on back)
- 3 Gesture area
- 4 Microphone
- 5 **Option key:** See p. 12.
- 6 Ringer switch: Flip to turn the ringer and notification sounds on and off (red means off).
- 7 **Volume:** For call, ringer, and music/video playback. See p. 14.
- 8 **Charger/microUSB connector**
- 9 Sym: See p. 12.
- 10 **Power:** Press to wake up and turn off the screen. Press and hold to turn the device completely on and off (deep sleep; calls go to voicemail).
- 11 3.5mm headset jack

Set Up Your Phone



To use your phone, you must agree to Palm's terms and conditions, and then create a Palm profile: Enter a working email address and create a password. Setting up a Palm profile is different from setting up email. To set up email, see p. 15.

► Why do I need a Palm profile?

A Palm profile gives you access to services like software updates, daily backup of your data, and remote erase of your data should your phone be lost or stolen.

NOTE: Do you have a Palm profile from a phone that you no longer use? Just sign in to your existing profile. All info associated with your profile is downloaded to your new phone.



Set Up Contacts & Calendar to Sync



To wirelessly sync Contacts and Calendar info, set up **online accounts** with providers like Google and Microsoft Exchange ActiveSync.

If you don't already have an account with a service provider, you must create one before you set up the account on your phone.

- **Google:** Go to gmail.com.
- **Exchange:** Check with your company's IT department.

A sync relationship you set up in one app is automatically set up in other apps. For example, by setting up a Gmail email account, your phone is also set to sync Google Contacts, Calendar, and IM.




Set Up Accounts on Your Phone



The first time you open Contacts, Calendar, and Messaging, you see a setup screen that appears only once:

Tap **Add an Account** > enter username and password > **Sign In**.

Just want to jump to your contacts or calendar, or send a message? Tap **Done** .

Email: See p. 15.

Later, set up accounts this way: Open the menu by tapping the app name in the upper-left corner of the screen > **Preferences & Accounts** > **Add An Account**.

Your **Palm profile** also has an **account** associated with it. You can use it for Contacts and Calendar info, and for other kinds of info as well, like Memos. This info is backed up daily, but you can access this info only on your phone. Unlike info stored with Google and other online accounts, there's no way to see Palm profile account info on your computer.



Transfer Info to Your Phone



On your computer, look for an email from Palm at the address you used to create your Palm profile. Finish setting up your profile on your computer; then click the link that takes you to a website (palm.com/migrate-pixi) that explains your data-transfer options.

▶ **What kinds of info can I transfer?**

Contacts, calendar info, tasks, and memos/notes.

▶ **Where can I export info from?**

- **Windows:** Palm® Desktop and standalone Outlook® (Outlook that doesn't sync with an Exchange server).
- **Mac:** iCal and Address Book.

▶ **Where do I transfer the info to?**

Pick the account—for example, your Google, Exchange, or Palm profile account—to receive the info you exported from your computer. We recommend that you transfer your info to an online account (see p. 7).

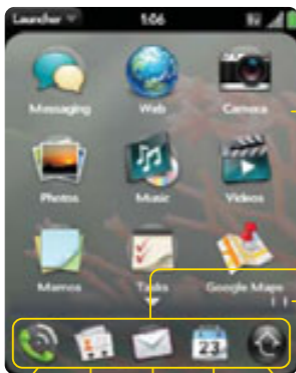


Open Applications



Launcher: To open the Launcher, flick up twice from the gesture area to the screen. (In Card view, flick up once.) The Launcher displays all your apps. Swipe left and right onscreen to scroll through Launcher pages, up and down to see everything on the page.

Quick Launch: To open Quick Launch when you can't see it onscreen, drag up from the gesture area to the screen. Quick Launch displays up to five icons. To customize it, drag out any icon except Launcher and drag in another one. Tap an icon to open an application.



Launcher,
page 1

Quick Launch

Page
indicator

Phone Contacts Email Calendar Launcher

Move Among Open Applications



You can open and use multiple applications at the same time. To move among them, first tap the center of the gesture area to shrink the app you're using. You're now in **Card view**, where all open apps appear as small windows (cards).

In Card view, swipe left or right on the screen to scroll through open apps.

To close an app, throw the card off the top of the screen in Card view.

To use an open app, tap its card.





Card view with three open cards

Enter and Save Info

To select text: You can select text in messages, web pages, memos, and so on. See the text selection gestures on the back of the Gesture Guide attached to this guide. Open the application menu to use Cut, Copy, and Paste.

To enter uppercase letters: Press **Shift**  and the letter key. To turn on **Caps Lock**, press **Shift** twice.

To enter numbers and symbols that appear at the top of the keys: Press **Option**  and the key for the character. To turn on **Option Lock**, press **Option** twice.



To enter symbols like currency symbols and accented characters: Press **Sym**  to open the symbols table, scroll to the character you want, and tap to select.

▶ **How do I save the info I entered?**

Info is saved automatically. Make the back gesture, and your information is saved automatically. If you see a Done button, tap it to save and move on. If you throw the card off the screen to close an app, new info is always saved automatically.

Make a Call, Use the Phone

▶ Make a call

Quick Launch >  > enter the number with the keyboard > tap the number. To end the call, tap .

If you need to wake up the screen, press **power** .

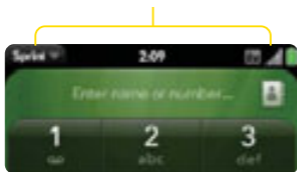
▶ Turn the phone off and on

Tap the upper-right corner of any screen > **Turn on/off Airplane Mode**.

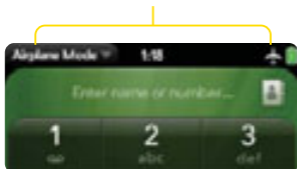
▶ Dial a number by contact name

Launcher or **Card view** > type the first or last name or initials > tap the number.

Phone is on



Phone is off





▶ **Set up/listen to voicemail**

Quick Launch >  >  > listen for instructions.

NOTE: Sprint strongly recommends setting a voicemail passcode. Without a passcode, anyone who has access to your phone can access your messages and place outbound calls through your wireless account.

▶ **Silence the ringer when the screen is off**

Press **power**  twice.

▶ **Adjust call volume**

Press **volume** up or down.



Set Up Email



▶ **Quick Launch** > .

The first time you open Email, the address you used to create your Palm profile is already in the Email Address field. Enter the password > **Sign In** to complete setup of that account.

Setting up email from some providers automatically adds your contacts and calendar data from that provider to your phone. See pp. 7-8.


Later, to add other email accounts: Open the application menu > **Preferences & Accounts** > **Add An Account**.

Find It Fast



In Launcher or Card view, simply start typing a word, name, or first and last initials.

Your phone displays any matching results. Tap the one you want.

Tap a phone number to dial it. Or tap  beside a phone number to send a text message.

To search the Web or the on-device Help, tap the text you entered. Tap a Web search option, or tap **Help**.



Merged Views

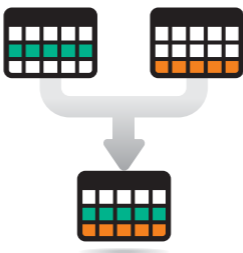


The Palm® Synergy™ feature displays data from several sources in a single view on your phone, but keeps the sources of your data separate.

Let's say you use Google calendar for your personal appointments and your company's Outlook calendar for business appointments. Your phone's Calendar application can display appointments from both calendars in a single view.

Likewise, if you set up multiple email accounts, the Email application lets you display the messages from all your account inboxes in a single view.

And in Messaging, all your messages with a person show up in a single conversation view, whether they are text, multimedia, or instant messages.



Linked Contacts



The Contacts application also offers a merged view—all your contacts from all your accounts appear in a single list. But more than that, Contacts lets you see all your information for a person in a single view—even if that information comes from multiple sources.

For example, let's say you have a work contact in Exchange and a personal contact for the same person in Google contacts. Contacts recognizes the similarity and automatically links the two contacts so that you can see all the information in one place. You can also manually link and unlink contacts.



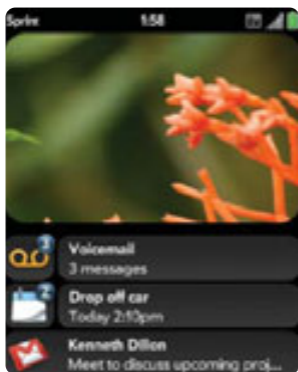
Notifications



Notifications at the bottom of the screen alert you to voicemail, incoming messages, upcoming appointments, and more. For some notifications, tap the notification to act on it. For others, such as Calendar reminders, the notification gives you options such as opening the appointment or dismissing the notification.

If you do not act on a notification after a few seconds, it becomes an icon in the lower-right portion of the screen. Tap the icon area to display your notifications.

Throw a notification off the side of the screen to dismiss it.




Get Help



▶ **Need help with setup?**

After your phone is activated with Sprint, Palm support staff can help you set up your phone and get you up and running. Call 1-866-750-PALM (7256) from 6:00 AM to 8:00 PM Pacific, Monday through Friday, and 8:00 AM to 5:00 PM Pacific, Saturday and Sunday. This service is free within 90 days of purchase. Palm may refer you to Sprint for help with carrier-specific features. Offer subject to change without notice.

▶ **Help on your phone**

Tap **Help**  in the Launcher or in an application menu to view **Tips** (short how-tos), **Clips** (animations about your phone), and helpful **Featured** articles.

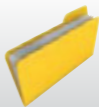
▶ **Features Guide**

Take a peek at other things you can do with your phone to get the information you want when you want it.

▶ **Online support**

- Visit sprint.com/palmpixisupport to access the *User Guide*, how-to videos, tutorials, and helpful support information.
- Visit palm.com/support to edit your Palm profile, manage your phone, and obtain additional support.

Manage Your Account



- ▶ **Check minute usage and account balance**

Quick Launch >  > * 4 >  .

- ▶ **Make a payment**

Quick Launch >  > * 3 >  .

- ▶ **Find service plan information**

Quick Launch >  > * 2 >  .

TIP: You can also manage your account online at sprint.com, or by calling Sprint from any phone:

- Sprint Customer Service:
1-888-211-4727
- Business Customer Service:
1-800-927-2199

Total Equipment Protection

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

- Coverage includes: Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, failure from normal wear and tear.
 - For more information: See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call 1-800-584-3666.
- * Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.



palm.com/environment

RECYCLE YOUR OLD PHONE

Get an account credit or help Sprint support Internet safety for kids by recycling your old phone through Sprint wireless recycling programs. Visit sprint.com/recycle for details.

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Gesture Guide

Watch the gesture animations on palm.com/support and in Help on your phone.

Make gestures lightly. Don't use your fingernail.

Turn on your phone

Press the **power** button.



Tap

Touch the screen firmly and quickly with your fingertip, not the fingernail. Don't bear down.



Open the Launcher

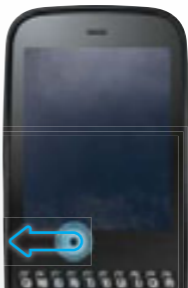
In a full-screen app, flick up twice from the gesture area to the screen.

In Card view, flick up once.



Back: Go up a level in an app, save data

Quick swipe from right to left anywhere in the gesture area.



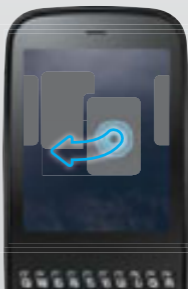
Minimize app and go to Card view

Tap the center of the gesture area.



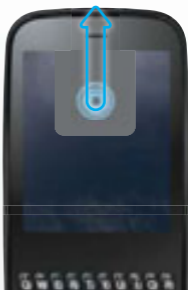
Resize cards and change card order

In Card view, tap and hold a card. Drag cards to change the order.



Close an app

In Card view, throw the card off the top of the screen.



Open menus

Application: Tap the upper-left corner.

Connection: Tap the upper-right corner.

NOTE: You can also open either menu by dragging down from the top of the phone to the screen.



Open Quick Launch

Drag up slowly from the gesture area.

Move your finger to an app to open the app.




Insert the cursor in a text field

Tap the location.

NOTE: A cursor appears in places where you can enter text.




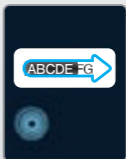
Move cursor

Insert the cursor, press and hold **Option** , and then drag anywhere onscreen.




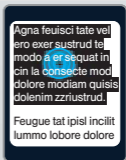
Select text with cursor

Tap the start point, press and hold **Shift** , and then drag anywhere onscreen.



Select text without cursor

Press and hold **Shift** . Tap each paragraph to select it. To deselect, tap again.



Zoom in

Place two fingers and spread them apart.



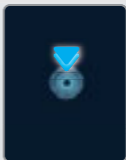
Zoom out

Place two fingers and bring them together.



Zoom in/out a fixed amount

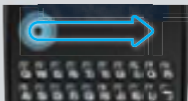
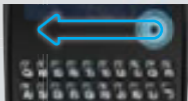
Double-tap the screen. Double-tap again to zoom out.



Move to previous or next open app

Full swipe left or right in gesture area.

To turn on these gestures: **Screen & Lock > Switch Applications On.**



Delete a list item

Throw the item off the side of the screen.

NOTE: In some apps, you must open the application menu and tap **Delete**.



Scroll

Slow: Drag up or down.

Fast: Flick up or down.

Stop: Tap the screen while scrolling.



Drag and drop

Tap and hold the item, wait for a visual cue, and then drag the item.

