

Sprint 

*Get started.*

*All you need to know to get going.*

**SAMSUNG**

Reclaim™



# Welcome

*Thanks for joining Sprint in our efforts to make our world a better place. We're committed to developing technologies that give you the ability to get you what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new Samsung Reclaim™. The full User Guide for your phone, along with instructional videos and tutorials, can be found at [sprint.com/reclaimsupport](http://sprint.com/reclaimsupport).*

***Only on the Now Network™.***

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# Get Your Phone Ready



## Insert the Battery

1. Remove the battery compartment cover on the back of the phone by pressing down and sliding it in the direction of the arrow on the cover and then lifting the battery compartment cover up and off.
2. Insert the battery into the battery compartment and gently press down until it clicks into place.
3. Replace the battery cover.



## Charge the Battery

1. Plug the phone charger into an outlet.
2. Plug the other end of the charger into the phone's charger or accessory jack.






## Turn the Phone On

- Press and hold  to turn the phone on.



## Switch to Spanish Menus

1. Highlight  and press  > **Settings** > **Display** > **Language**.
2. Highlight **Español** and press .

# Activate Your Phone



## Activate Your Phone




- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your phone in the mail and you are switching numbers from a previous Sprint phone to the new phone, you need to go online to activate the number on your new phone.
  - From your computer's Web browser, go to [sprint.com/activate](http://sprint.com/activate) and complete the onscreen instructions to activate your phone.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at 1-888-211-4727 for assistance.

# Make Your First Call











## Make Your First Phone Call

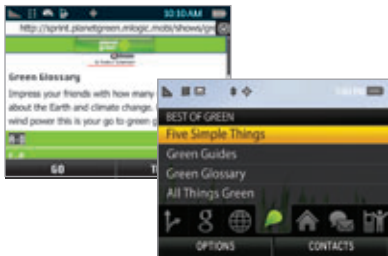
1. Enter a phone number using your keypad. (If you make a mistake while dialing, press  to erase.)
2. Press .
3. When you're finished, press .

# Navigate Your Phone

## Introducing Sprint One Click

Sprint One Click brings all your favorite features to your fingertips on your Samsung Reclaim™.

This easy-to-use design lets you access features such as **MESSAGING** , **SPRINT NAVIGATION** , **GOOGLE** , **FACEBOOK** , **MYSPACE** , **BEST OF GREEN**  and the **INTERNET**  all without having to leave the main screen. It also gives you at-a-glance access to personalized information “bubbles” when you’re on the **Home**  screen.






## Get to Know the Main Screen





- **Carousel** – The bottom row of **tiles**, or icons, on your main screen. The carousel gives you instant access to your favorite features.

To highlight a tile, press the navigation key right or left to move the carousel. The center tile is the highlighted tile. (The **Home** tile  is highlighted in the illustration above, displaying the Home screen.)

To highlight an option above a tile, press the navigation key up or down to select it.

- **Bubbles** – The “at-a-glance” information windows available when the Home  screen is displayed.









To access the phone’s main menu, highlight  and press .

# Navigate Your Phone



## Personalize Your Home Screen

Add up to eight “bubbles” to your Home screen to display the information you want at a glance.

1. Highlight  and press **OPTIONS** (left softkey) > **Personalize Home Screen** > **Add a Bubble**.
  2. Highlight a bubble (such as Date and Time , News , Weather , Sports News , Finance , or Horoscope ) and press **ADD** (left softkey). Follow the instructions to customize your selection.
- To use the bubbles, press the navigation key up or down to highlight a bubble, and then press  to display more information.




## Personalize Your Carousel

Your phone's carousel holds up to 15 tiles. Add, remove, and rearrange tiles as often as you like. For more information, see **Section 2B: Navigating the Main Screen** in your User Guide.



## Learn More


Use the built-in Tutorial to learn all you need to know about Sprint One Click. Highlight  and press **OPTIONS** (left softkey) > **Tutorial**.

# Voicemail



## Set Up Your Voicemail




All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against unauthorized access.

1. Press and hold .
2. Follow the system prompts to create your passcode and record your name and greeting.



## Retrieve Your Voicemail

From your phone:

1. Using One Touch Message Access, press and hold .
2. Otherwise, use the menu keys to highlight  and press  > **Messages** > **Voicemail** > **Call Voicemail**.



From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press **\***.
3. Enter your passcode.



# Settings




## Select Ringer Types for Voice Calls and Messages

1. Highlight  and press  > **Settings** > **Sounds** > **Ringer Type** > **Incoming Calls**, and then select **Contact Entries** or **Unknown Numbers**. (A list of ringer type categories will be displayed.)





-or-

Highlight  and press  > **Settings** > **Sounds** > **Ringer Type** > **Messages**, and then select **Voicemail**, **Text Message**, or **Picture Mail**. (You will see a list of ringer type categories.)

2. Select a category (for example, **Ring Tones**, **Melodies**, or **My Stuff**), and then use your navigation key to scroll through the available ringers. A sample ringer will sound as you highlight each option.
3. Press  to assign a ringer.






## Get New Ringers

1. Highlight  and press  > **My Stuff** > **Ringers** > **Get New Ringers**. (The browser starts and displays the Ringers menu.)
2. Use your navigation key and keypad to search through available ringers. When you find one you want, highlight it and press .
3. To make a purchase, highlight Buy and press  (Your phone automatically downloads the ringer.)

4. When the download is finished, select an option to continue:
  - **Listen** to listen to the ringer.
  - **Set As** to assign the ringer to a call or message type or to a specific contact.
  - **Shop** to browse for other items to download.

**Note:** Additional charges may apply, but some are free.

### **Adjust the Phone's Volume Settings**

1. Highlight  and press  > **Settings** > **Sounds** > **Volume**.
2. Select **Ringer, Earpiece, Headset, Speakerphone, or Advanced....**
3. Using the navigation key, choose a volume level and press .

### **Set Phone to Vibrate**

- Press the side volume button down in standby mode until you see “Vibrate All” on the screen.

### **Set Phone to Vibrate with Ringer**

1. Press the side volume button up or down in standby mode until a volume setting appears on the screen.
2. Press **VIB ON** (left softkey). (If you have already checked the option, pressing **VIB ON** [left softkey] again deselects the option.)


### **Set Phone to Silence All**

- Press the side volume button down in standby mode until you see “Silence All” on the screen.

# Contacts







## Save a Phone Number

1. Enter a phone number and press **OPTIONS** (right softkey) > **Save**.
2. Select **New Entry** to create a new contact, or **Existing Entry** to save the number to an existing contact.
3. Select a category for the number (such as **Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**), enter a name for the entry, and add any other information you wish to store to the contact.
4. Press  and then press **DONE** (left softkey).





## Retrieve a Phone Number




1. Highlight  and press  > **Contacts**.
2. Use your navigation key to scroll through the entries, or use your keypad to enter the first few letters of the contact entry.
3. To display an entry, highlight it and press .
4. To call the entry's default phone number, highlight it and press .

**Note:** You can also display the Contacts list by pressing **CONTACTS** (right softkey) in standby mode.

## Assign a Speed Dial Number

1. Add a phone number to a new or to an existing Contacts entry.  
-or-  
Select a Contacts entry and press  to display the Contact Details page.
2. Highlight the desired number and press **OPTIONS** (right softkey) > **Set Speed Dial**.
3. Select an available (unassigned) speed dial location and press **ASSIGN** (right softkey) or press .





## Create a Group

1. Highlight  and press  > **Contacts**.
2. Press **OPTIONS** (right softkey) > **New Group** to create a new Group category.
3. Read the onscreen information and press **START** (left softkey).
4. Add multiple entries (two or more) to your new group by highlighting a name from the list and pressing . This action places a check mark alongside the name.
5. Press **CONTINUE** (left softkey) and enter a name for the new group.
6. Press **SAVE** (left softkey) to assign the selected entries to the new group.

# Pictures & Video







## Take a Picture

1. Highlight  and press  > **Photos** > **Camera** to activate the phone's camera. (You can also press the camera button.)
2. Using your display as a viewfinder, aim the camera lens at your subject, and press  or the camera button.
3. Press  to return to Camera mode, or press **OPTIONS** (right softkey) to explore other options, including sending the picture using Sprint Picture Mail.





## Record a Video



1. Highlight  and press  > **Photos** > **Camcorder** to activate the video camera.
2. Select **VideoMail** or **LongVideo**.
3. Using the phone's display screen as a viewfinder, aim the lens at your subject, and press , or the camera button to begin recording.
4. Press  or the camera button to stop recording.
5. Press **OPTIONS** (right softkey) to explore options, including sending the video using Sprint Picture Mail.

**Note:** The keyboard must be open to activate Camera or Camcorder mode.

## View Pictures and Videos

1. Highlight  and press  > **Photos** > **My Albums** > **In Phone** or **Memory Card**.
2. Use your navigation key to view and scroll through the pictures and videos.

## Choose Settings

1. Highlight  and press  > **Photos** > **Settings and Info**.
2. Select one of the following options:
  - **Auto Save to** to choose between **Phone** and **Card** as the default location to save pictures or videos.
  - **Status Bar** to select whether the **Status Bar** is displayed onscreen when the camera/camcorder is active.
  - **Account Info** to display your current Picture Mail account settings via an online connection.

# Messaging



## Send a Text Message

1. Press  > **Messages** > **Send Message** > **Text Message**.





-or-

Press .

2. Select a recipient from recent messages, or select **Go to Contacts** to select a recipient from your contacts, or press **NEW ADDR.** (right softkey) to enter a phone number or email address by hand.
3. Enter a wireless phone number or email address. If prompted, press **CONTINUE** (left softkey).
4. Use your keypad or your QWERTY keyboard to enter a message or press **OPTIONS** (right softkey) to choose from preset messages or emoticons.
5. Press **SEND** (left softkey).



## Send a Picture or Video

1. Highlight  and press  > **Messages** > **Send Message** > **Picture Mail**.
2. Select **Go to Contacts** or **NEW ADDR** (right softkey) to enter the recipients, and press .
3. Use the navigation key to select from **In Phone**, **Memory Card**, **Online Albums**, **Take New Picture** **Take New Video**, or **Text Only**.
4. Highlight the picture or video you wish to send and press .
5. Follow the onscreen prompts. You can select a subject, and add a text or audio message if you wish.
6. Press **SEND** (left softkey) to send the picture.

# Manage Your Account



## Online: [www.sprint.com](http://www.sprint.com)

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content



## From Your Sprint Phone

- press to check minute usage and account balance
- press to make a payment
- press to access a summary of your Sprint service plan or get answers to other questions



## From Any Other Phone

- Sprint Customer Service: Dial 1-800-Sprint1 (1-800-777-4681)
- Business Customer Service: Dial 1-800-927-2199

# Helpful Sprint Information



## **Total Equipment Protection**

*The protection you need so you can be worry free*

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**

Loss, Theft, Routine maintenance, Physical or liquid damage, Mechanical or electrical problems, Failure from normal wear and tear.

- **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to [www.sprint.com/tep](http://www.sprint.com/tep) for more details. To enroll within 30 days of activation call 1-800-584-3666.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.



## **Sprint 411**

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See [www.sprint.com](http://www.sprint.com) for pricing and more details.

# Resources



## For Your Phone

- This *Get Started Guide* to get you up and running.
- **Features Guide** – Get the most from the services and features available on your new Sprint phone.
- **User Guide** – View the comprehensive *User Guide* to the Reclaim™.
- **Web** – Go to [sprint.com/reclaimsupport](http://sprint.com/reclaimsupport) to download the latest version of the *User Guide*, and to access instructional videos, tutorials, and other resources.



## For the Environment

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new phone. Visit [sprint.com/recycle](http://sprint.com/recycle) for more details.

## *sprint.com/begin*



Visit [sprint.com/begin](http://sprint.com/begin) to discover all you can do with your phone and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.

