



Get started _

All you need to know to get going.

SANYO incognito

Sprint 

Welcome! _



Get Your Phone Ready _

Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new SANYO Incognito.™

Only on the Now Network.™

▶ **Insert the Battery**

1. Slide the battery release latch to unlock it, and then slide the battery cover down to remove it.
2. Insert the battery into the battery compartment, making sure the connectors align, and gently press it down.
3. Position the battery cover and slide it upward until it snaps into place, and then lock the battery release latch.

▶ **Charge the Battery**

1. Plug the phone charger into an electrical outlet.
2. Plug the other end of the charger into the micro-USB connector located on the upper right side of your phone.

▶ **Turn the Phone On**

- Open the phone and press .

Activate Your Phone _






▶ Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

▶ Switch to Spanish Menus *(optional)*




1. Highlight  and press  > **Settings** > **Others** > **Language**.
2. Highlight **Español** and press .

Make Your First Call _






▶ Make Your First Phone Call

Using the External Keypad

1. Enter a phone number. (If you make a mistake while dialing, touch  to erase the numbers.)
2. Touch .
3. When you're finished, touch .






Using the Internal Keypad

1. Enter a phone number using the QWERTY keypad. (If you make a mistake while dialing, press  to erase.)
2. Press .
3. When you're finished, press .

Navigate Your Phone _

► Introducing Sprint One Click

Sprint One Click brings all your favorite features to your fingertips on your SANYO Incognito.


This easy-to-use design lets you access features such as **MESSAGING** , **SPRINT NAVIGATION** , **GOOGLE** , and the **INTERNET**  all without having to leave the main screen. It also gives you at-a-glance access to personalized information “bubbles” when you’re on the **Home**  screen.



Get to Know the Main Screen _



► Get to Know the Main Screen

- **Carousel** – The bottom row of **tiles**, or icons, on your main screen. The carousel gives you instant access to your favorite features.

To highlight a tile, press the **navigation key** left or right to move the carousel. The center tile is the selected tile. (The **Home**  is in the center in the illustration above, so the Home screen is displayed.)

To highlight an option above a tile, press the navigation key up or down to select it.







- **Bubbles** – The at-a-glance information items that you may see when the Home  screen is displayed.


To access the phone's main menu, highlight  and press .

Personalize Your Phone _

► Personalize Your Home Screen

Add up to six bubbles to your Home screen to display the information you want at a glance.


1. Highlight  and press **OPTIONS** (left softkey) > **Personalize Home Screen** > **ADD** (left softkey).
2. Highlight a bubble (such as News , Weather , Sports News , Finance , or Horoscope ) and press **ADD** (left softkey). Follow the instructions to customize your selection.

 - To use the bubbles, press the navigation key up or down to highlight a bubble, and then press  to display more information.

► Personalize Your Carousel

Your phone's carousel holds up to 15 tiles. Add, remove, and rearrange tiles as often as you like. For more information, see section 2B, "Navigating the Main Screen" in your *User Guide*.




► Learn More


Use the built-in Tutorial to learn all you need to know about Sprint One Click. Highlight  and press **OPTIONS** (left softkey) > **Tutorial**.



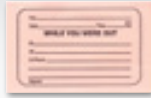
Getting Around Your Phone _

► Use the External Keypad

From standby mode, touch  to access to the phone menus. From the external keypad you have access to four menus. Use the **navigation key**  to highlight and select menus by touching .

- Use the tip of your finger to touch the center of a touch key. When the key is pressed off-center, it may activate a nearby key instead.
- Touch keys are very responsive to your touch – you don't have to press hard.
- Whenever the keypad is locked, you must first turn the key guard off to use your phone. To unlock the keypad, slide the **Power/Lock** button () down.

Voicemail _



► Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

- Press and hold **1** and follow the system prompts to create your passcode and record your name and greeting.

Voicemail Passcode
(do not share): _____

Sprint strongly recommends setting a voicemail passcode. Without a passcode, anyone who has access to your phone can access your messages and place outbound calls through your wireless account.

► Retrieve Your Voicemail

From your phone:

- To use One Touch Message Access, press and hold **1**.
- To use the phone's menu, highlight **Home** and press **MENU OK** > **Messaging** > **Voicemail**.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *****.
3. Enter your passcode.

Contacts _



► Save a Phone Number

1. Enter a phone number and press **OPTIONS** (right softkey) > **Save**.
2. Select **New Entry** or **Existing Entry**.
3. For **New Entry**, select a type for the number (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**), enter a name, and add other information as needed.
For **Existing Entry**, select the entry, select a type, and add other information as needed.
4. Press **DONE** (left softkey).



► Retrieve a Phone Number

1. Press **CONTACTS** (right softkey).
2. Use your navigation key to scroll through the entries, or use your keypad to enter the first few letters of an entry's name.
3. To display an entry, highlight it and press **MENU OK**. To call the entry's default phone number, highlight it and press **TALK**.

Messaging _






► Send a Message

1. Highlight  and press  > **Messaging** > **Send Message**.
2. Select **Go To Contacts** to select a contact.
— or —
Press **MULTIPLE** (left softkey) to select multiple recipients, and then press **CONTINUE** (left softkey).
— or —
Press **NEW ADDRESS** (right softkey) to enter a phone number or email address directly, and then press **CONTINUE** (left softkey).
3. Use your keypad to enter a message or press **OPTIONS** (right softkey) to select additional options.
4. Press **SEND** (left softkey).

Pictures _



► Take a Picture

1. Press and hold  to activate the phone's camera.
2. Using the phone's main screen as a viewfinder, aim the camera lens at your subject, and press .
3. Press  to return to camera mode, or press **OPTIONS** (right softkey) to explore other options.










Manage Your Account _



► Online: www.sprint.com

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

► From Your Sprint Phone

- press    to check minute usage and account balance
- press    to make a payment
- press    to access a summary of your Sprint service plan or get answers to other questions

► From Any Other Phone

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-800-927-2199**

Helpful Sprint Information _

► Total Equipment Protection

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

• Coverage includes:

Loss, Theft, Routine maintenance, Physical or liquid damage, Mechanical or electrical problems, Failure from normal wear and tear.

• For more information:

See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

► Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and more details.

Resources _



▶ For Your Phone

- This *Get Started Guide* to get you up and running.
- **User Guide** – View the comprehensive *User Guide* to the SANYO Incognito.
- **Web** – Go to sprint.com/support to download the latest version of the *User Guide*, and to access troubleshooting and other resources.

▶ For the Environment

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new phone. Visit sprint.com/recycle for more details.

sprint.com/begin _

- ▶ Visit sprint.com/begin to discover all you can do with your phone and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.