



*Get started \_*

*All you need to know to get going.*

**Sprint® AIRAVE™**  
*access point*

**Airvana**



Welcome! \_



*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This guide introduces you to the basics of getting started with Sprint and your new SPRINT® AIRAVE™ Access Point.*

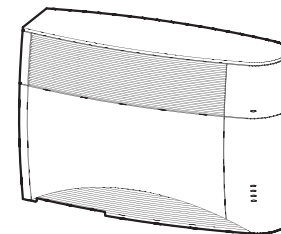
*Get it on the Now Network.™*

What's in the Box \_



► **Remove and identify these components:**

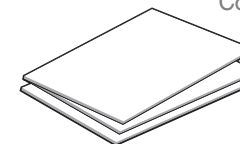
AIRAVE™ Access Point



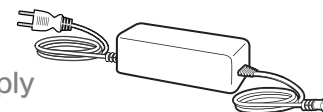
External GPS Antenna



Printed Material  
(Get Started Guide,  
User Guide, Terms and  
Conditions of Service)



Power Supply



Ethernet Cable



## Before You Start \_



### ▶ Activating your AIRAVE™ Access Point Account

- Your AIRAVE should already be activated at the time of purchase. If, after installation, you find that it is not activated, please call Sprint Customer Service at **1-866-556-7310**.
- Should you need to activate your AIRAVE, you will be asked to provide the following information:
  - **Primary Wireless Phone Number**  
(Account number)
  - **Account Password**
  - **MAC ID** of your AIRAVE, found on the sticker affixed to the bottom of the device.

**System requirements:** An always-on broadband Internet connection with a minimum of 300 kbps (both upstream and downstream) for voice services and 3 Mbps downstream and 1.8 Mbps upstream for data services.

## Your AIRAVE™ Access Point \_



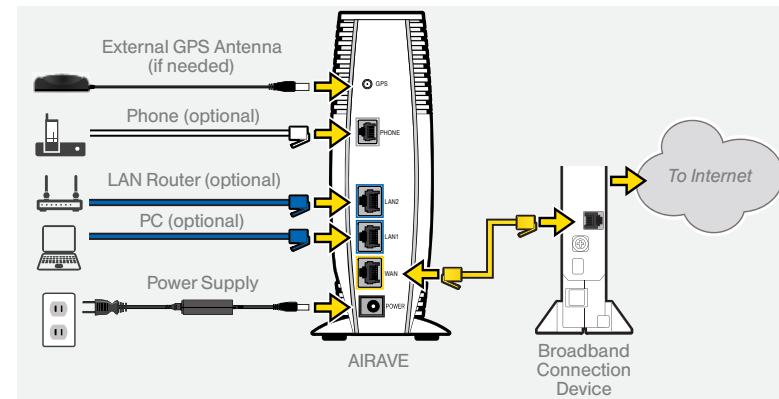
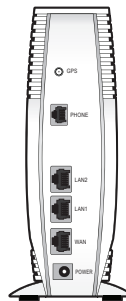
### ▶ Side View



### ▶ Setup Overview

The following steps show a typical installation using a broadband cable modem. If you are using a different type of broadband connection, the steps will be similar.

### ▶ Back View



## Connecting the AIRAVE™ Access Point



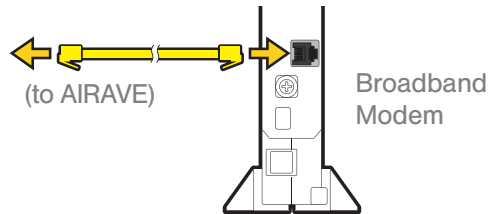
**Attention:** After installing and turning on your AIRAVE for the first time, it will go through an automated setup sequence. During this time, the device's LEDs will change color. When the Broadband, GPS, and Mobile LEDs have changed to steady green (stopped blinking), your device is ready to use. **This process may take up to two hours.** For additional details about the AIRAVE™ Access Point, including troubleshooting tips, please see the *User Guide* packaged with your AIRAVE, or see “Resources” in this guide.

1. Disconnect the power from all devices on your network, including your cable or DSL modem and router.
2. Place the AIRAVE near a closed window and in a central location. For best results, place the AIRAVE in an elevated location, such as the top of a bookshelf or tall cabinet.

**Note:** In large homes, the external GPS antenna can be used to allow the AIRAVE to be placed in a more central location, allowing for more even coverage throughout the house.



3. Connect one end of the included yellow Ethernet cable to an available port on your broadband modem.



4. Connect the other end to the yellow WAN port located at the back of the AIRAVE.

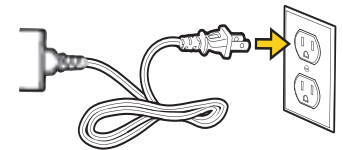
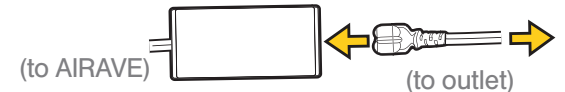
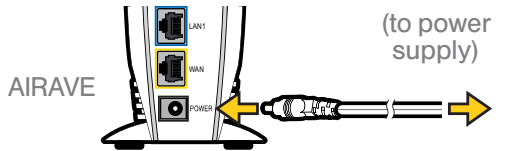
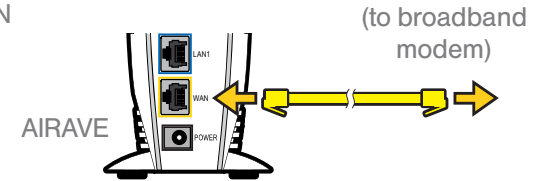
5. Turn on your cable or DSL modem.

**Note:** Wait about two minutes for the modem to fully initialize before continuing.

6. Plug the power supply connector into the power port located at the back of the AIRAVE.

7. Insert one end of the power cord into the power supply.

8. Plug the other end into an available electrical outlet.



**WARNING!** Insert the plug from the power cord into the electrical outlet last. Failure to do so could cause an electrical short or power surge that could damage your AIRAVE.

## Start Up Your AIRAVE™ Access Point \_



### ► Finish Your Connection

Once on, your AIRAVE will acquire a GPS signal and go through an automated setup sequence. During this time, the device's LEDs will change color.

When the Mobile, GPS, and Broadband LEDs have changed to steady green (stopped blinking), your device is ready to use. **This process may take up to two hours.**

**Note:** You will hear three short beeps when placing or answering calls on your wireless phone if you are within range of the AIRAVE.

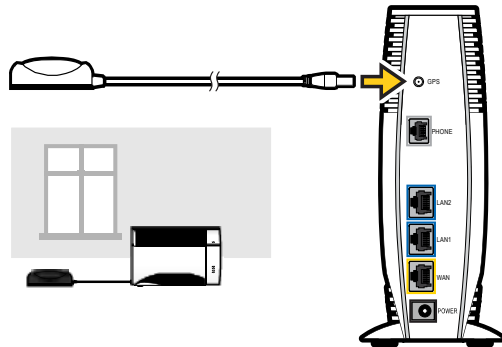
If the GPS LED does not change to a steady green after 30 minutes, install the external GPS antenna.

**Note:** To turn your AIRAVE off, remove the power connector from the back of the device.

### ► Connect the External GPS Antenna (if needed)

Connect the external GPS antenna to the AIRAVE™ Access Point (see diagram). Place the GPS antenna on a flat surface as close to a window as possible.

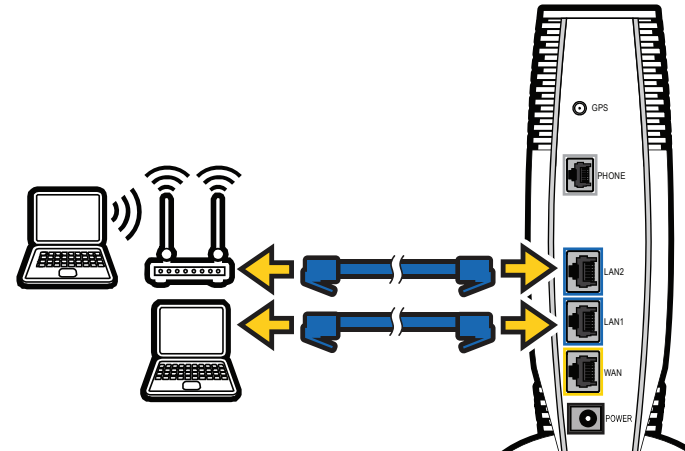
**Note:** It may take up to 30 minutes for the GPS LED to become solid green.



## PC or LAN Router Option \_

**PC or LAN Router:** Connect your PC or LAN router to the AIRAVE's LAN ports.

**Note:** To ensure the best voice and data quality, always connect the LAN router to your AIRAVE. Do not connect the router directly to your broadband modem or other broadband connection device.

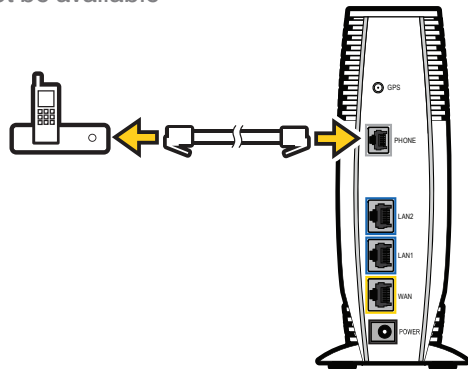


## Analog Phone Option \_

**Sprint VoIP Service** (optional service): Connect your analog telephone to the AIRAVE's phone port, and then check the VoIP Phone LED. The VoIP Phone LED lights up if you are connected to your VoIP phone service.<sup>1</sup>

Sprint VoIP service automatically transfers all unanswered calls to your voicemail. You can call in to your voicemail by pressing **# #** on your analog phone. The first time you call your voicemail, you will be prompted to create a passcode and to record your name announcement and greeting.

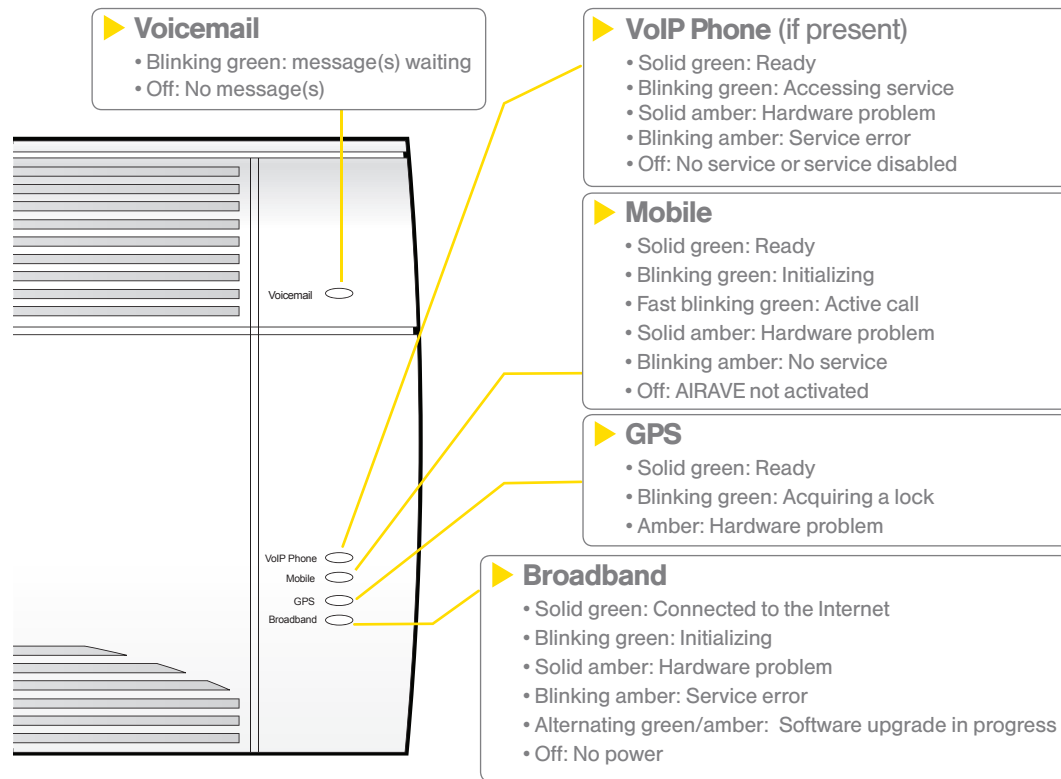
**Note:** Sprint VoIP service may not be available in your area when you get your AIRAVE. Please check [sprint.com](http://sprint.com) frequently for availability updates.



<sup>1</sup>Supports only Sprint VoIP service. This is an optional service and there may be an additional charge.

See the *User Guide* for more information about installing optional devices and Sprint VoIP service features.

## LED Status Messages \_



## Resources \_



### ▶ In the Box

- This *Get Started* guide to get you up and running.
- The *User Guide*, which includes troubleshooting and maintenance tips, technical information, and more.

### ▶ Online

**Web** – Go to [sprint.com](http://sprint.com) to access troubleshooting and other resources.

### ▶ From a Phone

Contact Sprint Customer Service at:

**1-866-556-7310** (for activation and technical issues).

– or –

**1-888-211-4727** (for billing and other questions).