

Get  
**Started**

*All you need to know to get going.*



*Sprint® 3G/4G Plug-in-Connect USB*



# *Welcome!*



*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your Sprint® 3G/4G Plug-in-Connect USB.*

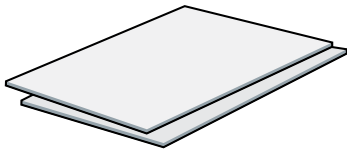
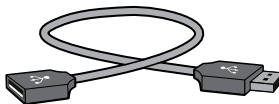
*Visit [sprint.com/support](http://sprint.com/support) for the complete User Guide, along with tutorials and community forums for your device.*

## **What's in the Box**

Sprint® 3G/4G  
Plug-in-Connect USB



USB Extension Cable



Getting Started poster (this guide)  
Important Information booklet



Recycling Envelope

## Before You Start

### **IMPORTANT: XP users must have Service Pack 3 installed before connecting this device.**

#### **To check if you have Service Pack 3 installed:**

- ▶ From your Windows XP computer, click **Start**, right-click **My Computer**, and then click **Properties**. If Service Pack 3 is listed in the System section under the General tab, SP3 is already installed on your computer.

#### **To install Service Pack 3:**

1. From your Windows XP computer, click **Start > All Programs > Windows Update**.
2. Click **Express** (recommended).
3. If your computer is up to date, Windows XP SP3 will be one of the updates that is automatically selected. Click **Install Updates**.  
—or—  
If your computer isn't up to date, Windows Update may offer other updates that you need to install first. Install those updates, and then repeat steps 1 and 2

4. Follow the instructions that appear on your screen.
5. After the installation is complete, click **Finish** to restart your computer.

### **Get Ready**

1. Make sure you are in an area covered by the Sprint network (not roaming).

***Note:** For optimal GPS reception indoors, your device should be as close as possible to an outside-facing window. If necessary, use the included USB extension cable to position the device closer to a window.*

2. Turn on your computer and close any running applications.

***Note:** If your computer has a built-in Wi-Fi adapter, make sure it is turned off.*

3. Insert your device into an available USB port on your computer.
4. Your computer will recognize your device and install the necessary driver(s).

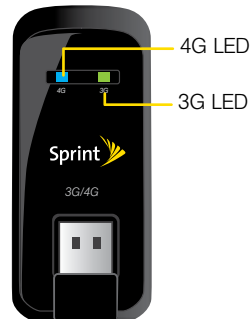
## Get Connected

**Note:** If the installation program does not launch automatically, open **“My Computer,”** select the drive labeled **“FranklinCD,”** and double-click **dminstall.**

5. Click **Install** when the “Welcome to the Sprint Dual Mode 1.0.6 Setup Wizard” window appears.
6. When the installation is finished and “Completed” appears, click **Close** to continue.

The first time you turn on your device, it is designed to automatically activate and connect to the Sprint network. Depending on network availability, the 3G LED light will flash green or the 4G LED light will flash blue when a connection is made.

- ▶ **When either the 3G or 4G LED light is flashing, you can check your connection by launching your browser and navigating to a website.**



## **Manage Your Device**

### **Manage Your Device Using the Web Browser Interface**

Once connected, you can use the device's Web browser interface to set advanced options, check status, access the User Guide, and more.

1. With the device on and connected to your computer, launch your Web browser.
2. Enter either **http://192.168.14.1** or **http://sprintmodem** in the address bar and then press **Enter**.
  - From the Home page, you can check your 3G or 4G connection status and preferences, or from the main menu, go to the **Device & Network**, **Check Usage**, **Settings**, or **Help** page.

3. To change settings, click **Settings**, enter your password (default is **admin**), and click **Sign In**.
  - Once signed in, you can change connection options, make changes to your GPS and roaming configurations, access advanced settings, and more.

***Tip:** From the main menu on the Home page, click **Help > User Guide** to view the built-in User Guide, which will take you through basic setup steps such as changing your password, roaming configuration, and connection settings.*

## **Manage Your Account**

### **Online: [www.sprint.com](http://www.sprint.com)**

- make a payment, see your bills, enroll in online billing
- check usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

### **From a Phone**

- Sprint Customer Service:  
Dial **1-888-211-4727**
- Business Customer Service:  
Dial **1-888-788-4727**



## Resources

### For Your Device

- This *Get Started* guide to get you up and running.
- **User Guide** – View the *User Guide* online at [sprint.com/support](http://sprint.com/support).
- **Updates** – Your device is designed to check for updates upon activation and then automatically every 30 days.
  - To manually check for updates, from your Web browser, enter **192.168.14.1** in the address bar to access the Web browser interface. Click **Settings** and log in as described in step 3 of “Manage Your Device Using the Web Browser Interface” above. Then click **Updates > Update Firmware** and then click **Update**.
- **Web** – Go to [sprint.com/support](http://sprint.com/support) to access troubleshooting and other resources, or go to [sprint.com/downloads](http://sprint.com/downloads) to download updates.

## Survey

### Please tell us what you think about your new device.

We are interested in your initial impressions of this new Sprint device. Within two weeks of your device purchase, please go to the website <http://labs.sprint.com/sprintphonesurvey> to complete a brief survey. Your feedback will help us provide the wireless features and services you want most.

Thank you for choosing Sprint.