Text Usage Details Request Form
Account Owner Consent Release

To obtain text message details, an account owner can complete this consent form, sign it and have it notarized before returning it to Sprint. We can provide text message details (dates, times and phone numbers), but not the content of your messages. Records are available for the last 90 days from the date your form is verified and records are pulled.

Did you know? Details of your texts are available online at sprint.com/viewbill. There are no forms to fill out and no waiting involved. Get 90 days of text details, right now.

If you still need to submit a form, please tell us what is preventing you for accessing your text message details online so we can improve our service:
- I don’t have Internet access
- I don’t have a My Sprint account set up
- I can view it online, but I don’t have a way to print
- Other: __________________________________________________________

To fax, email or mail your completed form, send it to the attention of Sprint Text Retrieval Department by:
Fax: 1-855-223-7419
Email: Text_Usage_Retrieval@sprint.com
Mail: 2432 Fortune Drive, Lexington, KY 40509

We’ll send the text records in 7-10 days after we receive and verify your completed and notarized form. Records will be sent to your billing or email address if it has been on file longer than 30 days.

For faster processing, we recommend you submit by fax or email, but be sure the notary seal is visible.

Please print legibly:
I, _____________________________________________________________, am the account owner for the following Sprint phone number(s) for which I am requesting text detail records. Limit of 5 numbers per request:

(____) ____-______________________  (____) ____-______________________  (____) ____-______________________
(____) ____-______________________  (____) ____-______________________

I hereby: All 5 boxes must be checked to receive the text message details.
- Authorize and give Sprint permission to release text message details generated from my mobile device for the following dates:
  From: _______/______/20_______  To: _______/______/20_______
  If no date range is provided, records will be provided for the most recent 90 days available.
- Understand text verbiage cannot be provided or preserved pursuant to this authorization, as text content is not available.
- Understand details are only provided for SMS text messages. Records for MMS details, such as picture mail, are not available.
- Understand details can only be provided for messages sent/received on the Sprint Network. Details for messages sent/received while roaming are not available.
- Agree to indemnify, hold harmless and release Sprint from liability for any misuse or actions arising from the use of the records provided under this authorization.

Account Owner Authorization:

Account type:  Individual  Business

Name: ______________________________________________  Signature: __________________________________________  Date: ______________________

Notary information:
State of: ______________________________________________________________________________________________  County of: ______________________________________
Sworn to and subscribed before me on the: _____ day of _____________________________, 20_____

Notary stamp:
- Notarization is required within 30 calendar days of submitting request.
- Ensure the rotary seal is visible when sending by fax or email.