Sprint User Guide

A downloadable, printable guide to your Alcatel GO FLIP and its features.
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Getting Started

The topics in this section will introduce you to your phone, help you get set up with service, provide an overview of the phone screen, and get you started with basic phone operations.
Introduction

The following topics describe the basics of using this guide and your new phone.

About the User Guide

Thank you for purchasing your new Alcatel GO FLIP. The following topics explain how best to use this guide to get the most out of your phone.

Before Using Your Phone

Read the Get Started guide and Important Information booklet that were packaged with your phone thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

Descriptions in the User Guide

Note that most descriptions in this guide are based on your phone’s setup at the time of purchase. Unless otherwise noted, instructions begin from the phone’s home screen, which is displayed by pressing the End/power key. Some operation descriptions may be simplified.

Screenshots and Key Labels

Screenshots and other illustrations in this user guide may appear differently on your phone. Key labels in the user guide are simplified for description purposes and differ from your phone’s display.

Other Notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDHC™ card is referred to as an "SD card" or a "memory card."
Set Up Your Phone

The following topics give you all the information you need to set up your phone and wireless service the first time.

Parts and Functions

These topics illustrate your phone’s primary parts and key functions.

**Note:** Your phone’s screens and apps layouts are subject to change. This user guide uses sample images only.

Phone Layout

The following illustration outlines your phone’s primary external features and keys.

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camera</td>
<td>Takes pictures and records videos.</td>
</tr>
<tr>
<td>Receiver</td>
<td>Lets you hear the caller and automated prompts.</td>
</tr>
<tr>
<td>Main screen</td>
<td>Displays all the information needed to operate your phone, such as the call status, the Contacts list, and the date and time.</td>
</tr>
</tbody>
</table>
### Part Description

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sub screen</td>
<td>Display the date, time and the notification of incoming calls or messages.</td>
</tr>
<tr>
<td>Center soft key (ok)</td>
<td>Selects or confirms an option (press the middle of the key).</td>
</tr>
<tr>
<td>Navigation key (○)</td>
<td>Navigate Up, Down, Left, or Right through menus.</td>
</tr>
<tr>
<td>Messages key (💬)</td>
<td>Launches the messages screen from any screen.</td>
</tr>
<tr>
<td>Call key (__)</td>
<td>Launches call log from idle screen.</td>
</tr>
<tr>
<td>Back/clear key (←)</td>
<td>Returns you to the previous screen, or close a dialog box, options menu.</td>
</tr>
<tr>
<td>End/power key (Seleccione)</td>
<td>Returns you to the apps list or turn the phone on or off.</td>
</tr>
<tr>
<td>Charging port</td>
<td>Allows you to connect the phone charger.</td>
</tr>
<tr>
<td>Volume keys</td>
<td>Allows you to adjust the ringtone or media volume or adjust the voice volume during a call.</td>
</tr>
<tr>
<td>3.5 mm headset jack</td>
<td>Allows you to plug in either a stereo headset or an optional headset for convenient, hands-free conversations.</td>
</tr>
</tbody>
</table>

**CAUTION!** Inserting an accessory into the incorrect jack may damage the phone.

### Battery Use

The following topics explain how to insert and remove your phone’s battery.

#### Battery Cautions

- **Storage:** Avoid storing or leaving battery with no charge remaining. Saved information and settings may become lost or changed, or battery may become unusable. Charge once every six months before storing or leaving unused for a long period.

- **Bulges:** Depending on use, bulges may appear near end of battery life. This does not affect safety.

- **Replacing Battery:** The battery is a consumable item. It needs to be replaced if operating time shortens noticeably. Purchase a new battery.

- **Cleaning:** Clean soiled terminals between battery and phone with a clean, dry cotton swab. Soiled terminals can result in a poor connection and prevent charging, etc.

### Insert the Battery

Follow these instructions to insert your phone’s battery safely and properly.

1. Remove the battery cover by gently lifting in the direction shown below.
2. Insert the battery by gently lifting upward as shown below.

3. Attach the battery cover.

- Make sure all the tabs are secure and there are no gaps around the cover.

**Remove the Battery**

Follow these instructions to remove your phone’s battery. Always power the phone off before removing the battery.

1. Remove the battery cover by gently lifting in the direction shown below.
2. Remove the battery by gently lifting upward as shown.

**Charge the Battery**

Follow these instructions to charge your phone’s battery using either the included AC adapter or via a USB connection on your computer.

**Charge Using the AC Adapter**

1. Plug the charger into the charging port of your phone.
2. Plug the AC adapter into an electrical outlet.

3. After charging, unplug the AC adapter from the outlet and remove the charger from the phone.

Charge Using a PC Connection
Before using a PC connection to charge your phone, ensure that the computer is turned on. Depending on the type of connection, your phone’s battery may not charge.

1. Insert the small end of the USB cord into the charging port of your phone.
2. Insert the large end of the USB cord into an external USB port on your computer.

3. After charging, remove the USB cable from both the phone and the computer.

**SIM Card**

The SIM card is an IC card containing phone number and other customer information. Your phone’s SIM card is preinstalled and should only be accessed if directed by a customer service representative.

**Handling a SIM Card**

Keep the following in mind when handling a SIM card.

- You are responsible for any damage caused by inserting the SIM card in another-brand IC card reader, etc. Sprint is not responsible in such a case.

- Always keep the IC chip clean.

- Wipe clean with a dry, soft cloth.

- Avoid applying labels. May damage SIM card.

- See instructions included with SIM card for handling.

- The SIM card is the property of Sprint.

- The SIM card is replaceable (at cost) in case of loss/damage.

- Return the SIM card to Sprint when canceling subscription.

- Returned SIM cards are recycled for environmental purposes.

- Note that SIM card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on SIM card. Sprint is not responsible for damages from stored information that is lost.

- Always follow emergency procedures to suspend service if your SIM card or phone (SIM card inserted) is lost or stolen. For details, contact Customer Service.

- Always power off the phone before inserting/removing the SIM card.

**Insert SIM Card**

Follow these instructions to insert a SIM card. Remember to power off your phone before inserting a SIM card.

**Note:** Your phone’s SIM card is preinstalled. These instructions are for reference only.

1. Remove the battery cover and battery. (See Remove the Battery.)

2. Gently insert the SIM card with the gold IC chip facing downward.

3. Insert the battery and replace the battery cover. (See Insert the Battery.)

   - Align the contacts of the battery with the contacts in the phone.
   - Make sure all the tabs are secure and there are no gaps around the cover.

**SD Card**

Your phone supports the use of an optional SD card (not included) to expand its storage capacity. It supports cards up to 32 GB. Some cards may not operate properly with your phone.

**SD Card Cautions**

**Data:** Information stored on an SD card can become lost or changed accidentally or as a result of damage. It is recommended that you keep a separate copy of important data. Sprint is not responsible for damages from data that is lost or changed.

**Reading/Writing Data:** Never power off or remove the battery while reading or writing data.

**Battery Level:** A low battery charge may prevent reading/writing to an SD card.
Handling SD Card: Use/store SD cards away from the reach of infants, otherwise it may cause choking if swallowed.

Insert an SD Card
Follow these steps to insert an optional SD card (not included).

Important: Make sure to power your phone off before inserting or removing an SD card.

1. Remove the battery cover and battery. (See Remove the Battery.)
2. Gently insert the SD card with terminals facing down all the way without bending the card.

Important: Insert only SD cards.

3. Insert the battery and replace the battery cover. (See Insert the Battery.)
   - Align the contacts of the battery with the contacts in the phone.
   - Make sure all the tabs are secure and there are no gaps around the cover.

Remove an SD Card
Follow these instructions to remove an SD card.

Important: Always power off before inserting or removing an SD card.

1. Remove the battery cover by gently lifting in the direction shown below.
2. Remove the battery.

3. Push down on the plastic spring and remove SD card.
4. Insert the battery. Align the contacts of the battery with the contacts in the phone.

5. Attach the battery cover. Make sure all the table are secure and there are no gaps around the cover.

**Turn Your Phone On and Off**

The instructions below explain how to turn your phone on and off.

**Turn Your Phone On**

- Press and hold the End/power key.
Your phone will power on. Depending on the settings, you may see the lock screen.

- See Lock and Unlock Your Screen and Screen Lock Settings for information about using the screen lock.
- The first time you turn the phone on, you will see the startup screens. See Complete the Setup Screens for details.
- If your phone is not yet activated, see Activate Your Phone for more information.

**Turn Your Phone Off**

- Press and hold the End/power key.
- Your phone will power off.

*Note: Your screen remains blank while your phone is off (unless the battery is charging).*

**Activate Your Phone**

Follow the instructions below to activate your phone if it has not already been activated. Depending on your account or how and where you purchased your phone, it may be ready to use or you may need to activate it on your Sprint account.

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail and it is for a new Sprint account or a new line of service, it is designed to activate automatically.
  - When you turn the phone on for the first time, you should see a Hands Free Activation screen, which may be followed by a PRL Update screen and a Firmware Update screen. Follow the onscreen instructions to continue.
- If you received your phone in the mail and you are activating a new phone for an existing number on your account (you’re swapping phones), you can activate on your computer online or directly on your phone.
• **Activate on your computer:**
  - Go to sprint.com/activate and complete the online instructions to activate your phone.

• **Activate on your phone:**
  - Turn on your new phone. (Make sure the old one is turned off.) Your phone will automatically attempt Hands-Free Activation.
  - Tap **Activate** to override auto-activation and start the manual activation wizard.
  - Follow the onscreen prompts to complete the activation process.

To confirm activation, make a phone call. If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at 1-888-211-4727 from another phone.

**Tip:** Do not press the **Power/Lock** key while the phone is being activated. Pressing the **Power/Lock** key cancels the activation process.

**Note:** If you are having any difficulty with activation, visit sprint.com/support.

**Complete the Setup Screens**

The setup screens help you set up certain features and preferences on your phone. Once your phone has been turned on, you will see a Welcome message. You can then complete the setup process.

**Note:** You may be able to complete the setup screens before your phone has been activated on your account.

1. From the Welcome screen, select a language and press the **Right soft key** to get started.

   ![Select Language](image)

   **English (US)**

   **Current:**

   Español

   ![Readout On](image)

   • To skip any section, press the **Right soft key** to skip.
2. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen.

   - **Select a network** – If prompted, follow the prompts to sign in to an available Wi-Fi network. For secured Wi-Fi networks, you will need to enter a password. See Wi-Fi for more details.

   - **Setup KaiOS Account** – Use the Navigation key to select Create Account to set up a new KaiOS Account or Login Account and complete the steps to sign in to your current KaiOS Account. Press the Right soft key to skip. The following options may apply depending on your selection:
     - **Create Account** – Follow the instructions to sign up for a new KaiOS Account.
     - **Login Account** – Enter your KaiOS Account address and password and sign in to your current KaiOS Account.

   - **About KaiOS** – Read any applicable Terms and Conditions of KaiOS system for using your phone, press the Right soft key to agree to the terms of service and privacy policy.

3. Your setup is now complete.

   - Your phone is now set up for use. If you skipped any part of the setup, you can access additional options through the Apps screen or through Settings.
Basic Operations

The following topics outline basic features and operations of your phone.

Basics

The following topics offer an overview of your phone’s basic operations.

Home Screen and Applications (Apps) List

Most of your phone’s operations originate from the home screen or the apps list.

1. Press the End/power key until display the home screen.

2. From any app screen press the End/power key to display the apps list.

For information about using the home screen, see Home Screen Basics.

Phone Settings Menu

You can customize your phone’s settings and options through the Settings menu.

- From the apps list screen, select Settings.
For more information, see Basic Settings.

**Capture Screenshots**

You can use your phone’s End/power and home keys to capture screenshots.

- Press and hold the **Camera** key and **Volume down** key at the same time to capture a screenshot of the current screen.

  The current screenshot will be captured and stored in the Screenshots album in the phone’s Gallery application. From the apps list screen, select **Gallery**.

**Applications**

The following topics describe how to access the applications (apps) list and launch apps on your phone.

**Launch Applications**

All installed apps can be accessed and launched from the apps list.

1. From home, press the **Center soft** key.
The apps list opens.

2. Use the **Navigation** key to select an application and then press ✅ to launch the corresponding application.

The application opens.

**Apps List**

The apps list expands to include all apps installed on your phone. The following table outlines the primary apps that have been preinstalled on your phone.

<table>
<thead>
<tr>
<th>App</th>
<th>Function/Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>☺ Calculator</td>
<td>Perform basic mathematical calculations.</td>
</tr>
<tr>
<td>☺ Calendar</td>
<td>Create and manage events, meetings, and appointments, organize your time and reminds you of important events.</td>
</tr>
<tr>
<td>☺ Phone</td>
<td>Place and receive calls, use voicemail, set up and manage contacts, and more.</td>
</tr>
<tr>
<td>☻ Camera/Video</td>
<td>Take and share pictures and videos.</td>
</tr>
<tr>
<td>☺ Clock</td>
<td>Set alarms, use a stopwatch, set a timer.</td>
</tr>
<tr>
<td>☺ Contacts</td>
<td>Manage your contacts from a variety of sources.</td>
</tr>
<tr>
<td>☺ FM Radio</td>
<td>Lets you listen to the radios.</td>
</tr>
<tr>
<td>☽ Browser</td>
<td>A browser you can use to surf on the Internet.</td>
</tr>
<tr>
<td>☺ Gallery</td>
<td>Manage your photos and videos.</td>
</tr>
<tr>
<td>App</td>
<td>Function/Service</td>
</tr>
<tr>
<td>----------</td>
<td>------------------------------------------------------</td>
</tr>
<tr>
<td>E-Mail</td>
<td>Send, receive, and manage your Email messages.</td>
</tr>
<tr>
<td>Messages</td>
<td>Send and receive instant text messages.</td>
</tr>
<tr>
<td>Music</td>
<td>Lets you browse and play music.</td>
</tr>
<tr>
<td>Settings</td>
<td>Provide an overview of items you can change through Settings.</td>
</tr>
</tbody>
</table>

**Phone Number**

Follow the instructions below to display your phone’s wireless phone number.

1. From the apps list, select **Settings > Device > Device Information**.
2. Select **Phone Number**.

![Device Information](image)

> You will see the number listed under **Phone number**.

**Airplane Mode**

Airplane mode turns off all functions that emit or receive signals, while leaving your phone on so you can use apps that don’t require a signal or data.

To turn on airplane mode:

1. From the apps list, select **Settings > Network & Connectivity**.
2. Select **Airplane Mode**.
3. Select **On** to enable airplane mode.

![Airplane Mode Switch](image)

- Your phone is now in airplane mode. You will see the airplane mode icon ✈️ in the status bar.

To turn off airplane mode:

1. From the apps list, select **Settings > Network & Connectivity**.
2. Select **Airplane mode**.
3. Select **Off** to disable airplane mode.

- Your phone's wireless connection features are now restored.

**Enter Text**

You can enter text using your phone's Nuance T9 keyboard.

**Text Input**

Your phone offers you a choice of using normal or predictive text input. To select your desired input:

1. From the apps list, select **Settings > Personalization > Input methods**.
3. To insert a punctuation mark or special character, please press [x].
4. If you want to delete typed letters or symbols press the **Back/clear** key ▸ to delete them one by one.
Lock and Unlock Your Screen

Your phone allows you to quickly turn the screen on/off when you unfold/fold the phone, or you can set up screen lock to prevent others from using your phone without your permission.

Turn the Screen Off When Not in Use

- To quickly turn the screen off, simply fold (close) the phone.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone’s screen is off.

**Note:** For information on how to adjust the time before the screen turns off, see Display Settings.

Turn the Screen Lock On or Off

1. From the apps list, select `Settings > Privacy & Security > Screen Lock`.
2. Select **On** to enable screen lock
3. You will be prompted to enter the passcode. See Screen Lock Settings.

Update Your Phone

From time to time, updates may become available for your phone. You can apply updates through the `Settings > Device > System Updates` menu.

**Software Update Cautions**

**During update:** The phone cannot be used until the software update is complete. It may take time to update your phone’s software.

**Signal during update:** Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

**Other functions during update:** Other phone functions cannot be used during a software update.

Update Your Phone Software

You can update your phone’s software using the System Updates option.

1. From the apps list, select `Settings > Device > System Updates`.
2. Select **System Updates**.

   You may be required to power your phone off and back on to complete the software upgrade.

**Confirm Your Current Phone Software**

1. From the apps list, select **Settings > Device > Device Information**.

2. Locate the Software version read-only field.

**Update Your Profile**

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. From the apps list, select **Settings > Device > System Updates > Update Profile**.
2. Follow the onscreen instructions.
   - The phone will download and install the profile update and you will see a confirmation when complete.

Note: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

**Update Your PRL**

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. From the apps list, select **Settings > Device > System Updates > Update PRL**.

2. Follow the onscreen instructions.
   - The phone will download and install the PRL update and you will see a confirmation when complete.
Your Phone's Home Screen

The following topics describe how to use your phone’s home screen and understand the status bar.

Home Screen Basics

The home screen is the starting point for your phone’s applications, functions, and menus.

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status bar/Status area</td>
<td>The status bar displays icons to notify you of your phone’s status (on the right side) and notifications (on the left side). The status area of the status bar (on the right) displays phone and service status information such as signal strength, battery status, Wi-Fi and data connectivity, ringer status, and time.</td>
</tr>
<tr>
<td>Notices</td>
<td>Press the Left soft key to view numerical notifications (missed call, new mail, new message, etc.)</td>
</tr>
<tr>
<td>Apps list</td>
<td>Press the Center soft key to enter the apps list.</td>
</tr>
<tr>
<td>Speed Dial</td>
<td>Press the Right soft key to enter speed dial.</td>
</tr>
</tbody>
</table>

Tip: Press the End/power key to return to the main home screen.

Status Bar

The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left.
**Main Status Icons**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Bluetooth® active" /></td>
<td>Bluetooth® active</td>
</tr>
<tr>
<td><img src="image" alt="Wi-Fi® active" /></td>
<td>Wi-Fi® active</td>
</tr>
<tr>
<td><img src="image" alt="Vibrate" /></td>
<td>Vibrate</td>
</tr>
<tr>
<td>![Network (full signal)]</td>
<td>Network (full signal)</td>
</tr>
<tr>
<td>![Network (roaming)]</td>
<td>Network (roaming)</td>
</tr>
<tr>
<td><img src="image" alt="4G LTE data service" /></td>
<td>4G LTE data service</td>
</tr>
<tr>
<td><img src="image" alt="3G data service" /></td>
<td>3G data service</td>
</tr>
<tr>
<td><img src="image" alt="Airplane mode" /></td>
<td>Airplane mode</td>
</tr>
<tr>
<td><img src="image" alt="Alarm set" /></td>
<td>Alarm set</td>
</tr>
<tr>
<td>![Battery (charging)]</td>
<td>Battery (charging)</td>
</tr>
<tr>
<td>![Battery (full charge)]</td>
<td>Battery (full charge)</td>
</tr>
</tbody>
</table>

**Notification Icons**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Notification</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="General numerical notifications" /></td>
<td>General numerical notifications (missed call, new mail, new message, etc.)</td>
</tr>
</tbody>
</table>

**Change the Home Screen Wallpaper**

Select and assign your phone’s background wallpaper.
1. From the apps list, select **Settings > Personalization > Display > Wallpaper**.

2. Select **Wallpaper** and then use the **Navigation** key to select from **Gallery**, **Wallpaper**, or **Camera**.

3. Select a wallpaper and then press the **Right soft key** to set the wallpaper.
   - The wallpaper is set.
Making Connections

The topics in this section will cover your phone’s ability to help you make connections, from phone calls and maintaining contacts, to text messages, email, Internet, and international services.
Phone Calls and Voicemail

The following topics outline the use of your device’s phone app to place and receive calls, use voicemail, and more.

Place and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options.

Adjust In-Call Volume

- Adjusting Call Volume: Press the Volume key up or down during the call.

Troubleshooting

Problem: Difficulty during call.

- Answer 1: It may not be possible to make a call properly in a noisy location.
- Answer 2: When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

Problem: Sound pops momentarily during a call.

- Answer: Are you changing location while calling? Sound pops when signal is weak and the phone switches to a different area.

⚠️ Emergency Call Cautions

Emergency calls are restricted in Airplane mode.

Call Using the Phone Dialer

The most “traditional” way to place a call is by using the phone’s dialer screen.

1. From the apps list, select Phone 📞 to display the phone screen.
   - The phone app opens.
2. Press the number keys on the keypad to enter the phone number.
As you enter digits, Smart Dial searches for contacts that match. If you see the number you want to dial, use the Navigation key to select the number and place the call immediately without entering the rest of the number.

3. Select Call to call the number.
   - The phone dials the number. The call begins when the other party answers.

4. To end the call, press the End/power key.
   - The call ends.

**Troubleshooting**

**Problem:** Call does not connect.

**Answer 1:** Was the number dialed using the area code? If not, try dialing using the full 10-digit number including the area code.

**Answer 2:** Are you in an area with poor wireless coverage? Try calling again from another area.
Call Emergency Numbers
You can place calls to 9-1-1 even if the phone’s screen is locked or your account is restricted.

To call the 9-1-1 emergency number when the phone’s screen is locked with a screen lock:
1. From the lock screen, press the Left soft key to enter Emergency Call.
2. Press the Center soft key OK to place the call.
   - As long as you are in an area covered by wireless service, the emergency call is placed.

To call the 9-1-1 emergency number normally or when your account is restricted:
1. Unlock the screen. For more information, see Lock and Unlock Your Screen.
2. From the apps list, select Phone to display the phone screen.
3. Press 9 1 1 Call.
   - As long as you are in an area covered by wireless service, the emergency call is placed.

Enhanced 9-1-1 (E 9-1-1) Information
This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Answer Phone Calls
The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the sub screen appears and displays the caller name. When you receive a phone call from someone who is not stored in Contacts, the phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.
Answer an Incoming Call

1. When a call arrives, press the Right soft key or the Call key to answer it.

   The call begins.

2. To end the call, press the End/power key.

   The call ends.

Mute the Ringing Sound

To mute the ringer without rejecting the call, you can press the Volume key down.

Reject an Incoming Call

- When a call arrives, press the Right soft key or the End/power key to reject it.

   The ringtone or vibration will stop and the call will be sent directly to voicemail.
In-Call Screen Layout and Operations

While you’re on a call, you will see a number of onscreen options.

Speaker: Route the phone’s audio through the speaker (On) or through the earpiece (Off).
- Press the Right soft key to activate Speaker to route the phone’s audio through the speaker. (You can adjust the speaker volume using the Volume key.)
- Press the Right soft key again to deactivate Speaker to use the phone’s earpiece.

Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

Mute: Mute the microphone during an active call.
- Press the Left soft key to mute the microphone.
- Press the Left soft key again to unmute the microphone.

Note: If Mute is activated, the speaker mode is deactivated.

Add Call: Press the Center soft key to initiate a conference call (3-way call).

End call: Press the End/power key to end the current call.

Place a Call from Contacts
You can place phone calls directly from entries in your Contacts list.

1. From the apps list, select Contacts to display the contacts app.
2. Select **Contacts** to display the Contacts list.

![Contacts list](image)

- The contacts list appears.

3. Use the **Navigation** key to select a contact.

4. Press the **Center soft key** to call the number.

![Contact call](image)

- To end the call, press the **End/power key**.

  - The call ends.

**Call from Call Log**

The call log list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. From the apps list, press the **Call key** to display the call log list.
The call log list appears.

2. Select an entry and press the **Right soft key** to display the **Options** details.

3. Select an entry and press the **Center soft key** or the **Call key** to place a call.
   - The phone dials the number. The call begins when the other party answers.

4. To end the call, press the **End/power key**.
   - The call ends.

**Voicemail**

Follow the instructions below to set up voicemail on your phone. You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. From the apps list, select **Phone**.

2. Touch and hold **1** to dial your voicemail number.

3. Follow the system prompts to:
   - Create your passcode.
   - Record your name announcement.
   - Record your greeting.

**Important: Voicemail Passcode** – It is strongly recommended that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.
Optional Calling Services

The following topics outline additional voice-related services available with your phone, including call services and more.

Call Waiting

When you’re on a call, your phone’s screen informs you that another call is coming in and displays the caller’s phone number (if it is available).

To respond to an incoming call while you’re on a call:

- Use the Navigation key to select Answer to answer the call or Decline to ignore the incoming call. (This puts the first caller on hold and answers the second call.)

Conference Calling

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the Phone screen, enter a number and press the Call key (or place a call from Log or Contacts).

2. Once you have established the connection, dial the second number.
This puts the first caller on hold and dials the second number.

3. When you’re connected to the second party, press Merge Call. Your conference call is now in session.

**Note:** If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

**Call Forwarding**

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

**Note:** You are charged a higher rate for calls you have forwarded.

To activate Call Forwarding:

1. From the apps list, select Settings > Network & Connectivity > Call Settings > Call Forwarding.

   The call forwarding menu appears.
2. Configure your options.
  ❖ Your call settings options are set.

Call Settings

Your phone’s Call Settings menu lets you configure your voicemail options and a number of other settings for the phone application.

Use the Call Settings Menu

1. From the apps list, select Settings > Network & Connectivity > Call Settings.

   ![Call Settings Menu]

   ▶ The call settings menu appears.

2. Configure your options.
   - Select a menu item to display its options.
   - Select your options and follow the prompts to set them.
   ▶ Your call settings options are set.

TTY Mode

A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect using a special cable that plugs into your phone’s headset jack. If this cable was not
provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. From the apps list, select **Settings > Device > Accessibility > TTY**.

   ![Settings and Accessibility](image)

2. Select **Full**, **HCO**, or **VCO** to turn TTY mode on.

   – or –

   Select **Off** to turn TTY mode off.

   ✸ Your phone’s TTY mode is set.

**Note:** When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

**Warning: 9-1-1 Emergency Calling**

It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 9-1-1 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.
Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone.

⚠️ Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is removed for a long period or left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. Sprint is not responsible for any damages from lost or changed contacts.

Add a Contact

You can add contacts from your phone’s Phone application. Enter details such as name, phone numbers, email addresses, mailing addresses, and more.

1. From the apps list, select Contacts 📞.

2. Press the Left soft key to add a contact.
The New Contact screen appears.

3. Use the keyboard to enter as much information as you want.
   - First Name
   - Last Name
   - Mobile Phone
   - Personal Email
   - Company
   - [Add Picture]: Select the Add Picture icon to assign a picture to the contact.
   - [Add Phone]: Select to add more phone numbers to the contact.
   - [Add Email]: Select to add more Email address to the contact.
   - [Add Address]: Select to add more address to the contact.
   - [Add Date]: Select to add Birthday or anniversary to the contact.
   - [Add Ringtone]: Select to add ringtone to the contact.
   - [Add Comment]: Select to add comment to the contact.

4. When you have finished adding information, press the Right soft key and select Save.
   - The contact is added.

**Save a Phone Number**

You can save a phone number to Contacts directly from the phone keypad.
1. From the apps list, select Phone 📞.

2. Enter a phone number and select Create New Contact.

3. To add the number to an existing contact, select Add to Existing Contact. To add a new contact, select Create new contact.
   - For an existing contact, choose the contact name and press OK to select a number type for the new number.
   - For a new contact, enter the name and any additional information.

4. Press the Right soft key and choose Save.

   The contact is added.

**View Contacts**

View a contact’s details by displaying a contact entry.

1. From the apps list, select Contacts 📞.
You will see the Contacts list.

2. Select a contact to view its details.

The contact’s detailed listing appears.

**Contacts Screen Layout**

The following illustration show’s your Contacts app layout and describes the various features.
<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>All contacts tab</td>
<td>Show all contacts.</td>
</tr>
<tr>
<td>Speed Dial tab</td>
<td>Show speed dial contacts.</td>
</tr>
<tr>
<td>Contact</td>
<td>Select to show contact’s details.</td>
</tr>
<tr>
<td>Contact image</td>
<td>Show thumbnail of contact entry.</td>
</tr>
<tr>
<td>Search</td>
<td>Search contacts.</td>
</tr>
</tbody>
</table>

**Edit a Contact**

Once you’ve added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

1. From the apps list, select **Contacts** 📞.
   - You will see the Contacts list.
2. Select a contact to view its details.
The contact’s detailed listing appears.

3. Press the Right soft key and then select Edit.

4. Add or edit the information, and then press the Right soft key and select Save.

- Your changes are saved to the contact entry.

**Delete a Contact**

You can delete a contact from the contacts details page.

1. From the apps list, select Contacts.

- You will see the Contacts list.

2. Select a contact to view its details.
3. Press the **Right soft key** and then select **Delete**.

4. Select **Delete**.

   - The contact is deleted.

**Share a Contact**

You can quickly share contacts using Bluetooth, Gmail, or text messaging.

1. From the apps list, select **Contacts**.
   - You will see the Contacts list.

2. Select a contact to display it, and then press the **Right soft key** and select **Share**.

3. In the **Share With** menu, select a method:
   - **E-Mail** to send the information as an Email attachment. Address the message, add a subject and a message, and then select **Send**. See [Create and Send Email](#) for details.
   - **Messages** to send the information in a text message. Select a contact or enter a wireless phone number, enter any additional information, and then select **Send**. For more information on text messaging, see [Send a Multimedia Message (MMS)](#).
   - **Bluetooth** to send the information via Bluetooth. See [Bluetooth](#) for information on pairing and sending via Bluetooth.

4. Complete the required steps as prompted for the selected method.
   - The selected contact will be shared.
**Import Contacts**

Your phone offers a couple of options for importing contacts from installed SD memory cards or external devices via USB.

**Before Importing Contacts from an SD Card**

You will need to have installed an SD card with previously backed up contacts information into your phone before you can import contacts. See SD Card for SD card information.

**Import Contacts from an SD Card or USB Storage**

1. From the apps list, select Contacts.

   You will see the Contacts list.

2. Press the Right soft key and then select Settings > Import Contacts/Export Contacts.

   You will see the Import Contacts/Export Contacts menu.

3. Select Import Contacts or Export Contacts.

4. Follow the onscreen instructions to complete the import.

   The contacts are imported and stored in the selected account.

**Back Up Contacts**

If you are saving contacts to an account that does not automatically back them up via the Cloud, you can manually back them up to an optional installed SD card for re-import if needed.
Before Backing Up Contacts to an SD Card
You will need to have installed an SD card with previously backed up contacts information into your phone before you can back up your contacts. See SD Card for SD card information.

Back Up Contacts to Your SD Card

1. From the apps list, select Contacts.
   - You will see the Contacts list.

2. Press the Right soft key > Settings and select Import Contacts/Export Contacts.
   - You will see the Import Contacts/Export Contacts menu.

3. Select Export Contacts.

4. Select Memory card to confirm the export.

5. Follow the onscreen instructions and select contacts to complete the export.
   - The contacts are exported and saved to the installed SD card.
Messaging

With wireless service and your phone’s messaging capabilities, you have the opportunity to share information through many different channels and accounts, including personal and corporate email, and text and multimedia messaging.

Text and Multimedia Messaging

With text messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone.

Multimedia messages, or MMS, can contain text and pictures, music, audio or video files, contact cards.

See your service plan for applicable charges for messaging.

Send a Text Message

Quickly compose and send text messages on your phone.

1. From the apps list, select Messages.

   – or –

   Select from any screen except during call.

2. On the Messages screen, press the Left soft key to compose messages.

   The Compose screen opens.

3. Fill in one or more recipients. You can:

   - Enter phone numbers directly in the To field. As you enter information, any matching phone numbers from your contacts list are displayed. Select a match to enter that number or address directly.

   - Press the Right soft key to add the contacts to whom you want to send the message.
• Select the “Message” box and then start composing your message.

![New Message](image)

**Note:** Once you go over the 160-character limit, a new message is created but automatically joined into one when received.

4. When done, press the **Left soft key** to send the text message.

**Send a Multimedia Message (MMS)**

When you need to add a little more to a text message, you can send a multimedia message (MMS) with text and pictures, music, audio or video files, contact cards.

1. From the apps list, select **Messages**.

   – or –

   Select **Messages** from any screen.

2. On the Messages screen, press the **Left soft key** to compose messages.

3. Fill in one or more recipients. You can:

   • Enter phone numbers directly in the **To** field. As you enter information, any matching phone numbers from your contacts list are displayed. Select a match to enter that number or address directly.

   • Press the **Right soft key** to add the contacts to whom you want to send the message.

   • Select the “Message” box and then start composing your message.

   **Note:** To add a subject line, press the **Right soft key** > and select **Add Subject**.

4. Select the “Message” box, and then start composing your message.

5. Press the **Right soft key** and select **Add Attachment**.
6. In the Attach window, select from the following file attachments:
   - **Video.** Select a video and attach it.
   - **Music.** Select a track from your phone or memory card.
   - **Gallery.** Select a photo from Gallery.
   - **Contacts.** Select a contact from your phone.
   - **Camera.** Select Camera to take a photo or a video.

7. Press the Left soft key to send the MMS message.

**Save and Resume a Draft Message**

While composing a text or multimedia message, press the Right soft key continuously and press OK to save your message as a draft.

To resume composing the message:

1. From the apps list, select Messages.
2. On the Messages screen, select the message to resume editing it.
3. When you finish editing the message, press the Left soft key.

**New Messages Notification**

Depending on your notification settings, the phone will play a ringtone, vibrate when you receive a new text or multimedia message.

A notice icon also appears in the notifications area of the status bar to notify you of a new text or multimedia message. When you unfold the phone, a pop-up will display to notify you the new message.

Press the Right soft key to reply the message directly or press the Left soft key to enter home screen.

**Manage Message Conversations**

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messages screen. Text or MMS conversations let you see exchanged messages (similar to a chat program) with a contact on the screen.

**Read a Text Message**

On the Messages screen, press the text message or conversation to open and read it.
To return to the Messaging screen from a conversation, press the **Back/clear key**.

**Note:** To view the details of a particular message, in the conversation, press the **Right soft key** to open the options menu, and then choose **View message report**.

**Note:** If a message contains a link to a Web page, press the message and then press the link to open it in the Web browser.

**Note:** If a message contains a phone number, press the message and then press the phone number to dial the number or add it to your contacts.

**View a Multimedia Message (MMS)**

1. From the apps list, select **Messages**.
2. On the Messages screen, select a multimedia message or conversation to open it.
3. Select the attachment to open it.

**Note:** If you are concerned about the size of your data downloads, check the multimedia message size before you download it.

**Reply to a Message**

1. From the apps list, select **Messages**.
2. On the Messages screen, select a conversation to open it.
3. Select the Message box at the bottom of the screen, enter your reply message, and then press the **Left soft key** to send.

**Note:** To reply to a text message with a multimedia message, open the text message, press the **Right soft key** and then select **Add Subject** or **Add Attachment**. The text message is automatically converted into a multimedia message.

**Delete Conversations**

1. From the apps list, select **Messages**.
2. On the Messages screen, press the **Right soft key** to select **Delete Thread** to delete the conversation.
3. To delete more than one conversation, select **Select Thread** and then press the **Right soft key** to delete these messages.

**Tip:** You can also delete a conversation while you’re viewing it. While viewing a conversation, press the **Right soft key** and then select **Delete** to confirm.
Text and MMS Options

The messages settings menu lets you control options for your text and MMS messages including message limits, size settings, and notifications.

1. From the apps list, select Messages 📬.

2. On the Messages screen, press the Right soft key ▼ and select Settings. You can set the following:
   - **Auto Retrieve Messages**: Select this option to automatically retrieve all your multimedia messages completely. When selected, the multimedia message header plus the message body and attachments will automatically download to your phone. If you turn off, only the multimedia message header will be retrieved and shown in your Messaging screen.
   - **WAP Push**: Press to enter WAP push options.
   - **Emergency alerts**: Press to enter Emergency alerts options.

E-Mail

Use the E-Mail application to send and receive email from your webmail or other accounts, using POP3 or IMAP, or access your Exchange ActiveSync account for your corporate email needs.

Set Up an Email Account

Your phone supports several types of email accounts and allows you to have multiple email accounts set up at one time.

Before setting up an email account, make sure you have the username (user ID), password, server name, etc., so you can get set up successfully.

1. From the apps list, select E-Mail 📧.

   - A popup window for adding an account appears if no email account has been previously set up.

2. Follow the onscreen instructions to set up your email account.

   - The email account is set up and you will begin receiving email.

Add Another Email Account

If you have multiple email accounts you wish to view on your phone, you can add several types of personal email accounts, such as POP3 and IMAP accounts on your phone.

1. From the apps list, select E-Mail 📧.
The email inbox opens.

2. Press the Right soft key and select Settings. Then press the Left soft key to add an account.

3. Follow the onscreen instructions to complete the account setup.

   The email account is added and you will begin receiving email for the account.

**Create and Send Email**

Compose and send email using any account you have set up on your phone. Increase your productivity by attaching files such as pictures, videos, or documents to your email messages.

1. From the apps list, select E-Mail.
The email inbox opens.

2. From the inbox, press the Left soft key to compose.

The email composition window opens.

3. Enter the message recipient(s), subject, and message, and then press the Left soft key to send.

The email message is sent.

Email Composition Options

- **Add Cc/Bcc**: In the mail subject or composition box, press the Right soft key to add recipients.

- **Add Attachment**: In the mail composition box, press the Right soft key > Add Attachment. Locate and then choose the picture or video you want to attach.

- **Save to Local Draft (Send Later)**: While composing your message, press the End/power key and a pop-up window will display whether to save as a draft.
Note: To view your draft email messages, in the inbox, press the Right soft key > View Folders > Local Drafts.

Note: To view your sent messages, in the inbox, press the Right soft key > Outbox.

Open Email Messages

You can also open and read email messages directly from the email inbox. Reading and replying to email on your phone is as simple as on your computer.

1. From the apps list, select E-Mail 📧.

 Taxi ▶️ 10:31 AM
 Inbox (1)
 Last sync: 6m ago
 Qiumeizi, WU(WM... meeting 12 Minutes Ago

Compose ☐ Options

 Tx The email inbox opens.

2. Press the message you want to view.

 Taxi ▶️ 10:31 AM
 Qiumeizi, Wu(WMD PIC NB... 11/15/2016 10:18 AM
 From Qiumeizi.Wu@tcl.com
 To meenawu@hotmail.com
 Subject meeting
 Hi Meena,

Reply ☐ Options

 Tx The email message opens.

3. Press the Left soft key ▶️ to reply email directly or press the Right soft key ▶️ to open email options to reply to the message.
Delete an Email Account

You can delete an email account from your phone if you no longer wish to receive messages for the account on your phone.

1. From the apps list, select E-Mail.

The email inbox opens.

2. Press the Right soft key > Settings.

3. Select the account(s) to delete, and then press the Left soft key to confirm.

The account is deleted from your phone

Manage Your Email Inbox

Your email inbox provides management options for viewing, sorting, and deleting your email messages.
View Your Email Inbox

1. From the apps list, select E-Mail  

   ![Email Inbox](image)

   The email inbox opens.

2. Press the Right soft key > View Folders > Inbox to see all your email inboxes at once.

Refresh an Email Account

Whatever your automatic synchronization settings are, you can also synchronize your sent and received email messages manually at any time.

- While viewing the account you want to synchronize, press the Right soft key > Synchronize.

Delete an Email Message

- Choose the message you want to delete, press the Right soft key > Delete.

Delete Multiple Email Messages

1. On the email account inbox, press the Right soft key > Edit > Select Multiple.

2. Select the messages you want to delete.

3. Press the Right soft key > Delete, and then press the Right soft key to confirm.
Internet

The following topics describe how to connect to and use the Internet on your phone.

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

<table>
<thead>
<tr>
<th>Icon</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network</td>
<td>Network (full signal): The fullness of the triangle icon indicates the strength of the signal. A fuller icon means a better signal.</td>
</tr>
<tr>
<td>4G LTE</td>
<td>4G LTE data service: Your phone is connected to a 4G LTE network.</td>
</tr>
<tr>
<td>3G</td>
<td>3G data service: Your phone is connected to a 3G data network.</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Wi-Fi connection: Your phone is connected to a Wi-Fi network for data.</td>
</tr>
</tbody>
</table>

Browser

Your phone’s Web browser gives you full access to both mobile and traditional websites on the go, using 2G, 3G, 4G, or Wi-Fi data connections.

SSL/TLS

SSL (Secure Sockets Layer) and TLS (Transport Layer Security) are protocols for encrypting sent/received data. While in a screen connected by SSL/TLS, data is encrypted to safely send/receive private information, credit card numbers, corporate secrets, etc., and provide protection against online threats (eavesdropping, falsification, impersonation, etc.).

⚠️ SSL/TLS Cautions

When opening a secured page, users must decide as their responsibility whether or not to open the page with use of SSL/TLS. Sprint and the applicable Certification Authorities make no guarantees whatsoever to users regarding security of SSL/TLS.

Use the Browser

Your phone supports the Web browser for surfing on the Internet.

1. From the apps list, select Browser 🌐.
1. From the apps list, select **Browser**.

2. Press the **Left soft key** to enter search words or a Web address (URL).

The search results appear or a Web page opens.

3. Use the **Navigation** key to locate the place you want to visit, and then press **OK** to confirm.

**Browser Options**

Customize your experience with the Internet through the browser options menu.

1. From the apps list, select **Browser**.
The browser opens.

2. Press the **Right soft key** to open browser **options**.

Your browser options are displayed.
Connectivity

The following topics address your phone’s connectivity options, including Wi-Fi and Bluetooth.

Wi-Fi

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your phone’s Wi-Fi, you need access to a wireless access point or “hotspot.”

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi On and Connect to a Wireless Network

Use the wireless and networks setting menu to enable your phone’s Wi-Fi and connect to an available Wi-Fi network.

1. From the apps list, select Settings > Network & Connectivity > Wi-Fi.

The Wi-Fi settings menu appears.

2. Select the On icon to turn Wi-Fi on.

Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

   - To disable Wi-Fi, select the Off icon.

3. Choose Available Networks, select a Wi-Fi network to connect, enter the password (if it’s not an open network), and then press the Right soft key to connect.
Your phone is connected to the Wi-Fi network. You will see (WiFi) in the status bar.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user’s service provider.

- Entering a password is not required if an access point is not security protected.

**Note:** The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.

**Note:** Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

**Wi-Fi Settings**

Use the Wi-Fi settings menu to manually set your Wi-Fi connection options.

1. From the apps list, select **Settings > Network & Connectivity > Wi-Fi.**

   ![Wi-Fi settings menu](image)

   - The Wi-Fi settings menu appears.

2. Select the **On** icon to turn Wi-Fi on 🔘.

   - Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

   - To disable Wi-Fi, select the **Off** icon 🔘.

3. Select **Advanced Settings.**
The advanced Wi-Fi settings menu appears.

**Disconnect Wi-Fi**

You may wish to disconnect from a connected Wi-Fi network without turning Wi-Fi off.

1. From the apps list, select Settings > Network & Connectivity > Wi-Fi.

   ![Wi-Fi settings menu]

   The Wi-Fi settings menu appears.

2. Select **Available Networks** and choose the name of the connected access point and then press the **Right soft key** to forget.

   Wi-Fi is disconnected.

**Note:** After disconnecting from an access point, you may need to re-enter the password to reconnect.
Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Bluetooth Hints

Problem: Can't use Bluetooth?

Answer: Is your phone in airplane mode? Bluetooth is unavailable in airplane mode.

Bluetooth Function Cautions

Information may not appear correctly on connected devices depending on the transferred data.

Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

<table>
<thead>
<tr>
<th>Function</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audio output</td>
<td>Listen to music, etc., wirelessly.</td>
</tr>
<tr>
<td>Hands-free calls</td>
<td>Call hands-free, using Bluetooth-capable hands-free devices and headsets.</td>
</tr>
<tr>
<td>Data exchange</td>
<td>Exchange data with Bluetooth devices.</td>
</tr>
</tbody>
</table>

Enable the Bluetooth Feature

Use the settings menu to enable or disable your phone’s Bluetooth capabilities.

- Wireless connection to all Bluetooth functions is not guaranteed for the phone.
- The phone may not connect properly depending on the other device.
- Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

To enable Bluetooth:

1. From the apps list, select **Settings** > **Network & Connectivity** > **Bluetooth**.
The Bluetooth settings open.

2. Select the On icon to turn Bluetooth on.

   Bluetooth is enabled.

   - To disable Bluetooth, select the Off icon.

   **Note**: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

**Pair Bluetooth Devices**

Search for and pair nearby Bluetooth devices. Registered Bluetooth® devices can be connected simply.

- Enable the Bluetooth function on the Bluetooth devices being paired beforehand.

To pair Bluetooth devices:

1. From the apps list, select **Settings > Network & Connectivity > Bluetooth**.
The Bluetooth settings open.

- Nearby devices appear in the “Devices in the Area” list.
- If a target device is not detected, press the Right soft key to rescan.

2. Select a device from the “Devices in the Area” list, and follow the onscreen instructions to pair with the device.

The Bluetooth device is paired to your phone.

- Methods to accept a Bluetooth connection differ depending on the devices used.

**Unpairing from a Paired Device**

1. From the Bluetooth settings menu, select **Paired Devices** to unpair.

2. Press the Right soft key to forget.

The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

**Connect to a Paired Bluetooth Device**

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It’s the same procedure to set up stereo audio and hands-free devices.

1. From the apps list, select **Settings > Network & Connectivity > Bluetooth**.
The Bluetooth settings open.

- Paired Bluetooth devices appear in the “Paired Devices” list.

2. Select a device from the “Paired Devices” list.

- Your phone connects to the paired device.

The pairing and connection status is displayed below the device’s name in the Bluetooth devices section. When the device is connected to your phone, the Bluetooth paired icon is displayed in the status bar. Depending on the type of device you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

**Note:** Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

**Send Information Using Bluetooth**

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or notebook computer.

**Types of Data You Can Send via Bluetooth**

You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Contacts
- Audio files

In the instructions below, Contacts data is being used as an example.
**Sending Contacts Data via Bluetooth**

1. From the apps list, select **Contacts**.

   ![Contacts screen](image)

   - You will see the Contacts list.

2. Select a contact to send.

3. Press the **Right soft key > Share > Bluetooth**.

   ![Options screen](image)

   - The contact information is sent.
   - If you see a message to confirm, follow the onscreen instructions.

**Receive Information via Bluetooth**

Your phone is capable of receiving a wide variety of file types with Bluetooth, including pictures, music tracks, and documents such as PDFs.
1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.

2. Press the Left soft key on home screen to review this notice, and press the Right soft key to accept the file.

   ❖ The file is sent to your phone.

   • When your phone receives a file, you will see a notification.

   • When you open a received file, what happens next depends on the file type:

      ◦ Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in the Music application.

      ◦ For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.
Apps and Entertainment

The topics in this section will explore the features that make your phone so much more than a phone, from the camera and productivity apps to music, entertainment, and more.
Camera and Video

You can use the camera or video camera to take and share pictures and videos. Your phone comes with a 2 megapixel camera that lets you capture sharp pictures and videos.

Camera Overview

The camera’s viewfinder screen lets you view your subject and access camera controls and options.

- **Options**: Press the Right soft key to open settings options.
- **Preview**: Press the Left soft key to view picture you took.
- **Video record**: Select to start/pause video record.

Learn More About Your Phone’s Camera

For an overview of your phone’s camera and its features, you can access more information through the phone’s settings menu.

- From the apps list, select Camera.
The camera viewfinder appears.

Take Pictures and Record Videos
The following topics teach you how to take pictures and record videos with your phone’s camera.

Capturing Pictures/Videos
- **File Format for Pictures**: File format for pictures is JPEG.
- **File Format for Videos**: File format for videos is 3GPP.

⚠️ Camera Cautions

**If Lens Becomes Dirty**: Fingerprints/smudges on lens prevent capturing of clear still images/videos. Wipe lens with a soft cloth beforehand.

**Avoid Exposure to Direct Sunlight**: Be careful not to expose lens to direct sunlight for long periods. May discolor color filter and affect color of images.

Take a Picture
You can take high-resolution pictures using your phone’s camera

**Note**: If you have an SD card installed, pictures and videos are stored to the SD card. If no card is installed, pictures and videos are saved to your phone’s memory.

1. From the apps list, select **Camera** 📷.
The camera viewfinder appears.

2. Press \textbf{OK} to take the picture.

The shutter clicks and the picture is captured and saved to your phone or SD card.

\textbf{Record Videos}

You can record high-quality videos with your phone’s video camera.

\textbf{Note:} If you have an SD card installed, pictures and videos are stored to the SD card. If no card is installed, pictures and videos are saved to your phone’s memory.

1. From the apps list, select \textbf{Camera \textregistered}. 

The camera viewfinder appears.

2. Aim the camera at your subject and then press \textbf{Navigation Right} key to switch to \textbf{Video \textregistered}, and press \textbf{OK} to start recording.
Video recording begins.

3. Press OK again to stop recording.

The camera stops recording and the video is captured and saved to your phone or SD card.

**View Pictures and Videos Using Gallery**

Using the Gallery application, you can view pictures that you've taken with your phone’s camera, downloaded, or copied onto your storage card or phone memory.

For pictures that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friends.

**View Pictures and Videos**

You can access and view all your stored pictures from your phone’s Gallery.

1. From the apps list, select Gallery 📷.
The list of pictures opens.

2. Select an image to view the picture.

The picture opens.

- Press the Left soft key to zoom in or zoom out.
- Press the Right soft key to open options menu and choose what to do with the picture.

**Pictures and Videos: Review Screen**

After capturing a picture or video, from the camera screen, press the Left soft key to see the item in the review screen. From there, you can access options such as view, share, set as wallpaper or delete the picture.

**Edit Pictures**

Whether you’re browsing pictures in filmstrip or grid view in the Gallery application, you can choose a picture to open a selection menu and choose to delete the picture, rotate or crop it, and more.
**Rotate a Picture**

1. From the apps list, select **Gallery 📷**.

   ![Gallery app](image)

   ✠ The list of pictures opens.

2. Select the picture you want to rotate.

3. Press the **Right soft key** and then select **Rotate**.

   ![Options menu](image)

   ✠ The picture is rotated.

**Edit a Picture**

1. From the apps list, select **Gallery 📷**.
The list of pictures opens.

2. Select the picture you want to edit.

3. Press the **Right soft key** and then select **Edit**.

   An edit screen appears on the picture.
   - Exposure
   - Rotate
   - Crop
   - Filters
   - Auto-correction

4. Press the **Right soft key** to save the changes to the picture.

   - The modified picture is saved in the album as a copy. The original picture remains unedited.
Share Pictures and Videos

The Gallery application lets you send pictures using email, Bluetooth or multimedia messages.

1. From the apps list, select Gallery 📷.

   🔷 The list of pictures opens.

2. Select the pictures you want to share.
   - To select multiple items, press the Right soft key ➔ Select Multiple to turn on multiple select. Select all the items you want to include.

3. Press the Right soft key ➔ Share and then on the Share via menu, select E-mail or Bluetooth.

   🔷 Follow onscreen prompts to complete and send the message.

**Note:** If you selected E-mail and you have multiple email accounts, the default email account will be used.
For more information, see Create and Send Email, Send a Multimedia Message (MMS), and Bluetooth.

**Camera Settings**

You can adjust your camera’s settings by pressing the Right soft key on the camera screen.

**Switch between Camera and Video Mode**

You can switch between camera and video mode freely.

1. From the apps list, select Camera 📸.

   ✷ The camera viewfinder appears.

2. Press Navigation Right key to switch to Video.

   ✷ The video screen opens.
Set Camera Functions

You can configure your camera’s settings to fit any situation and event.

1. From the apps list, select Camera.

   ![Camera App](image)

   - The camera viewfinder appears.

2. Press the Right soft key to open options menu.

   ![Camera Settings Menu](image)

   - The camera settings menu opens.

3. Select your desired settings.

   - The settings are applied.

   - Settable items differ depending on the camera type in use.
Productivity

Use your phone to stay ahead of the game with calendar, alarm, calculator and more productivity apps.

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your phone’s Calendar stays in sync with your Calendar on the Web, Exchange ActiveSync calendar, and Outlook calendar.

Calendar Operations

- **View Today’s Calendar**: From the Calendar, press the **Right soft key** > Today.
- **Change Calendar View**: From the Calendar, press the **Right soft key** and choose Weekly View or Day View to change the current view.
- **View Particular Day/Month/Year**: From the Calendar, press the **Right soft key** > Go and press Navigation key to choose particular day, month or year.

Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. From the apps list, select **Calendar**.

2. Press the **Left soft key** to add new event.
3. Enter an event title, start date/time, end date/time, etc., and then press the Right soft key to save.

The event is added to your calendar.

**View Calendar Events**

You can display the Calendar in daily, weekly or monthly view.

1. From the apps list, select Calendar.

The Calendar app opens.

2. Select a date and then press to display events.
• The event details appear.
  
  • In event details, press the **Right soft key** to edit the event.
  
  • In event details, press the **Left soft key** to delete the event.

**Sync Calendars**

You can select which calendars you'd like to sync on your phone, along with what types of information you want to sync.

1. From the apps list, select **Calendar**.

• The Calendar app opens.

2. Press the **Right soft key** > **Sync calendar**.
The sync settings have been updated.

**Calculator**

Your phone’s convenient built-in calculator lets you perform basic mathematical equations.

1. From the apps list, select *Calculator*.

   ![Calculator app interface]

   The calculator app launches.

2. Press keys for calculations.

   Calculation results appear.

**Clock**

Your phone has a clock app that lets you set alarms, use a stopwatch, and set a timer.
**Check the Time**
You can check the phone any time on your phone. The current time displays in the center of the hone screen.

**Set Alarms**
Set multiple alarms using your phone’s Clock app.

1. From the apps list, select **Clock**.

   ![Clock app](image)

   No alarms here, press NewAlarm to get started.

   - The Clock appears.

2. Press the **Left soft key** to create new alarm.

   ![New Alarm screen](image)

   - The alarm adding screen appears.

3. Set the alarm options, including time, repeat pattern, alarm tone, and volume, and then press the **Right soft key** to confirm.
The alarm is set.

**Phone at Alarm Time**
- At the set alarm time, the phone sounds the alarm and/or vibrates.
- Stopping an alarm: When the alarm sounds, press the **Left soft key** to snooze it or the **Right soft key** to stop.

**Additional Clock Features**

Your phone’s clock app provides additional useful features including stopwatch and timer functions. These features are available from the clock app display.

- From the apps list, select Clock.

```
No alarms here, press
NewAlarm to get
started.
```

- The Clock appears.

**Timer**
The stopwatch lets you time events down to the hundredth of a second.

1. From the clock app, press **Navigation** key to enter **Timer** screen.
2. Set the time and press **OK** to begin timing
3. Press **OK** to stop timing.

**Stopwatch**
The timer provides a countdown timer for up to 99 hours, 59 minutes, and 59 seconds.
1. From the clock app, press **Navigation** key to enter **Stopwatch** screen.

2. Press **OK** to begin timing.

3. Press the **Right soft key** to record lap.

4. Press **OK** to stop or resume timing.
   
   - Additional options include Lap to keep track of laps, Restart to continue timing, and Reset to reset the stopwatch to zero.
Entertainment and Activities

The following topics provide an overview of your phone’s music.

Play Music

Use the Music app to listen to all your music on your phone. Compatible music file formats include: mp3, wma, wav, mod, etc.

1. From the apps list, select Music 🎵.

The Music app opens.

2. Use the Navigation key to select a library category such as Artist or Albums.

3. Choose an item from the category window and then Select a song.

The song begins playing.
Music Screen Layout

The following picture outlines the main features of the Music app player screen.

Options Menu:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shuffle All</td>
<td>Select to shuffle all songs.</td>
</tr>
<tr>
<td>Repeat All</td>
<td>Select to repeat all songs</td>
</tr>
<tr>
<td>Share</td>
<td>Select to share a song via E-Mail, Messages or Bluetooth.</td>
</tr>
<tr>
<td>Set as ringtone</td>
<td>Select to set as ringtone of the phone.</td>
</tr>
</tbody>
</table>
The topics in this section will cover your phone’s settings menus and options. For an overview of the settings menu, see Basic Settings.
Connections Settings

The following topics introduce your phone’s basic settings menus and cover your phone’s Connections settings options.

Basic Settings

From the app screen, select Settings to access your phone’s settings menu.

The table below outlines the top-level settings categories.

<table>
<thead>
<tr>
<th>Category</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Airplane Mode</td>
<td>Enable and set airplane mode options.</td>
</tr>
<tr>
<td>Cellular &amp; Data</td>
<td>Set your phone’s cellular network settings.</td>
</tr>
<tr>
<td>Geolocation</td>
<td>Select your phone’s location access options.</td>
</tr>
<tr>
<td>Wi-Fi</td>
<td>Enable and set Wi-Fi options.</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>Enable Bluetooth connections.</td>
</tr>
<tr>
<td>Call Settings</td>
<td>Set caller ID, call forwarding options, etc.</td>
</tr>
<tr>
<td>Messaging Settings</td>
<td>Set messaging ringer, messaging vibrate, etc.</td>
</tr>
<tr>
<td>Internet Sharing</td>
<td>Enable Wi-Fi hotspot options.</td>
</tr>
<tr>
<td>Emergency Alert</td>
<td>Set Emergency alert options.</td>
</tr>
<tr>
<td>Sound</td>
<td>Set ringtone, operation tones, etc.</td>
</tr>
<tr>
<td>Display</td>
<td>Set wallpaper, brightness, etc.</td>
</tr>
<tr>
<td>Search</td>
<td>Set search engine and enable search suggestions.</td>
</tr>
<tr>
<td>Notices</td>
<td>Enable notices on lock screen options.</td>
</tr>
<tr>
<td>Date &amp; Time</td>
<td>Set date and time of the phone.</td>
</tr>
<tr>
<td>Language</td>
<td>Set your phone’s language.</td>
</tr>
<tr>
<td>Input Methods</td>
<td>Select and configure speech input settings.</td>
</tr>
<tr>
<td>Answer Mode</td>
<td>Select device answer mode.</td>
</tr>
<tr>
<td>Screen Lock</td>
<td>Set your phone’s lock screen options.</td>
</tr>
<tr>
<td>SIM Security</td>
<td>Set your SIM Card security.</td>
</tr>
<tr>
<td>App Permissions</td>
<td>Check and manage the apps in your phone.</td>
</tr>
<tr>
<td>Do Not Track</td>
<td>Set Do Not Track mode options.</td>
</tr>
<tr>
<td>Browsing Privacy</td>
<td>Set browsing privacy options.</td>
</tr>
<tr>
<td>USB Storage</td>
<td>Enable USB storage.</td>
</tr>
<tr>
<td>Category</td>
<td>Description</td>
</tr>
<tr>
<td>----------------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>End user storage</td>
<td>Check application storage status.</td>
</tr>
<tr>
<td>Device Information</td>
<td>Access important phone information and view legal and safety information.</td>
</tr>
<tr>
<td>Downloads</td>
<td>Check downloads on your phone.</td>
</tr>
<tr>
<td>Battery</td>
<td>Monitor your phone’s battery usage.</td>
</tr>
<tr>
<td>Accessibility</td>
<td>Set accessibility options such as invert colors, hearing aid compatibility, etc.</td>
</tr>
<tr>
<td>Developer</td>
<td>Set developer options.</td>
</tr>
<tr>
<td>System Updates</td>
<td>Check and update your phone with the latest version.</td>
</tr>
<tr>
<td>KaiOS Account</td>
<td>Set your KaiOS account.</td>
</tr>
<tr>
<td>Anti-Theft</td>
<td>Set your device anti-theft information. For more information, visit <a href="https://services.kaiostech.com/antitheft">https://services.kaiostech.com/antitheft</a></td>
</tr>
<tr>
<td>Operator Services</td>
<td>Check your operator services.</td>
</tr>
</tbody>
</table>

**Access Settings**

1. From the apps list, select **Settings**.

![Settings Menu](image)

> The settings menu opens.

2. Select categories and then select your settings options.

> Settings are made and applied.

**Wi-Fi Settings Menu**

The Wi-Fi settings menu lets you turn Wi-Fi on or off, set up and connect to available Wi-Fi networks, and configure advanced Wi-Fi options.
For more information about Wi-Fi settings, see Wi-Fi.

1. From the apps list, select Settings > Network & Connectivity > Wi-Fi.

The Wi-Fi settings menu appears.

2. Select the On icon to turn Wi-Fi on.

Wi-Fi is enabled. You will see the names and security settings of in-range Wi-Fi networks.

- To disable Wi-Fi, select the Off icon.

3. Select a Wi-Fi network, enter the password, and press the Right soft key to connect.

Your phone is connected to the selected Wi-Fi network.

4. Configure your Wi-Fi settings.
Your Wi-Fi settings changes are saved.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user’s service provider.
- Entering a password is not required if an access point is not security protected.

**Advanced Wi-Fi Settings**

The advanced Wi-Fi settings menu lets you set up and manage wireless access points.

- **Manager Networks**: From Wi-Fi settings, select Advanced Settings > Manage Networks.
- **Import certificates**: From Wi-Fi settings, select Advanced Settings > Manage Certificates.

**Bluetooth Settings**

Your phone’s Bluetooth® capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone’s Bluetooth usage, see Bluetooth.

- From the apps list, select **Settings > Network & Connectivity > Bluetooth**.

![Bluetooth Settings](image)

- The Bluetooth settings open.

**Bluetooth Settings Operations**

- **Enable Bluetooth**: Select the On icon to turn Bluetooth on.
  - When enabled, confirmation appears for your phone to be discoverable by other devices. Follow the onscreen instructions.
  - To disable Bluetooth, select the Off icon.
- **Visible to All**: Select the the On or Off icon to enable this function.
• When enabled, your phone can be discovered by other devices.
• This setting is available when Bluetooth is enabled.

- **My Phone’s Name**: Check your phone’s current name.
- **Rename My Phone**: You can set the phone’s name as it appears to other device.
  • Emoji cannot be used in a device name.
  • This setting is available when Bluetooth is enabled.
- **Nearby Devices**: Check available devices for connecting.
  • If the target device does not appear, press the **Right soft key** to search again.
  • This setting is available when Bluetooth is enabled.
- **Paired Devices**: Make sure the other devices are set to be discovered. From Bluetooth settings, select the device name in “Devices in the Area” and follow the onscreen instructions.
  • Depending on the device, you may be required to enter or accept a passkey.
  • If the target device does not appear, press the **Right soft key** to search again.
  • This setting is available when Bluetooth is enabled.

**Cellular & Data**

The mobile network & date menu lets you view your SIM card’s carrier, enable data connection, enable VoLTE, and more.

- From the apps list, select **Settings > Network & Connectivity > Cellular & Data**.

![Cellular & Data Window](image)

- The Cellular & Data window opens.
Cellular & Data Operations

- **Carrier**: Check your SIM card’s carrier.

- **Data Connection**: Select the On icon 📱 to enable data connection.
  
  - To disable data connection, select the Off icon 📱.

- **APN Settings**: Set APN settings options.
**Personalization Settings**

The following topics outline the device settings options available on your phone, including sounds, display, notices, and more.

**Sound Settings**

The sound settings menu lets you control your phone’s audio, from ringtones and alerts to tap tones and notifications.

**Sound Settings Overview**

The sound settings menu allows you to configure the following options:

<table>
<thead>
<tr>
<th>Sound Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume</td>
<td>Set volume for ringtones, alarms, and media.</td>
</tr>
<tr>
<td>Tones</td>
<td>Set your phone’s default ringtone, alerts tone and manage tones options.</td>
</tr>
<tr>
<td>Other Sounds</td>
<td>Set sounds for dial pad, camera and sending message.</td>
</tr>
</tbody>
</table>

**Access Sound Settings**

1. From the apps list, select Settings > Personalization > Sound.

   - The sound window opens.

2. Set your sound options.

   - Your sound settings are saved and applied.
Display Settings

Use the phone's display settings menu to adjust items such as wallpaper, brightness, and screen timeout.

**Display Settings Overview**

The display settings menu allows you to configure the following options:

<table>
<thead>
<tr>
<th>Display Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wallpaper</td>
<td>Set a wallpaper.</td>
</tr>
<tr>
<td>Brightness</td>
<td>Set the display brightness.</td>
</tr>
<tr>
<td>Screen Timeout</td>
<td>Set screen timeout duration.</td>
</tr>
</tbody>
</table>

*Note: Longer durations discharge the battery more quickly.*

**Access Display Settings**

1. From the apps list, select **Settings > Personalization > Display**.

   ![Display Window]

   - The display window opens.

2. Set your display options.

   - Your display settings are saved and applied.

Search Settings

The search settings menu lets you manage search engine and enable search suggestions.

**Search Settings Overview**

The search settings menu allows you to configure the following options:
### Access Search Settings

1. From the apps list, select Settings > Personalization > Search.

   ![Search Settings](image)

   - The search window opens.

2. Set your search options.

   - Your search settings are saved and applied.

### Notices Settings

The notices settings menu lets you enable notices show on lock screen or after reboot.

#### Notices Settings Overview

The notices settings menu allows you to configure the following options:

<table>
<thead>
<tr>
<th>Notices Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Show on lock screen</td>
<td>Set to enable notices show on lock screen.</td>
</tr>
<tr>
<td>Show after reboot</td>
<td>Set to enable notices show after reboot.</td>
</tr>
</tbody>
</table>

#### Access Notices Settings

1. From the apps list, select Settings > Personalization > Notices.
The notices window opens.

2. Set your notices options.

° Your notices settings are saved and applied.

**Date & Time Settings**

Use the date and time settings menu to set date and time manually, as well as select time format options.

**Date & Time Overview**

The following date and time options may be configured:

<table>
<thead>
<tr>
<th>Date &amp; Time Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>Set the date manually.</td>
</tr>
<tr>
<td>Time</td>
<td>Set the time manually.</td>
</tr>
<tr>
<td>Region</td>
<td>Set the time region.</td>
</tr>
<tr>
<td>City</td>
<td>Set the time city.</td>
</tr>
<tr>
<td>Time format</td>
<td>Select 12-hour or 24-hour format.</td>
</tr>
</tbody>
</table>

**Access Date & Time Options**

1. From the apps list, select **Settings > Personalization > Date & Time**.
The date & time window opens.

2. Set available date and time options.
   • Your date and time settings are applied and saved.

**Language Settings**

Your phone’s language settings let you select a language for the phone’s menus and keyboards.

**Language Settings Overview**

You can set the following options in the Language settings menu:

<table>
<thead>
<tr>
<th>Language Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Language</td>
<td>Set the language for your display and menus.</td>
</tr>
<tr>
<td>Sample Format</td>
<td>Check language sample format.</td>
</tr>
</tbody>
</table>

**Access Language Setting Options**

1. From the apps list, select **Settings > Personalization > Language.**
The Language settings menu opens.

2. Set options.

The language settings are applied and saved.

**Input Methods Settings**

Your phone’s input settings let you select and configure keyboard settings, and set your phone’s input languages.

**Input Methods Settings Overview**

You can set the following options in input methods settings menu:

<table>
<thead>
<tr>
<th>Input Methods Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Use T9</td>
<td>Set to enable T9 input methods.</td>
</tr>
<tr>
<td>Select Input languages</td>
<td>Set the input language.</td>
</tr>
</tbody>
</table>

**Access Input Languages Setting Options**

1. From the apps list, select **Settings > Personalization > Input Method**.
The input settings menu opens.

2. Set options.

- The input settings are applied and saved.
Privacy & Security Settings

The following topics cover your phone’s privacy & security settings, including screen lock settings, app permissions, Do Not Track, and browsing privacy.

Screen Lock Settings

You can increase the security of your phone by creating a screen lock. When enabled, you have to enter the correct password to unlock the phone’s control buttons and screen.

**Important:** To protect your phone and data from unauthorized access, it is recommended that you use the Password protection. It is also recommended you frequently change your password to ensure the safety of your phone and personal data.

Access Screen Lock Options

1. From the apps list, select Settings > Privacy & Security > Screen Lock. The screen lock settings menu opens.
2. Select the On icon to enable data connection. To disable data connection, select the Off icon.
3. Enter and re-enter your passcode, and press the Right soft key to save the setting.

![Create Passcode]

Create a passcode.

Confirm the passcode.

Cancel Create

- The screen lock are applied and saved.

App Permission Settings

Set installed applications’ permissions.
App Permissions Settings Overview

Items that can be checked in the App permissions settings menu are the following.

<table>
<thead>
<tr>
<th>App Permissions Setting</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camera</td>
<td>Set the camera’s geolocation permission.</td>
</tr>
<tr>
<td>System</td>
<td>Set the system’s geolocation permission.</td>
</tr>
</tbody>
</table>

Access App Permissions Settings

1. From the apps list, select **Settings > Privacy & Security > App Permissions**.

2. Set options.
   - The app permissions settings are applied and saved.

Do Not Track Settings

Set your preference for Do Not Track.

Access Do Not Track Settings

1. From the apps list, select **Settings > Privacy & Security > Do Not Track**.
2. Select options.

- The do not track settings are applied and saved.

**Browsing Privacy Settings**

Set your browsing privacy settings.

**Access Browsing Privacy Settings**

1. From the apps list, select **Settings > Privacy & Security > Browsing Privacy**.

2. Select options.

- The browsing privacy settings are applied and saved.
Storage Settings

The storage settings menu lets you manage internal storage on your phone and provides menu choices for an optional SD card (not included).

USB Storage Settings

The following topics address your phone’s connectivity options, including USB file transfer, Wi-Fi, Bluetooth, and more.

1. From the apps list, select Settings > Storage > USB Storage.

![USB Storage Settings](image)

- The USB storage settings menu opens.

2. Select the Enable icon to enable USB storage. To disable, select the Disable icon.

Media Storage Settings

View the total space/free space of media files in your phone memory and in an optional installed SD card.

- From the apps list, select Settings > Storage > Media Storage.
The media storage window opens.
Device Information Settings

The device information menu lets you access important phone information, and view legal and safety information.

Device Information Overview

The following device information items may be reviewed or set:

<table>
<thead>
<tr>
<th>Device Information Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Phone Number</td>
<td>Check your phone number.</td>
</tr>
<tr>
<td>Model</td>
<td>Check the phone’s model.</td>
</tr>
<tr>
<td>Software version</td>
<td>Check the phone’s software version.</td>
</tr>
<tr>
<td>Hardware</td>
<td>Check the phone’s hardware version.</td>
</tr>
<tr>
<td>More Information</td>
<td>Check more information about your phone:</td>
</tr>
<tr>
<td></td>
<td>- OS Version</td>
</tr>
<tr>
<td></td>
<td>- Hardware Revision</td>
</tr>
<tr>
<td></td>
<td>- IP Address</td>
</tr>
<tr>
<td></td>
<td>- Platform Version</td>
</tr>
<tr>
<td></td>
<td>- Bluetooth Address</td>
</tr>
<tr>
<td></td>
<td>- MAC Address</td>
</tr>
<tr>
<td></td>
<td>- MEID</td>
</tr>
<tr>
<td></td>
<td>- IMEI</td>
</tr>
<tr>
<td></td>
<td>- IMSI</td>
</tr>
<tr>
<td></td>
<td>- ICCID</td>
</tr>
<tr>
<td></td>
<td>- Build Number</td>
</tr>
<tr>
<td>Legal information</td>
<td>Check Health &amp; Safety information, open source notices, etc.</td>
</tr>
<tr>
<td>Factory Reset</td>
<td>Reset all settings and delete all data on phone.</td>
</tr>
</tbody>
</table>

Tip: Before performing a factory data reset on your phone, you may want to unmount an installed SD memory card to avoid losing any data you may have stored on it.
Access Device Information Options

1. From the apps list, select **Settings > Device > Device Information**.

   ![Device Information](image)

   - The device information window opens.

2. Select or view available options.

   - Your phone information is displayed.

Downloads Settings

You can check your downloaded file in Downloads.

Access Device Information Options

- From the apps list, select **Settings > Device > Downloads**.

   ![Downloads](image)

   - The downloads window opens.
Battery Settings

Monitor your phone’s battery usage through this settings menu. Check the battery consumption and percentage.

1. From the apps list, select Settings > Device > Battery.

![Battery Settings](image)

- The Battery window opens.

2. Select items to view details.

- Check your battery condition and access additional options.

Accessibility Settings

The accessibility menu lets you enable and manage accessibility-related applications.

Accessibility Settings Overview

The following accessibility options may be configured:

<table>
<thead>
<tr>
<th>Accessibility Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Invert Colors</td>
<td>Set color inversion (may affect performance).</td>
</tr>
<tr>
<td>Backlight</td>
<td>Set to enable backlight.</td>
</tr>
<tr>
<td>Large text</td>
<td>Set to enlarge the screen text.</td>
</tr>
<tr>
<td>Captions</td>
<td>Set to enable captions settings.</td>
</tr>
<tr>
<td>Readout Mode</td>
<td>Set to enable readout mode.</td>
</tr>
<tr>
<td>Mono Audio</td>
<td>Set to enable mono audio.</td>
</tr>
<tr>
<td>Volume Balance</td>
<td>Set volume balance.</td>
</tr>
</tbody>
</table>
## Accessibility Options

<table>
<thead>
<tr>
<th>Accessibility Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keypad Vibration</td>
<td>Set to enable keypad vibration.</td>
</tr>
<tr>
<td>TTY</td>
<td>Select to enable TTY mode.</td>
</tr>
<tr>
<td>Hearing Aid</td>
<td>Set to enable hearing aid compatibility.</td>
</tr>
<tr>
<td>Hearing Aid Compatibility (HAC)</td>
<td></td>
</tr>
</tbody>
</table>

## Access Accessibility Options

1. From the apps list, select **Settings > Device > Accessibility**.

   ![Accessibility Settings](image)

   - The accessibility settings menu opens.

2. Set available accessibility options.

   - Your accessibility settings are applied and saved.

## System Updates Settings

From time to time, updates may become available for your phone. You can download and apply updates through the **Settings > System Updates** menu.

### System Updates Settings Overview

The following system updates options may be configured:

<table>
<thead>
<tr>
<th>Accessibility Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>UICC Unlock</td>
<td>Set to unlock UICC.</td>
</tr>
<tr>
<td>Update PRL</td>
<td>Set to update PRL.</td>
</tr>
<tr>
<td>Update Profile</td>
<td>Set to update profile.</td>
</tr>
<tr>
<td>Update Firmware</td>
<td>Set to update firmware.</td>
</tr>
</tbody>
</table>
Access Accessibility Options

1. From the apps list, select Settings > Device > System Updates.

   ![System Updates](image)

   Update PRL

   Update Profile

   Update Firmware

   The system updates window opens.

2. Select the item you want to update.

   Your phone will update automatically.
Getting Help

The topics in this section will cover troubleshooting tips, phone specifications, and how to manage your wireless service.
For Assistance

The following topics address areas of support for your phone, including troubleshooting, specifications, and account information.

Troubleshooting

Check the questions and answers below for troubleshooting solutions for common phone issues.

Check Here First

Problem: Phone freezes/operation is unstable

Answer: Turn the phone on again. If you are unable to turn the phone off, remove and replace the Battery, and then turn the phone on again. Data that was being edited is erased after your phone is powered on again.

Problem: Cannot use phone, mail, or Internet.

Answer 1: Check whether you are where signal is weak or out of service area.

Answer 2: Power the phone on again.

Answer 3: Is the phone in Airplane mode? To check that Airplane mode is canceled:

- From the apps list, select Settings > Network & Connectivity > Airplane Mode.

Answer 4: Is data communication disabled? To check that data communication is enabled:

- From the apps list, select Settings > Network & Connectivity > Mobile network & Data > Data Connection.

Problem: Battery level goes down quickly.

Answer: Are you where signal is weak or have been out of service area for a long period? Calling where signal is weak or being out of service area uses a lot of Battery.

Problem: Cannot unlock screen.

Answer: Power the phone on again. If you are unable to turn the phone off, remove and replace the Battery, and then power the phone on again. Data that was being edited is erased after the phone is powered on again.

Specifications

The following tables list your phone’s and battery’s specifications.
Phone Specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight</td>
<td>Battery installed: Approx. 118 g</td>
</tr>
<tr>
<td>Continuous Talk Time</td>
<td>GSM: Approx. 6 hours</td>
</tr>
<tr>
<td></td>
<td>3G: Approx. 8 hours</td>
</tr>
<tr>
<td>Continuous Standby Time</td>
<td>Approx. 280 hours</td>
</tr>
<tr>
<td>Charging Time</td>
<td>Approx. 3 hours</td>
</tr>
<tr>
<td>Dimensions</td>
<td>Approx. 105x 52.8 x18.7 mm</td>
</tr>
</tbody>
</table>

Battery Specifications

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Type</td>
<td>Hardpack</td>
</tr>
<tr>
<td>Capacity</td>
<td>1350 mAh</td>
</tr>
</tbody>
</table>

Sprint Account Information and Help

Find out about account passwords and information about managing your account and finding help.

Sprint Account Passwords

You will need to create passwords to protect access to your personal account information, your voicemail account, and your data services account. As a Sprint customer, you enjoy unlimited access to all your information.

Account User Name and Password

If you are the account owner, you will create an account user name and password when you sign on to sprint.com/mysprint. (Click Register and follow the prompts to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at sprint.com/mysprint.

Voicemail Passcode

You’ll create your voicemail passcode when you set up your voicemail. See Voicemail for more information on your voicemail passcode.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize purchases.
For more information, or to change your passwords, sign on to sprint.com/mysprint.

**Manage Your Account**
Manage your Sprint account from your computer, your Sprint phone, or any other phone.

**Online:** sprint.com/mysprint
- Access your account information.
- Check your minutes used (depending on your Sprint service plan).
- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like games, ringtones, screen savers, and more.

**From Your Sprint Phone**
1. From the apps list, select **Phone 📞**.
2. Do any of the following:
   - Press 🔄 2⁎ to access a summary of your Sprint service plan or get answers to other questions.
   - Press 🔄 3⁎ to access the “Pay My Bill” section of Sprint Zone to make a payment.
   - Press 🔄 4⁎ to check minute usage and account balance.

**Sprint Support Services**
Sprint 411 and Sprint Operator Services let you easily access information and calling assistance from your Sprint phone.

**Sprint 411**
Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.
From the apps list, select Phone and then press 4 1 1.

**Sprint Operator Services**

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

From the apps list, select Phone and then press 0.

For more information or to see the latest in products and services, visit us online at sprint.com/mysprint.
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