

Get Started

ALCATEL
onetouch.
Retro[™]

Sprint 



Welcome!

Thank you for choosing Sprint. This booklet helps you get started with your new ALCATEL ONETOUCH RETRO.

ReadyNow – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at sprint.com/readynow.

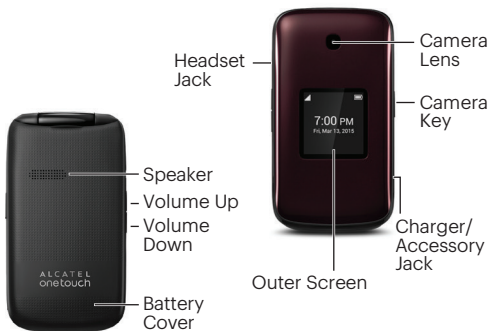
Visit sprint.com/support for ongoing support and resources. There, you'll find user guides, tutorials, and more to help you get the most out of your phone.

Note: Available applications and services are subject to change at any time.

ALCATEL
onetouch®
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Sprint 

Your RETRO



Activate Your Phone

Install and Charge the Battery

Your phone's battery should have enough charge to get started, but it's a good idea to charge it fully before you get going. Insert the USB into the jack and plug the charger into an outlet.

Before turning on your phone:



If you purchased your phone at a Sprint Store, it is probably activated and ready to use.



If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a **Hands Free Activation** screen at startup. When it's finished, tap **OK** to continue. To confirm your activation, make a phone call.



If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at **1-888-211-4727** from another phone.

Basic Phone Functions

Turn the Phone On

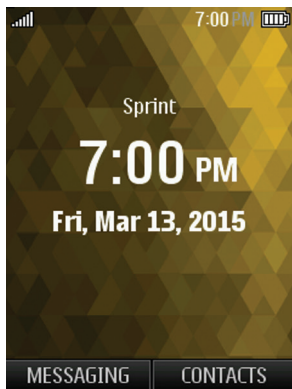
- Press and hold the **End/Power Key** END until you see the powering-on animation.

Turn the Phone Off

- Press and hold the **End/Power Key** END until you see the powering-down animation.

Navigate Through the Menus

The navigation keys on your phone lets you scroll through onscreen items. To navigate through a menu, press up, down, left, or right using the navigation keys.

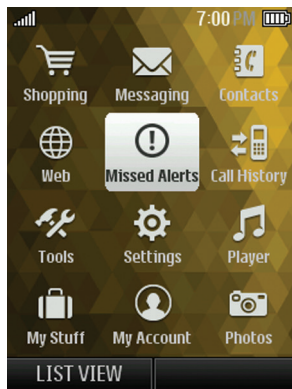


Select Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing **END**. If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

Return to the Previous Menu

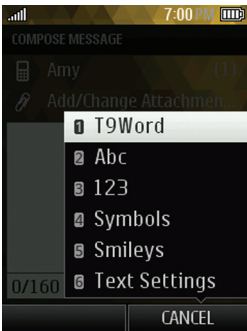
- To return to the previous menu, press **BACK**.
- To return to the home screen, press **End/Power Key** END.



Enter Text

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text.

1. From a screen where you can enter text, press **OPTIONS** (right softkey) to change the text mode. (If you are in the message entry screen, press **OPTIONS** [right softkey] > **Text Mode**.)
2. Select one of the following options:
 - **T9Word** to enter text using a predictive text system that reduces the number of key presses required while entering a word.
 - **Abc** to enter characters by using the alphabet mode.
 - **123** to enter numeric characters.
 - **Symbols** to enter symbols.
 - **Smileys** to enter smile icons.
 - **Text Settings** to display the text entry settings menu (if applicable).



Phone Calls

Make a Phone Call

1. From the home screen, enter a telephone number.
 - Press **BACK** to delete one or more digits.
2. Press **SEND** to dial the number.
3. Press **END** to end the call.

Answer a Call

- Flip the phone and then press **CALL** or **SEND** to answer an incoming call.

Mute the Ringer

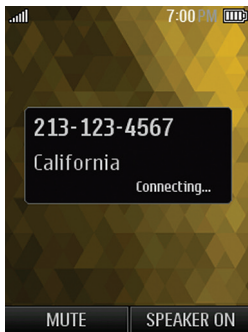
- Press the **Volume Down Button** to silence the ringer.

Ignore and Send Caller to Voicemail

- Press the **Down Navigation** key to go to **Send to Voicemail**, then press **CALL** to confirm.

Ignore and Send Caller a Text Message

- Select **Ignore with Text Message** to ignore the call and automatically send a text message to the caller.




Voicemail

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

1. From the home screen, press **MESSAGING** (left softkey) > **Voicemail** > **Call Voicemail**.

- or -

From the home screen, press and hold  to dial your voicemail number.

2. Follow the system prompts to:

- Create your password.
- Record your name announcement.
- Record your greeting.


Sprint strongly recommends setting a voicemail password.

Retrieve Your Voicemail

From your ALCATEL ONETOUCH RETRO:

1. From the home screen, press **MESSAGING** (left softkey) > **Voicemail** > **Call Voicemail**.

- or -

From the home screen, press and hold  to dial your voicemail number.

2. Follow the prompts to listen to your messages.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *.
3. Enter your password.

Contacts

View Contacts

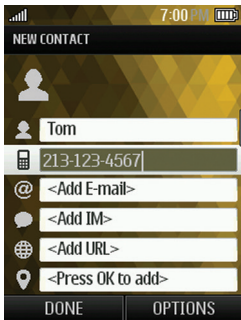
1. From the home screen, press **CONTACTS** (right softkey).
2. Use the navigation keys to scroll through the list to view your contacts.

Add a New Contact

1. From the home screen, press **CONTACTS** (right softkey) > **Add New** > **New Contact**.
2. Enter a name for the new entry.
3. Enter a phone number and then press down using the navigation keys.
4. Highlight a number type (Mobile, Home, Work, Pager, Fax, or Other) and press **EDIT** to edit the desired information.
5. When finished, press **DONE** (left softkey).

Edit Contacts

1. From the home screen, press **CONTACTS** (right softkey).
2. Highlight the contact you want to edit and press **OPTIONS** (right softkey) > **Edit Contact**.
3. Highlight a field to add or edit information as desired.
4. Press **DONE** (left softkey) to save your changes.



Messages

Send a Message

1. From the home screen, press **MESSAGING** (left softkey) > **Send Message**.
2. Select a recipient from the list or from the following options:
 - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a phone number or an email address.)
 - **MULTIPLE** (left softkey) to select multiple recipients. (You may include up to 40 recipients per message.)
 - **NEW ADDRESS** (Right softkey) to enter a recipient's phone number or email address directly.
3. Compose your message.
4. To add an attachment, select **Add/Change Attachments**.
5. Press **OPTIONS** (Right softkey) to select additional options.
6. Review your message and then press **SEND** (left softkey).

View and Reply to Messages



1. From the home screen, press **MESSAGING** (left softkey) > **Messages**.
2. While a message is displayed, press **OPTIONS** (right softkey) > **Reply**.
3. Compose your reply message and then press **SEND** (left softkey).



Camera

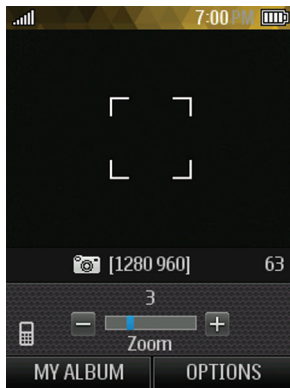
Take a Picture

1. From the home screen, press **App Store** > **Photos** > **Camera**.
2. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
3. Press **Camera Key**  or **Shutter Key**  to capture the picture. Your phone automatically saves the picture to the default storage area.
 - To return to Camera mode to take another picture, press **CAMERA** (left softkey).
4. Press **OPTIONS** (right softkey) for more options:
 - **Send** to send your picture in a message.
 - **Assign** to assign the picture as a:
 - **Picture ID** to display the picture for contacts.
 - **Wallpaper** to use the picture as a wallpaper for the home screen.
 - **Delete** to delete the picture you just took.
 - **Review Album** to review your saved pictures.

Record a Video

1. From the home screen, press **App Store** > **Photos** > **Camcorder** > **Video Mail** or **Long Video**.
2. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
3. Press **Camera Key**  or **Shutter Key**  to start recording.

4. Press **Camera Key**  or **Shutter Key**  to stop recording. Your phone automatically saves the video to the default storage area.
5. Press **OPTIONS** (right softkey) for more options:
 - **Send** to send your video in a message.
 - **Play** to view the video.
 - **Delete** to delete the video.
 - **Review Album** to review your saved videos.



Manage Your Account

Online

- Sign in to your account at sprint.com/mysprint and find account management information, user guides, tutorials, and more.

On Your Phone

- Press *** 0 4 01** **SEND** to check minute usage and account balance.
- Press *** 0 0 3** **SEND** to make a payment.
- Press *** 0 4 01** **SEND** to access a summary of your Sprint service plan or get answers to other questions.

Help

Online Support

- For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete user guide for your ALCATEL ONETOUCH RETRO.
- Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Customer Service

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-888-788-4727**

Sprint & Sustainability

At Sprint, environmental responsibility is more than talk. For information on Sprint's commitment to sustainability and the environment, visit sprint.com/green.

This guide is printed with soy inks and contains 30% post consumer paper.



Focus On Driving


Be a hero. Don't drive distracted.

sprint.com/focusondriving



Focus on driving

The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

Important Privacy Message. This phone is capable of determining its/your geographical location. To control access and use of your location information by others, press  > **Settings** > **Location** and then select your preference for location detection. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.

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