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Getting to Know Your BlackBerry 9670

The BlackBerry Style 9670 Smartphone

- USB port
- Headset jack
- Volume keys
- Convenience key (take a picture when the flip is closed)
- Right shift key (capital letters)
- Symbol key (open the symbol list)
- Left shift key (capital letters)
- Alt key (type the alternate character)
- Backspace/Delete key
- Enter key
- Speakerphone key
- Search
- Today view
- Navigation bar
- Change your ring tone
- Click to see more icons
- Scroll left or right for more views
- Mute music when the flip is closed (you can customize this key)
Navigating With Your BlackBerry 9670

Applications

You can access all of your device's applications from the All panel on the Home screen. To display the Home screen (while not on a call), press **End/Power**. To view the complete selection of Home screen applications, highlight **All** and click the trackpad.

Take some time to explore the applications that are available on your BlackBerry device. Here are a few to get you started.

Click **Setup** to set up device options such as email and Bluetooth, personalize your device, and to access onboard help and tutorials.
Click **Browser** to visit Web pages, browse for download items, and set browser options. Your BlackBerry device might have more than one browser.

Click **Messages** to view the messages list, compose new messages, and set messaging options.

Click **Camera** to take a picture.

Click **Media** to access your saved videos, ring tones, pictures, songs, and voice notes, or to record a video or voice note.

Click **Video Camera** in the **Media** folder to record a video.*

Click **Manage Connections** to turn network connections on or off and manage Wi-Fi connections.

Click **Options** to access the main list of BlackBerry device options.

Click **Contacts** to view your contact list or add new contacts.

Click **Help** to view help topics for your BlackBerry device.

* Before using the Video Camera, the microSD card must be properly inserted into the media card holder. (The microSD card is preinstalled in your BlackBerry device. See page 25.)
Setting Up Your BlackBerry 9670

1 Insert the Battery

For more information on purchasing RIM approved batteries and accessories, please visit www.sprint.com.

1. Press and hold the top corners and slide off the battery cover.

WARNING: Use only those accessories approved by Research In Motion (RIM). Using any accessories not approved by RIM for use with this particular BlackBerry device model might invalidate any approval or warranty applicable to the device, might result in the non-operation of the device, and may be dangerous. For more information about safe battery usage, see the Safety and Product Information booklet that was packaged with your BlackBerry device.
2. Insert the battery so that the metal contacts on the battery align with the metal contacts on your BlackBerry device, and press down to secure the battery.

3. Slide up the battery cover until it clicks into place.

If the battery is charged, your BlackBerry device should turn on. If the BlackBerry device does not turn on, charge the battery.
Charge the Battery

1. Connect the large end of the USB cable into the power plug.
2. Connect the small end of the travel charger to the micro-USB port on the side of your BlackBerry device.
3. Plug the power plug into a power outlet and charge the battery to full power.

Turn Your BlackBerry 9670 On

To turn the BlackBerry® device on or off, press and hold on the front of the device.
4 Complete the Setup Application

The Setup application is designed to help you learn about navigation and typing, change options to personalize your BlackBerry device, and set up network connections. You can also set up email addresses. The Setup application should appear automatically the first time you turn on your device.

To access the Setup application at any time, click All > Setup.

Note: For more information about selecting and setting up your email options, please see “Using Email on Your BlackBerry 9670” on page 10.

5 Connect to the Nationwide Sprint Network

When you turn on your BlackBerry device by pressing and holding , it should automatically connect to the Nationwide Sprint Network.

To connect to the network successfully, your Sprint service must be active, and you must be in a Nationwide Sprint Network service area. For information about wireless coverage indicators, please see the chart on page 38.

If your BlackBerry device is on but the wireless radio is turned off, you can turn the radio on and connect to the network by clicking All > Manage Connections.
6 **Set Up Your Sprint Voicemail**

1. Press `*` and then press and hold `0`.
2. Follow the system prompts to:
   - Create your password.
   - Record your name announcement.
   - Record your greeting.

**Voicemail Password:**

Sprint strongly recommends that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your device is able to access your voicemail messages.

7 **Set Up a Wi-Fi® Connection**

Your BlackBerry device allows you connect to an available Wi-Fi® network to access such services as email service and Web browsing.

**Note:** If your BlackBerry device is associated with an email account that uses a BlackBerry® Enterprise Server, your organization may prevent you from connecting to a Wi-Fi® network.

1. On the Home screen, click the connections area at the top of the screen, or click **All > Manage Connections**.
2. Click **Set Up Wi-Fi Network**.
3. If you want to connect to a public hotspot or to a Wi-Fi network that does not require authentication, select the **Show Open networks only** check box.

4. Click the Wi-Fi network that you want to connect to.

5. If the Wi-Fi network requires authentication, type a password for the network and then click **Save and Connect**.

The name of the Wi-Fi network appears at the top of the Home screen.
The following options will be available when you set up your email account(s):

Internet Mail Account
This option is most common for individual users. Use this option to create a new email address for your BlackBerry device or to associate your device with one or more (up to 10) existing email addresses (for example, a Google Mail™ or Windows Live™ Hotmail® email account) or to create a new email address.

Enterprise Account
This option is most common for corporate users. If your administrator has provided you with an activation password, use this option to associate your BlackBerry device with a
Microsoft® Outlook® work email account, IBM® Lotus Notes® work email account, or Novell® GroupWise® work email account.

Creating or Adding an Email Account

You can set up for email using the setup application on your BlackBerry device.

The first time that you log in, you can add a supported email address, create a BlackBerry email address, or do both.

- Add an email address if you have an existing, supported email account that you want to access from your BlackBerry device.
- Create a BlackBerry email address if you do not have another email account, or if you need an additional email address that you can use to send and receive email messages.

Note: If you are swapping your phone number from a previous BlackBerry device, the email application will prompt you to move any email account you had set up on the other device. Click Move and enter the email passwords as prompted to migrate your email accounts to your BlackBerry 9670.

1. Click All > Setup > Email Accounts > Internet Mail Account.

- The first time you set up an account, read the BlackBerry Prosumer Agreement. If you agree to the terms...
and conditions, click I Accept to continue. If this is not your first account, click Set up another email account.

2. Click an email account type: Yahoo, Gmail, AOL (AOL, AIM), Windows Live (Hotmail, MSN, Live), or Other.

3. Type your email address and password, and then click Continue. The BlackBerry Internet Service will attempt to set up your account.
   - If setup is successful, press 
   - to return to the Home screen.

4. If the BlackBerry Internet Service cannot add your email address, try re-entering your address or password, or click I will provide the settings, and then enter your account information and click Continue.

Note: To add or edit settings for your email accounts, including account display name and signature, click All > Setup > Email Accounts > Internet Mail Account. Highlight an email address, press 
Edit, and make your changes. Click OK to save your changes.

Using the BlackBerry Enterprise Server Option

If your system administrator has provided you with an Enterprise Activation password, you can set up your supported email account directly from your BlackBerry device.

1. Click All > Setup > Email Accounts > Enterprise Account.
2. Under **Account Activation**, type your supported corporate email address.

3. Type the enterprise Activation password provided by your system administrator, and then click **Activate**.

### Sending Email Messages

1. Click **All > Messages** to display a message list, and then press **Compose Email**.

2. In the **To** field, type an email address or a contact name.

3. Type a subject and a message and then press **Send**.

### Accessing Email Messages

1. Click **All > Messages** to display a message list.

2. Highlight a message and click the trackpad to display the message.

**Note:** If you have set up more than one supported email account on your BlackBerry device, you can select an account from which to send the message. At the top of the message, in the **Send Using** field, press **Space** until the preferred email account appears.
Making and Answering Phone Calls

Making a Phone Call

- On the Home screen or in the Phone application, type a phone number and press \text{Start}. To end the call, close the phone or press \text{End}.

Answering a Phone Call

- To answer an incoming call, open the phone or press \text{Start}.

Tip:
- Press \text{End} on any screen to open the phone application.
- Select a contact, call log, or phone number link on any screen and press \text{Start} to make a call.
- To select a contact, on the Home screen, type part of a contact name, highlight the name or number, and press \text{Start}.
**In-Call Options**

During an active call, press the Menu key to display a menu of available in-call options, such as Flash, Mute, or Activate Speakerphone.

**Using the Mute Option**

- During a call, click Mute. To turn off mute, click Mute Off.

**Using the Speakerphone**

- To turn the speakerphone on or off during a call, press Speakerphone or click Speaker or Handset.

**Call Waiting**

To answer an incoming call waiting call:

- When you hear the call waiting tone and see the “Waiting Call” message, press Flash to answer the incoming call and place the active call on hold.

To switch between calls, press Flash.

**Making Emergency Calls**

Your BlackBerry device is designed to allow emergency calls even when it is locked or when your account is restricted, provided you are within range of a compatible wireless network.
To make an emergency call:

- Dial the emergency access number for the country you are in (for example 911 in the U.S. or 112 in countries that are part of the European Union), and then press .

To make an emergency call if your BlackBerry device is locked:

- Press \textit{Emergency}.

Enhanced 911 (E911) Information

Your BlackBerry device features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services where available.

When you place an emergency 911 call, the GPS feature of your BlackBerry device begins to seek information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.
Important: Always report your location to the 911 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your BlackBerry device.

Note: The GPS feature on your BlackBerry device can help emergency personnel determine your location in instances where you are in a wireless coverage area, your device is able to communicate with a GPS-enabled satellite, and your emergency response center is equipped to process such information. However, successful determination of your location is not guaranteed.

Note: You should not rely on any wireless device for essential communications, including medical emergencies. Emergency numbers may vary by location and emergency calls may be blocked or impeded by network, environmental, or interference issues.

Note: You can only make emergency calls by typing official emergency access numbers (for example, 911 in North America or 112 in European Union countries).
Voicemail

Note: For information about setting up voicemail on your BlackBerry device, see “Set Up Your Sprint Voicemail” on page 8 for details.

To change your voicemail options, follow the audio prompts in the voicemail system.

New Voicemail Message Alerts
When you receive a new voice message, your BlackBerry device alerts you and prompts you to call your voicemail.

Retrieving Your Voicemail Messages
You can review your messages directly from your BlackBerry device or from any other touch-tone phone.

Using Your BlackBerry 9670 to Access Your Voicemail Messages
- From the Home screen, press and then press and hold . If prompted, enter the password to access your voicemail.

Using Another Phone to Access Your Voicemail Messages
1. Dial your wireless phone number.
2. When your voicemail answers, press the asterisk key (*) and enter your voicemail password.

Sending Text Messages

You can send text messages to up to 10 recipients.

1. Click All > Text Messages > Compose Text Message.

2. In the To field, do one of the following:
   - Type a contact name
   - Type a phone number that can receive text messages (including area code) and then press.
   - Type an email address.

3. Type a message, and then press .

Contacts

Adding Contacts

- To add a contact using the Contacts application, Click All > Contacts > New Contact. Type the contact information. Press > Save.
- To add a contact from a message, call log, or Web page, highlight the contact name, number, or email address and press > Add to Contacts. Add or edit the contact information and then press > Save.
Adding an Appointment

1. Click All > Calendar > New Appointment.

2. Type the appointment information and then press > Save.

Camera

1. Click All > Camera.

2. Use the display screen as a viewfinder and click the trackpad to take a picture.

   - Slide your finder up or down the trackpad to zoom in or out.

Note: If you have installed BlackBerry® Desktop Software on your computer (see “The BlackBerry Desktop Software” on page 28), you can also add contacts by connecting your BlackBerry device to your computer and synchronizing with a compatible Personal Information Management (PIM) address book. See the BlackBerry Desktop Software Online Help for details.
**Video Camera**

1. Click All > Media > Video Camera.
2. To start recording, click the record icon.
3. To pause recording, click the pause icon.

**Visit a Web Page or Search the Internet**

1. Click All > Browser.
2. In the field at the top of the screen, type a Web address or search terms and press .

**Tip:**
- To confirm that a microSD card is installed, click All > Options > Device > Storage.
- To insert a period in a Web address, press .
- To insert a slash mark (/), press * and .
- The Go To dialog box tracks the Web addresses that you type. To go to a Web page on the list, click a Web address and then click OK.
Setting Display Notifications

When the phone is closed, notifications for items such as new messages, calls, or calendar reminders, appear on the external display.

To change options for notifications on the external display:

1. Click All > Options > Display > External Display
   - To set the backlight to turn on each time you receive a notification, change the Automatic Backlight and Notification field to Yes.
   - To prevent notification details, such as the contact and subject line for a message, from appearing on the external display, change the Show Notification Details field to Never.
   - To prevent message preview text from appearing in message notifications, change the Show Message Preview field to No.
   - To change the duration that notifications appear on the external display, change the Notification Cycle Duration field.
   - To turn off the ability to review notifications by pressing the Volume keys, change the Enable Volume Key to Scroll field to No.

2. Press > Save.
To review notifications on the external display:

1. To turn on the backlight if it is not already on, press a Volume key or the Convenience key on the right side of your device.

2. To open a notification, press a Volume key.
   - To move to the next notification, press the Volume Up key.
   - To move to the previous notification, press the Volume Down key.
   - To show the text for a message, press the Convenience key on the right side of your device.

---

**Setting a BlackBerry 9670 Password**

1. Click All > Options > Security > Password.

2. Select the Enable check box and then click Set Password or Change Password.

3. Type a password, click the trackpad, and then repeat to confirm.

4. Press > Save.

To turn off your BlackBerry device password, clear the Password check box. You will need to enter your password to confirm the change.
Locking and Unlocking the BlackBerry 9670

To lock your device:
To perform this task, you must have set a password for your BlackBerry device.
► Click All > Password Lock
To unlock your device:
► Type your device password and press the trackpad.

Note: When the BlackBerry device is locked, you should be able to make an emergency call without dialing the emergency access number, provided you are within range of a compatible wireless network. Press: 7 > Emergency > Yes.

YOU SHOULD NOT RELY ON ANY WIRELESS DEVICE FOR ESSENTIAL COMMUNICATIONS, INCLUDING MEDICAL EMERGENCIES. Emergency numbers may vary by location and emergency calls may be blocked or impeded by network, environmental, or interference issues.

Note: You can only make emergency calls by typing official emergency access numbers (for example, 911 in North America).
Inserting a microSD Card

Your BlackBerry device comes with a microSD™ card pre-installed. The optional microSD card extends the memory available on your BlackBerry device for storing your media files such as videos, ring tones, pictures, and songs.

1. Press and hold the top corners and slide off the battery cover. (See “Insert the Battery” on page 4.)

2. On the left side of your device, open the flap that covers the media card slot.

3. Hold the media card so that the metal contacts on the media card face down and point toward the right side of your device.

4. Slide the media card into the media card slot until it stops.

Tip: For additional options and shortcuts, including locking the keyboard, see “Navigating Screens” on page 35.
5. Slide the battery cover back onto the device and press down until it clicks into place.

**Location Settings**

Your BlackBerry device is equipped with a Location feature for use in connection with location-based services that may be available.

Where services are available, the Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911 (where compatible wireless coverage is available and the emergency response center is equipped to process such information). However, successful determination of your location by the emergency response center is not guaranteed.

**Note:** Turning Location on will allow the network to detect your position using GPS technology, making some applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable your BlackBerry device's Location feature:

1. Click All > Options > Device > Location Settings.
2. Change the Location Services field to Location On.
3. Press > Save.

Using Bluetooth With Your BlackBerry 9670

Turning the Bluetooth Radio On or Off

On the Home screen, click the connections area at the top of the screen. Select the Bluetooth check box. To turn off Bluetooth technology, clear the Bluetooth check box.

Pairing With a Bluetooth-Enabled Device

You must pair your BlackBerry device with a Bluetooth-enabled device before you can connect to it. For more information about preparing the Bluetooth-enabled device for pairing, see the documentation that came with the Bluetooth-enabled device.

1. On the Home screen, click the connections area at the top of the screen and then click Bluetooth Connections > Add New Device > Search.
2. Click the name of a Bluetooth-enabled device.

3. If necessary, do one of the following:
   - If the Bluetooth-enabled device does not have a keyboard (for example, a headset), type the pairing passkey from the Bluetooth-enabled device’s documentation (frequently 0000) into your BlackBerry device.
   - If the Bluetooth-enabled device has a keyboard (for example, a laptop computer), type a pairing passkey of your choosing on both devices.

**The BlackBerry Desktop Software**

Install the BlackBerry Desktop Software on your computer to allow you to perform many useful tasks such as synchronizing contacts and calendars, backing up data, transferring files, and adding applications.

To install the BlackBerry Desktop Software:

- Visit blackberry.com/desktopsoftware and follow the instructions to download and install the software.

**Note:** Verify that the Bluetooth-enabled device that you want to pair with is in the correct mode for pairing.

**Note:** To find more information about the features of the BlackBerry Desktop Software, click Help > BlackBerry Desktop Software help.
Finding Help With Other Features

- To access a full list of help topics for your BlackBerry device, click All > Help.
- To open the main list of topics for all programs, click Contents from any open Help screen.
- To access a list of topics that are associated with the program that you are using, press Home > Help.

User Guide

The full User Guide for your BlackBerry device, can be found on blackberry.com/go/docs.

Note: See the Safety and Product Information booklet for more information about your BlackBerry device.
With your BlackBerry® device and data services from Sprint, you have access to a variety of entertaining and useful features.

Sprint TV

With Sprint, you can watch live TV on the go right on your BlackBerry device. Accessing your Sprint TV channels is as easy as using the remote control in your living room. Browse through the available free channels or subscribe to one of the premium offerings.

1. Click Media > Sprint TV. The first time you use the application, follow the prompts to download it to your BlackBerry device.
   - If prompted, click Yes to grant the application Trusted Application status.
2. Click TV in the left panel and then scroll up or down to select a TV option.
   - Featured to see a list of featured channels.
   - Recommended to see what’s recommended by Sprint TV.

Note: Sprint data service is not included. Depending on the plan and options selected, additional charges may apply.
Using Advanced Sprint Services

1. Press the sprint TV soft key to access the TV screen.

2. Press the TV Guide soft key to see a list of all available channels and categories.

- **Recently Played** to see a list of recently viewed channels.
- **All Channels** to select from all available channels and categories.
- **Live** to see a list of live TV options.
- **On Demand** to see a list of available on-demand video and music options.

3. Browse through the available programming and click a clip or channel to view the program.

**Tip:** In the initial Sprint TV screen, slide your finger left on the trackpad to select the left panel options (TV, Radio, Favs, and More) and then slide your finger up or down and click the trackpad to select an option. Once you select an option, the right panel options become active, and you can slide your finger up or down and click the trackpad to select an option.

**Note:** The first time you access a channel that requires a subscription, you will be prompted to purchase access. Select Subscribe to purchase access, or select Preview to see a preview of the selected channel.

**Note:** Coverage not available everywhere. Content and lineup subject to change. Select channels also available for casual usage. Go to sprint.com/tvguide for more information.

**Tip:** In the initial Sprint TV screen, slide your finger left on the trackpad to select the left panel options (TV, Radio, Favs, and More) and then slide your finger up or down and click the trackpad to select an option. Once you select an option, the right panel options become active, and you can slide your finger up or down and click the trackpad to select an option.

For more information, click More and then click Help in the main Sprint TV screen.
Sprint Music

Sprint lets you use your BlackBerry device as a portable personal jukebox. With access to the Sprint Music Store, you can purchase and download digital music files to play on your BlackBerry device.

Accessing Sprint Music Plus

1. Click Media > Sprint Music Plus.
2. The first time you access the service, follow the onscreen instructions to download the application.

Purchasing and Downloading Music

From the Sprint Music Plus Store, you can shop for songs to purchase and download to your BlackBerry device’s microSD card.

1. Click Media > Sprint Music Plus > Music Store.
2. Enter a song or artist in the search field or browse through options in the Featured, New Releases, Top Downloads, or Genre pages.

Note: Use of Sprint Music requires that a microSD card is properly installed in your device. Your BlackBerry device comes with a microSD card pre-installed. See page 25 for details.
3. Select a song and click on it. (The song information screen is displayed.)

4. Follow the onscreen instructions to preview or purchase the song. Press at any time to display the Sprint Music Plus menu.

**Playing Music on Your BlackBerry 9670**

Use Sprint Music Plus to play all of your downloaded music.

**Accessing the Music Player**

1. Click Media > Sprint Music Plus > My Library.

2. Click Artists, Albums, Tracks, Genres or Playlists and click a song title to begin playing music.
   - To pause or resume playing, press the space key.
   - To skip to the next or previous song, slide your finger right or left across the trackpad.
   - To view the current playlist, slide your finger up or down the trackpad. To
begin playing another song, highlight the title and click the trackpad.

**Additional Sprint Services**

More advanced services, including NASCAR Sprint Cup Mobile are available for use on your BlackBerry device.

1. Click Media and then click the icon for the feature you want to use, such as NASCAR Sprint Cup Mobile.
2. The first time you access a feature, follow the prompts to download and set up the application.
3. Once you're set up, follow the instructions to take advantage of your Sprint services.

**Note:** You can close the music player and continue listening to music while using other features of your BlackBerry device. Press to exit the music player and display the Home screen. To stop playback, return to the Player screen and press. 

**Note:** If you make or receive a phone call while listening to music, playback will pause until the call is over. Using certain applications, such as the Camera, will stop playback altogether.

34 Using Advanced Sprint Services
## Navigating Screens

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<th>Instructions</th>
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<td>Lock the BlackBerry device</td>
<td>If you have set a device password (see page 24), click All &gt; Password Lock</td>
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<tr>
<td>Unlock the BlackBerry device</td>
<td>Type your password. Press Enter</td>
</tr>
<tr>
<td>Return to the previous screen</td>
<td>Press Escape</td>
</tr>
<tr>
<td>Return to the Home screen</td>
<td>Press End/Power</td>
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<tr>
<td>Click an item</td>
<td>Highlight the item and then click (press) the trackpad</td>
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### Typing and Editing

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<td>Select multiple items</td>
<td>Press and hold Escape (Esc) and slide your finger on the trackpad.</td>
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<tr>
<td>Switch applications</td>
<td>Press and hold Menu (Fn)</td>
</tr>
<tr>
<td>Turn the BlackBerry device on or off</td>
<td>Press and hold End/Power (End/Pwr).</td>
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<tr>
<td>Capitalize a letter</td>
<td>Press and hold the letter key.</td>
</tr>
<tr>
<td>Insert a period</td>
<td>Press space twice</td>
</tr>
<tr>
<td>Type the alternate character on a key</td>
<td>Press alt and the desired key.</td>
</tr>
<tr>
<td>Type a symbol</td>
<td>Press sym and the letter key that appears below the desired symbol.</td>
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<td>Action</td>
<td>Instructions</td>
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</tr>
<tr>
<td>Insert an accented character</td>
<td>Press and hold a letter key and slide your finger left or right across the trackpad</td>
</tr>
<tr>
<td>Select text</td>
<td>Press and slide your finger on the trackpad.</td>
</tr>
<tr>
<td>Select characters</td>
<td>Press and hold and slide your finger on the trackpad.</td>
</tr>
<tr>
<td>Copy selected text</td>
<td>Click the trackpad and click Copy.</td>
</tr>
<tr>
<td>Cut selected text</td>
<td>Click the trackpad and click Cut.</td>
</tr>
<tr>
<td>Paste selected text</td>
<td>Click the trackpad and click Paste.</td>
</tr>
<tr>
<td>Cancel a selection</td>
<td>Press Escape.</td>
</tr>
</tbody>
</table>
Battery Status Indicators

- Full battery power
- Low battery power
- Charging

Wireless Network Coverage

You must be connected to the Nationwide Sprint Network to begin using many of the features of your BlackBerry device. To connect to or disconnect from the network, click All > Manage Connections. Indicators on the Home screen show the wireless coverage level for the area in which you are using your BlackBerry device.
<table>
<thead>
<tr>
<th>Indicator</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1XEV</td>
<td>You can use the phone, send and receive email messages, PIN messages, and text messages, and use the browser with a high-speed data connection.</td>
</tr>
<tr>
<td>1X</td>
<td>You can use the phone, send and receive email messages, PIN messages, and text messages, and use the browser.</td>
</tr>
<tr>
<td>1X D</td>
<td>You can use the phone and send and receive text messages.</td>
</tr>
<tr>
<td>Y SOS</td>
<td>You can only make emergency calls.</td>
</tr>
<tr>
<td>Y OFF</td>
<td>Your connection to the wireless network is turned off.</td>
</tr>
<tr>
<td>Y X</td>
<td>You are not in a wireless coverage area.</td>
</tr>
</tbody>
</table>
**Wi-Fi Coverage Indicators**

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>![Network] (+ network name)</td>
<td>You can send and receive email messages and instant messages over a Wi-Fi connection.</td>
</tr>
<tr>
<td>![Network] (- network name)</td>
<td>Your BlackBerry device is connected to a Wi-Fi network but you cannot send or receive email messages or instant messages over the Wi-Fi connection.</td>
</tr>
<tr>
<td>![Network] (no connection)</td>
<td>Your connection to a Wi-Fi network is turned on, but you are not connected to a Wi-Fi network.</td>
</tr>
</tbody>
</table>
Shortcuts

Phone Shortcuts

<table>
<thead>
<tr>
<th>Action</th>
<th>Shortcut</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open the phone application or make a phone call</td>
<td>Press ▶️</td>
</tr>
<tr>
<td>End a call</td>
<td>Press 🔄</td>
</tr>
<tr>
<td>Turn mute on or off during a call</td>
<td>On the screen, click mute.</td>
</tr>
<tr>
<td>Turn speakerphone on or off during a call</td>
<td>Press 🎤</td>
</tr>
<tr>
<td>Change the volume during a call</td>
<td>Press the volume buttons up or down</td>
</tr>
<tr>
<td>Dial a letter in a phone number</td>
<td>Press and hold 0 and then press the letter key</td>
</tr>
<tr>
<td>Add an extension to a number</td>
<td>Press 1st and 2nd and then type the extension</td>
</tr>
<tr>
<td>Task</td>
<td>Command</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>---------</td>
</tr>
<tr>
<td>Open the contact list from the phone screen</td>
<td>Press and hold 📞</td>
</tr>
<tr>
<td>Redial a number</td>
<td>Press 📞 twice</td>
</tr>
<tr>
<td>Call voicemail access number</td>
<td>Press and hold 📞</td>
</tr>
<tr>
<td>Assign speed dial to a number key</td>
<td>Press and hold an unassigned key and then select a Contacts entry</td>
</tr>
</tbody>
</table>
### Browser Shortcuts

<table>
<thead>
<tr>
<th>Action</th>
<th>Key(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open a selected link</td>
<td>Press 0 or click the link</td>
</tr>
<tr>
<td>Go to the web address field</td>
<td>Press 1</td>
</tr>
<tr>
<td>Insert a period in the Web address field</td>
<td>Press space</td>
</tr>
<tr>
<td>Insert a slash mark (/) in the Web address field</td>
<td>Press 0A and space</td>
</tr>
<tr>
<td>Go back one page</td>
<td>Press 3 key</td>
</tr>
<tr>
<td>Exit the browser</td>
<td>Press and hold 3</td>
</tr>
<tr>
<td>Open the bookmark list</td>
<td>Press 4</td>
</tr>
<tr>
<td>Add a bookmark</td>
<td>Press 7</td>
</tr>
<tr>
<td>Go down one page</td>
<td>Press space</td>
</tr>
<tr>
<td>Go up one page</td>
<td>Press 0A and space</td>
</tr>
</tbody>
</table>
### Message List Shortcuts

<table>
<thead>
<tr>
<th>Action</th>
<th>Key Combination</th>
</tr>
</thead>
<tbody>
<tr>
<td>Open a selected message</td>
<td>Press 4</td>
</tr>
<tr>
<td>Reply to sender</td>
<td>Press 7</td>
</tr>
<tr>
<td>Reply to all</td>
<td>Press L</td>
</tr>
<tr>
<td>Forward message</td>
<td>Press I</td>
</tr>
<tr>
<td>Move to the next unopened message</td>
<td>Press 0</td>
</tr>
<tr>
<td>Move down one screen</td>
<td>Press space</td>
</tr>
<tr>
<td>Move up one screen</td>
<td>Press 0 and space</td>
</tr>
<tr>
<td>Move to the top of the list</td>
<td>Press 1</td>
</tr>
<tr>
<td>Move to the bottom of the list</td>
<td>Press 9</td>
</tr>
</tbody>
</table>
Calendar Shortcuts

<table>
<thead>
<tr>
<th>Action</th>
<th>Command</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compose a message</td>
<td>Press <code>c</code></td>
</tr>
<tr>
<td>Display the phone call log</td>
<td>Press <code>at</code> and <code>p</code></td>
</tr>
<tr>
<td>Go to the next day, week, or month</td>
<td>Press <code>space</code></td>
</tr>
<tr>
<td>Go to the previous day, week, or month</td>
<td>Press <code>at</code> and <code>space</code></td>
</tr>
<tr>
<td>Move the cursor horizontally in week view</td>
<td>Slide your finger left or right across the trackpad</td>
</tr>
<tr>
<td>Move the cursor vertically in month view</td>
<td>Slide your finger up or down the trackpad</td>
</tr>
</tbody>
</table>
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5,568,483  5,504,754  5,267,261
5,544,196  5,333,338

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