Thank you for choosing Sprint. This guide helps you get started with your new HTC One® M8.

**ReadyNow** – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at [sprint.com/readynow](http://sprint.com/readynow).

Visit [sprint.com/support](http://sprint.com/support) for ongoing support and resources. There, you’ll find user guides, tutorials, and more to help you get the most out of your phone.

**Note:** Available applications and services are subject to change at any time.
Your HTC One M8

Front Indicator Light (LED)

Power Button and IR Port

Speaker

Front Camera

Proximity Sensor

Volume Button

Touchscreen

Recent Apps Key

Back Key

Home Key

Speaker

Charger/Accessory Jack

Flash

Duo Camera

microSD™ Card Tray with Eject Hole

3.5mm Headset Jack

Nano SIM Card Tray with Eject Hole
Activate Your Phone

Charge the Battery

Your phone’s battery should have enough charge to get started, but it’s a good idea to charge it fully before you get going. Insert the USB connector into the Charger/Accessory Jack and plug the charger into an electrical outlet.

Before turning on your phone:

If you purchased your phone at a Sprint Store, it is probably activated and ready to use.

If you received your phone in the mail, and it is for a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. You will see a Hands Free Activation screen at startup. When it’s finished, tap OK to continue. To confirm your activation, make a phone call.

If you received your phone in the mail and it is going to be activated on an existing number (you’re swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at 1-888-211-4727 from another phone.
Set Up Your Phone

Press and hold the **Power Button** to turn on your new phone.

Select a language or tap **START**, and then follow the prompts to complete the setup screens.

**Complete the Setup Screens**

The device’s setup screens will guide you through the setup process. Follow the prompts to:

- Read HTC’s Terms of use.
- Set up a Wi-Fi® connection.
- Transfer or restore content.
- Sign in to (or set up) a Google™ Account.
- Protect and personalize your device.

When setup is finished, you’ll see your phone’s Home screen.
Your Home Screen

Tap 🌈 from any screen to return to the Home screen.

Notifications
Drag down to open menu

Dock Menu
Tap to open apps

Status

Apps Launcher
Tap to display all apps

Scroll for more apps

Swipe for more screens
Notifications

When you see a notification icon on the left side of the status bar, drag the status bar down to display the notification panel. Tap a notification to open it.

Notifications
Drag down to open the notification panel

Notification Panel
Open
Phone Calls

Tap 🏠 > Phone 📞 to open the Phone app.

Make a Phone Call

- **Phone Dialpad**: Tap to enter numbers

Answer an Incoming Call

- **Answer Call**
- **Reject Call**
Voicemail

1. Tap ☰ > ☎️ > Phone 📞.
2. Touch and hold 1 × 0 to dial your voicemail number.
3. Follow the prompts to set up your voicemail box.

*Sprint strongly recommends setting a voicemail password.*

Text Messaging

Tap ☰ > Messages 📩 to access your messages.

- Tap + to compose a new message.

Enter a recipient

Type a message

Tap to attach a photo or video (MMS)

Tap to select a recipient from Contacts

Send Tap to send message
Email Setup

1. Tap ☰️ > ☰️ > Settings ☰️ > Account & sync.
2. Tap + and then select an account type.
3. Follow the prompts to enter your account information.

Important: Before setting up a Microsoft® Exchange ActiveSync® account, contact your company’s Exchange Server administrator for required sign-in information.

Note: The Accounts screen (at left, above) will show any accounts that have already been set up, including Google Accounts that may have been configured during setup.
Email

Tap △ > ⏯️ > Gmail 📧 to access your email accounts.

• Tap ✍️ to compose a new email message.

Email Inbox

Enter recipients and subject

Type message

Tap to compose new email

Send

Tap to send email
**Contacts**

Tap ✆ > ⌉ ⌉ ⌉ > People 📱 to access and manage your contacts.

**Add a Contact**

- **Type a name**
- **Add a picture**
- **Select a contact type**
- **Add multiple numbers or emails**
- **Add more information**
Camera and Video

Tap > Camera 📷 to open the Camera app.

- **Camera**: Tap to take a photo

- **Gallery**: Tap to view recent photos and videos

- **Camcorder**: Tap to record videos

- **Mode**: Tap to select a camera mode

- **Camera Settings**
Manage Your Account

Online
• Sign in to your account at sprint.com/mysprint and find account management information, user guides, tutorials, and more.

On Your Phone
• Tap ✉ 4GH CALL to check minute usage and account balance.
• Tap ✉ 3DEF CALL to make a payment.
• Tap ✉ 2ABC CALL to access the Sprint Zone, where you can check your account, update your phone, watch video tutorials, or contact Sprint Customer Service.

Help

Online Support
• For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete user guide for your HTC One M8.
• Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Customer Service
• Sprint Customer Service: Dial 1-888-211-4727
• Business Customer Service: Dial 1-888-788-4727
Get Help on Your Phone

• Tap ☐ > ☐ > Sprint Zone ☐ to access tutorials, guides, and more.

It’s All Connected

Sprint is committed to your world, and we work hard to make sure it’s taken care of.

At Sprint, environmental responsibility is more than talk. For information on Sprint’s commitment to sustainability and the environment, visit sprint.com/green.

We even make it easy (and rewarding) to recycle your old phone – visit sprint.com/buyback for more info.

Check us out at sprint.com/goodworks to find out more.

Don’t Drive Distracted

It can wait. If the car is in driving mode, you should be too. Visit sprint.com/drive to learn about Sprint’s FREE Drive First app and other resources.

#itcanwait
The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

**Important Privacy Message.** This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, tap > > Settings > Location, tap the OFF/ON switch so it’s in the ON position, then tap Mode and select your location options from the list. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint’s policies do not apply to these third-party applications. Please carefully review the application’s terms of use and/or the application provider’s policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider’s website.

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