Setting Up Email

on Your Sprint Power Vision℠
Mogul™ by HTC
Intellectual Property Notices

© 2007 Sprint Nextel. All rights reserved. No reproduction in whole or in part without prior written approval. SPRINT and other trademarks are trademarks of Sprint Nextel.

Copyright © 2007 High Tech Computer Corp. All Rights Reserved. htc, htc, htc, and ExtUSB are trademarks and/or service marks of High Tech Computer Corp.

Microsoft, MS-DOS, Windows, Windows NT, Windows Server, Windows Mobile, Windows XP, Windows Vista, ActiveSync, Windows Mobile Device Center, Internet Explorer, Windows Live, MSN, Hotmail, Outlook, Excel, PowerPoint, Word, and Windows Media are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries.

Disclaimer and Limitation of Liability

High Tech Computer Corp. and its suppliers assume no responsibility for any damage or loss resulting from the use of this guide. High Tech Computer Corp. and its suppliers assume no responsibility for any loss or claims by third parties that may arise through the use of this software. High Tech Computer Corp. and its suppliers assume no responsibility for any damage or loss caused by deletion of data as a result of malfunction, dead battery, or repairs. Be sure to make backup copies of all important data on other media to protect against data loss.
# Table of Contents

Getting Started ......................................................................................................................... 4  
 Which Email Application Should I Use? ................................................................. 5  

Setting Up Messaging ............................................................................................................. 7  
 Setting Up a POP3/IMAP4 Email Account ................................................................. 8  
 Setting Up a VPN .................................................................................................................. 11  

Setting Up Exchange ActiveSync® ............................................................................. 13  
 Setting Up Your Smart Device for an Exchange Server ................. 14  
 Displaying Sent Items ........................................................................................................ 18  
 Installing a Security Certificate ....................................................................................... 19  

Setting Up Good™ Mobile Messaging ................................................................. 21  
 Setting Up Good Mobile Messaging on Your Device ................................. 22  
 Accessing a Hotmail Account ......................................................................................... 23  
 Using the Web Browser to Access Email ................................................................. 27
Getting Started

You have several options for reading and sending email on your Mogul smart device. Just like on your computer, you can choose from various email applications to manage your email. (Additional fees may apply for email services.) This guide shows you the various email options and walks you through setting them up, so that you can use your device to get the most out of your current email accounts.

Your Mogul smart device comes with five email options:

<table>
<thead>
<tr>
<th><strong>Messaging</strong></th>
<th>Enables you to send and receive email messages with a corporate email account or an account you have with an Internet service provider (ISP).</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Microsoft Exchange ActiveSync</strong></td>
<td>Enables you to wirelessly synchronize your email and other information directly with the information stored on a Microsoft Exchange Server 2003 and 2007.</td>
</tr>
<tr>
<td><strong>Good™ Mobile Messaging</strong></td>
<td>Provides access to your Microsoft Outlook email, calendar, contacts, tasks, and notes.</td>
</tr>
<tr>
<td><strong>Windows Live™</strong></td>
<td>Enables you to send and receive email messages with an MSN Hotmail account.</td>
</tr>
<tr>
<td><strong>Web Browser</strong></td>
<td>Enables you to access Web-based email.</td>
</tr>
</tbody>
</table>

This guide explains how to determine which email application is right for each of your existing email accounts. If you want to, you can set up more than one application to work with separate email accounts.
### Which Email Application Should I Use?

For two of the email options – Exchange ActiveSync and Good™ Mobile Messaging – your corporate email system must be set up in a certain way. This table shows when you may be able to use either of these email options.

<table>
<thead>
<tr>
<th>If my company uses ...</th>
<th>I may be able to use ...</th>
<th>If I want to ...</th>
<th>For more information, I should see ...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft Exchange Server 2003 and 2007</td>
<td>Exchange ActiveSync</td>
<td>Sync my email and organizer information directly with my company’s Exchange server</td>
<td>“Setting Up Exchange ActiveSync®” on page 13</td>
</tr>
</tbody>
</table>
| Good Server software | Good™ Mobile Messaging | • Sync my email and organizer information directly with my company’s Exchange server  
• Use the Advanced Encryption Standard (AES) while sending and receiving messages  
• Check email from a POP or IMAP account  
• Check fee-based Internet mail, such as Yahoo! Mail Plus or AOL | “Setting Up Good™ Mobile Messaging” on page 21 |
You can set up the other email options yourself. This table shows what you can do with each of these options.

<table>
<thead>
<tr>
<th>I can use ...</th>
<th>If I want to ...</th>
<th>For more information, I should see ...</th>
</tr>
</thead>
</table>
| Messaging     | - Check email from a POP or IMAP account  
                 - Access email from multiple email accounts  
                 - Check fee-based Internet mail, such as Yahoo! Mail Plus or AOL | “Setting Up Messaging” on page 7 |
| Windows Live Mail | Check my Hotmail account | “Accessing a Hotmail Account” on page 23 |
| Web Browser   | Check other free Web mail, such as Gmail or Yahoo! | “Using the Web Browser to Access Email” on page 27 |
Setting Up Messaging

**Messaging** is where all of your email accounts and your text message account are located. You can send and receive Outlook email, Internet email through an Internet service provider (ISP), as well as SMS (Short Messaging Service) text messages using your mobile phone network. You can also access email from work using a VPN connection.

| **Before You Begin:** | Before you can send and receive email messages, you need to set up your email account on your device. The **E-mail Setup Wizard** makes it easy and simple to set up your Outlook email and POP3/IMAP4 accounts on your device. Work with your email provider or system administrator to gather the following information:  
- Account type (POP3 or IMAP).  
- Your user name and password.  
- Account name for sending and receiving mail.  
- Required SSL (Secure Sockets Layer) for outgoing mail. |
| **Tip:** | You can set up several email accounts in addition to your Outlook email account. |
Setting Up a POP3/IMAP4 Email Account

Set up a POP3 or IMAP4 email account on your device if you have an email account with an Internet service provider (ISP) or an account that you access using a VPN server connection (typically a work account).

1. On your device, press the Power Key to wake up the device from Sleep mode, and tap Unlock to unlock the device (if locked).

2. Tap Start > Programs > Messaging.

3. Tap New E-mail Account.
4. Enter your email address, and select the **Try to get e-mail settings automatically from the Internet** check box. Tap **Next**.

5. After Auto Setup finishes, tap **Next**.

6. Enter your name. You can also edit the **Account display name** field to specify the name of your ISP or email provider. Tap **Next**.
7. Enter your login name (if it does not show automatically in the User name field) and password. Tap Next.

Once you have entered your password, you can select the Save password check box so that you do not need to enter your password again.

8. At this point, email setup is complete. In the Automatic Send/Receive list, choose how frequently you want email messages to be automatically sent and downloaded to your device.

Tap Review all download settings to select download options, set the email format as HTML or plain text, and more.


Note: In Step 5, if Auto Setup is unsuccessful, select Internet e-mail from the Your e-mail provider list on the next screen. You will also be asked to enter email server settings during the setup process.
Setting Up a VPN

If you want to use your smart device to access your corporate email account, you may need to set up a VPN (virtual private network). A VPN enables you to log on to your corporate server through the company’s firewall (security layer).

Check with your company’s system administrator to see if a VPN is required for accessing the corporate network. If you need a VPN, you must install a third-party VPN client to use this feature.

Before You Begin:

Ask your system administrator for the following information:
- Your user name and password.
- Your server’s domain name.
- Your server’s TCP/IP settings.
- Your server’s host name or IP address.
- The VPN type: IPsec/LT2P or PPTP.

1. On your device, tap Start > Settings.

2. On the Connections tab, tap Connections.
3. On the Tasks tab, select Add a new VPN server connection.

4. On the following series of screens, enter the settings provided by your corporate system administrator.

(Tap Next to move through the Options screens. Tap Finish when you have finished entering your options.)

5. To connect to the VPN, tap Start > Settings. Tap Connections on the Connections tab. On the Tasks tab, select Manage existing connections. On the VPN tab, tap and hold the name of the VPN connection, and then tap Connect.
**Setting Up Exchange ActiveSync®**

**Microsoft ActiveSync** synchronizes information on your device with information on your computer, such as Outlook content. ActiveSync can also synchronize over a wireless or cellular network with Microsoft Exchange Server, if your company or service provider is running Microsoft Exchange Server with Exchange ActiveSync. Exchange ActiveSync also offers integration with your corporate Global Address List (GAL).

---

### Before You Begin:

- To wirelessly synchronize your device with a Microsoft Exchange Server, you must activate Sprint Vision data services. See the *Getting Started Guide* for more information.
- Check with your system administrator to make sure you have an account on the Exchange Server.
- Work with your system administrator to gather the following information:
  - Exchange Server address and domain name.
  - Your user name and password.
  - Any special security requirements, such as SSL (Secure Sockets Layer) authentication.
  - If SSL is required, a security certificate if required for the SSL connection.

---

### Tips:

- **Global Address List (GAL)** is the address book that contains all user, group, and distribution list email addresses of your organization, and it is stored on the Exchange Server. By having direct online access to the GAL from your device, it is quick and easy for you to plan a meeting and email a meeting request immediately to anyone in your organization.
- Access to the GAL is available if your organization is running Microsoft Exchange Server 2003 SP2 and you have completed your first synchronization with the Exchange Server.
Setting Up Your Smart Device for an Exchange Server

1. On your device, press the Power Key to wake up the device from Sleep mode, and tap **Unlock** to unlock the device (if locked).

2. Tap **Start > Programs > ActiveSync**.

3. Tap **Menu > Add Server Source**.

If you have already set up an Exchange Server account, **Configure Server** is displayed.
4. Enter the **Server address**. Then tap **Next**. If the SSL authentication is required, check the box if it is not already checked.

5. Enter your **User name**, **Password**, and **Domain**. Please note that Exchange Server settings and the password are case-sensitive. Be sure to enter uppercase and lowercase letters correctly. Select the **Save password** check box if you want to save your password so that you do not need to enter it again. Then tap **Next**.

Tip: You can tap **Advanced** to set the rules for fixing sync conflicts.
6. Check the boxes for the types of information you want to synchronize with Exchange Server.

7. (Optional) Select **E-mail**, and tap **Settings** to do any of the following:
   - Change the number of days for which messages will be synchronized.
   - Change the message format.
   - Select the download size limit.
   - Include attachments when downloading messages.

(Tap **OK** if you have finished and then go to step 9; or tap **Advanced** to enter security options and then go to step 8.)
8. (Optional) If you tap Advanced in step 7, do any of the following:
   - Check the Encrypt all outgoing e-mail messages check box to sign outgoing messages.
   - Check the Sign all outgoing e-mail messages check box to encrypt outgoing email messages.
   - Tap Choose Certificate... to select a certificate for signing or encrypting outgoing email messages.
   - If you chose any of the preceding options, enter your primary email address in the field provided.

(Tap OK when you have finished entering advanced settings.)


(When the setup is complete, you can synchronize to retrieve email messages. You can also set up a sync schedule to automatically retrieve messages. See the Getting Started Guide for instructions.)
Displaying Sent Items

After you set up your device for Exchange Server, you can choose to display sent messages in Messaging. By default, sent messages do not appear for your Exchange Server account.

1. Tap Start > Programs > Messaging > Outlook E-mail.

2. Tap Menu > Tools > Manage Folders.

3. Select Sent Items. Then tap OK.
Installing a Security Certificate

If your SSL connection requires a security certificate, follow these steps to install the required certificate from your computer to your device.

**Before You Begin:** Work with your system administrator to obtain the required security certificate on your computer. The certification must be in DER-encoded binary X.509 format with a .cer file name extension.

1. Connect your device to your computer using the supplied USB sync cable.
2. On your computer, locate the certificate file, right-click it, and then select **Copy**.
3. Double-click the ActiveSync icon in the Windows taskbar.

![ActiveSync window](image)

4. Click **Explore** in the ActiveSync window.

![ActiveSync window with Explore button highlighted](image)

5. On your computer, double-click the **Personal** folder in the Mobile Device window. In the **Personal** folder window, right-click and then tap **Paste** to copy the certificate file from your computer to your device.
6. On your device, tap Start > Programs > File Explorer.

7. Tap the Personal folder.

8. Tap the certificate file in the Personal folder. When prompted, tap Yes to continue.

9. When you have finished installing the certificate, tap OK.

Tip: To verify that the certificate was installed correctly, tap Start > Settings. On the System tab, tap Certificates; the certificate should appear on either the Personal tab or on the Root tab.
Good Mobile Messaging is a service that lets you receive your corporate email on your device as soon as the email is sent. An application that you download to your device lets you use the Good Mobile Messaging service.

Good Mobile Messaging also lets you synchronize contacts, calendar appointments, tasks, and notes.

Before you begin setting up, you must contact your corporate IT department and request a Good account. When you register for your Good account, an email will be sent with information you will need to set up Good Mobile Messaging on your device, such as a link to the Good Mobile Messaging application file you must download and a 15-digit PIN.

To set up Good Mobile Messaging on your device, you will need:
- The email address for which you want to use Good Mobile Messaging to receive email on your device.
- The link to the Good Mobile Messaging application file you must download to your device.
- The 15-digit PIN sent to you when you registered for your Good Mobile Messaging account.

Note: Good Messaging will be available on the Sprint Mogul in late 2007. For updated information about availability, tap Start > Programs > GetGood on your device.
Setting Up Good Mobile Messaging on Your Device

1. On your device, press the Power Key to wake up the device from Sleep mode, and tap **Unlock** to unlock the device (if locked).

2. Tap **Start** > **Programs** > **GetGood**.

3. Tap **I want GoodLink**.

4. Tap **I have a valid PIN**.

5. If a Security Alert is displayed, tap **Yes** to continue.

6. When you see the OTA Setup message, select **Download Now**.

7. Tap **Yes**.

8. Wait while the file downloads.

9. Tap **Done**.

10. Tap **Start** and follow the prompts to install the file:
   - When prompted, enter the email address for which you want to use Good Mobile Messaging to receive email on your device.
   - When prompted, enter the 15-digit PIN sent to you when you registered for your Good Mobile Messaging account.
   - When prompted, select **Sprint** as your carrier.
   - If prompts appear asking you to confirm that you want to install the Good Mobile Messaging file, reply by choosing **Yes** or **OK**.

11. The Good Mobile Messaging application prompts you to connect to the server and complete the set-up process. Tap **Launch** to continue.

12. The Good Mobile Messaging application prompts you to reset your device. Tap **OK** to reset your device.

13. A prompt appears telling you the set-up process is complete. Tap **OK**.

You can now use Good Mobile Messaging on your device.
Accessing a Hotmail Account

**Windows Live™** enables you to quickly access an MSN Hotmail account. You can also manage your Hotmail folders.

### Before You Begin:

- To use Windows Live™, you must activate Sprint Vision data services. See the *Getting Started Guide* for more information.
- If you do not have a Hotmail account, go to [www.hotmail.com](http://www.hotmail.com) and follow the steps for creating a new account.

1. **On your device, press the Power Key to wake up the device from Sleep mode, and tap **Unlock** to unlock the device (if locked).**

2. **Tap Start > Programs > Windows Live.**
3. Tap Sign in to Windows Live.

4. On the next screen, tap the links to read the Windows Live Terms of Use and Privacy Statement. After reviewing them, tap Accept.

5. Enter your Windows Live Mail or Hotmail address and password, and then tap Next.

Enter your password. (You can select the Save password check box so that you do not need to enter your password again.)
6. Choose whether to show Windows Live’s search bar and applications on the Today screen, and then tap **Next**.

7. Choose what information you want to sync online with your device, and then tap **Next**.

8. After synchronization is complete, tap **Done**.
9. On the Windows Live screen, you will see your Live Mail information.

Tap the left or right arrow to switch between Windows Live Messenger, Live Mail, and Sync status.

10. Tap the Live Mail area to access your email messages.
Using the Web Browser to Access Email

The Web browser gives you access to your Web-based email on your device. Although you can use the same Web address that you use on your computer, we recommend using a Web address that is designed for mobile devices when you access email on your device.

To learn more about using the Web browser, see the User Guide on the CD.

Before You Begin: To use the Web browser, you must activate Sprint Vision data services. See the Getting Started Guide for more information.

1. On your device, press the Power Key to wake up the device from Sleep mode, and tap Unlock to unlock the device (if locked).

2. Tap Start > Internet Explorer.
3. Highlight the address line and enter the mobile Web address. These addresses vary slightly from the Web address you would enter on your computer. Here are a few common mobile email sites:

- **Hotmail**
- **Yahoo!**
  http://mobile.yahoo.com/mail
- **Gmail**
  http://m.gmail.com

4. When the page has loaded, you can add it to your favorite Web sites so that you can quickly access this Web address in the future. Tap **Menu > Add to Favorites**.

5. In the **Name** box, assign a name to the email service (for example, Hotmail). Then tap **Add** to save to **Favorites**.
6. To access your email the next time you open the Web browser, tap **Menu > Favorites**. Then tap the name you chose for your email account.