Get Started

LG G Flex 2

Sprint
Welcome!

Thank you for choosing Sprint. This guide helps you get started with your Sprint Spark™ and HD Voice capable* LG G Flex2.

**ReadyNow** – For more help in getting up and running with your new phone, take advantage of exclusive **Ready Now** resources at [sprint.com/readynow](http://sprint.com/readynow).

Visit [sprint.com/support](http://sprint.com/support) for ongoing support and resources. There, you’ll find user guides, tutorials, and more to help you get the most out of your phone.

**Note:** Available applications and services are subject to change at any time.

*The Sprint Spark enhanced LTE network and HD Voice capability are available in select markets. Visit [sprint.com/coverage](http://sprint.com/coverage) for more information.*
Your LG G Flex2

- Front-facing Camera Lens
- Earpiece
- Proximity and Light Sensors
- LED Indicator
- Touchscreen
- Back Key
- Recent Apps Key
- Home Key
- IR (Infrared) LED
- Back-facing Camera Lens
- Laser Detection
  Auto-focus
- Flash
- Power/Lock Button
- Volume Buttons
- Speaker
- 3.5mm Headset Jack
- USB Charger/Accessory Port
- Microphone
Activate Your Phone

Charge the Battery

Your phone’s battery should have enough charge to get started, but it’s a good idea to charge it fully before you get going. Insert the USB into the jack and plug the charger into an outlet.

Before turning on your phone:

If you purchased your phone at a Sprint Store, it is probably activated and ready to use.

If you received your phone in the mail, and it is for a new Sprint account or a new phone number, line of service, your phone is designed to activate automatically when you first turn it on. You will see a Hands Free Activation screen at startup. When it’s finished, tap OK to continue. To confirm your activation, make a phone call.

If you received your phone in the mail and it is going to be activated on an existing number (you’re swapping phones), go to sprint.com/activate and follow the instructions. When you have finished, make a phone call to confirm your activation.

If your phone is still not activated, visit sprint.com/support for assistance. If you do not have access to the Internet, call Sprint Customer Service at 1-888-211-4727 from another phone.
Set Up Your Phone

Complete the Setup Screens

Press and hold the **Power/Lock Button** and then review the TalkBack navigation screen, or tap **Next** to bypass.

Select a language, tap **Next**, and then follow the prompts to complete the setup screens.

The device's setup screens will guide you through the setup process. Follow the prompts to:

- Set up a Wi-Fi connection.
- Sign in to (or set up) a Google Account.
- Set up payment information.
- Personalize your device.

When setup is finished, you’ll see your device’s home screen.
Your Home Screen and Opening Apps

Tap ☐ from any screen to return to the home screen.

**Notifications**
When you see a notification icon on the left side of the status bar, slide the status bar down to display the Notifications Panel. Touch a notification to open it.

**Dock Menu**
Tap to open apps

**Apps Shortcuts**
Tap to open

**Status**
Slide down to open menu

**Apps Launcher**
Tap to show apps screen

**Widgets**
Tap to open

**Apps Tab**
Slide for more screens

**Notifications Panel**
Open panel to view notifications.
Phone Calls

From home, tap ☎️ to open the Phone app.

Make a Phone Call

Phone Screen
Tabs

Phone Keypad
Tap to enter numbers

Call Key
Tap to place call

Answer an Incoming Call

Answer Call
Swipe in any direction

Reject Call
Swipe in any direction
Voicemail

From home, tap Apps > Voicemail. Follow the prompts to set up your voicemail box.

Sprint strongly recommends setting a voicemail passcode.

Text Messaging

From home, tap Messaging, and then tap .

Enter or select a recipient

Type a message

Send Tap to send message

Tap to attach a photo or video (MMS)
Set Up an Email Account

1. From home, tap Apps > Email.
2. Follow the instructions to sign in to your email account.
   • Tap Manual setup to configure your connection settings manually (POP3, IMAP, or Exchange). Follow the on-screen prompts and enter the information specific to your carrier.

   Note: If you’re not sure about your account, tap Next after entering your email address and password. If your phone can’t autoconfigure your account, you’ll then be asked to configure it manually.

Access Email Messages

1. From home, tap Apps > Email.
   • If necessary, tap the email account you want to use.
2. From the inbox, tap the message you want to view.

Send an Email Message

1. From home, tap Apps > Email.
   • If necessary, tap Inbox and tap the email account you want to use.
2. Tap 📧.
3. Enter an email address in the To field.
4. Enter a subject and a message.
   • To add an email attachment, tap 📜 and select an attachment.
5. Tap ➡️.
Contacts

From home, tap ☎️ and then tap the **Contacts** tab to open the Contacts app.

Camera

Take a Picture

From home, tap **Camera** 📸 to open the Camera app.
Gesture View

After taking a photo with the front camera lens, you can automatically check the captured photo with this gesture.

1. From home, tap Apps ☰ > Camera 📸.
2. Take a picture with the front camera.
3. After taking the picture, bring the phone close to your face. The captured photo will be displayed.

**Note:** Depending on the speed and angle of the gesture, this feature may not work properly. When the angle is changed after Quick preview, it will go back to the camera mode. You should go to Gallery to view the picture again.
Typing

Use onscreen keyboards to enter text. Slide the status bar down to switch keyboard types.

**Shift Key**
Tap once to capitalize the next letter you type. Tap again to turn on CAPS lock. And tap again to turn off CAPS lock.

**Delete Key**
Tap to delete characters to the left of the cursor.

**Symbols Key**
Tap to change input to the symbol entry.

**Enter Key**
Tap to move to a new line of text.

**Space Key**
Tap to enter a space.

**Settings/Voice Input/Handwriting/Clip Tray Key**
Tap to access the keyboard settings. Touch and hold to select entering text by voice input, handwriting, or access the Clip Tray.
Manage Your Account

Online

• Sign in to your account at sprint.com/mysprint and find account management information, user guides, tutorials, and more.

On Your Phone

• Tap ☐ > ☑ ☑ 4 ☑ ☑ 4 to check minute usage and account balance.
• Tap ☐ > ☑ ☑ 3 ☑ ☑ 3 to make a payment.
• Tap ☐ > ☑ ☑ 2 ☑ ☑ 2 to access the Sprint Zone, where you can check your account, update your phone, watch video tutorials, or contact Sprint Customer Service.

Help

Online Support

• For ongoing help over the life of your phone, visit sprint.com/support to find videos, tutorials, troubleshooting tips, and the complete user guide for your LG G Flex2.
• Visit community.sprint.com to join the discussion about all things Sprint. Here people help each other make the most of their wireless services with tips, forums, blogs, and the latest news.

Customer Service

• Sprint Customer Service: Dial 1-888-211-4727
• Business Customer Service: Dial 1-888-788-4727
Get Help on Your Phone

Sprint Zone

• From home, tap Apps > Sprint Zone to access tutorials, guides, and more.

Sprint & Sustainability

At Sprint, environmental responsibility is more than talk. For information on Sprint’s commitment to sustainability and the environment, visit sprint.com/green.

This guide is printed with soy inks and contains 100% post consumer paper.

Focus On Driving

Be a hero. Don’t drive distracted.

sprint.com/focusondriving
The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all phones. See sprint.com/coverage for more details.

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**Important Privacy Message.** This phone is capable of determining its/your geographical location. To set controls for access and use of your location information by others, from home, tap **Apps > Settings > Location**, tap the OFF/ON icon so it’s in the ON position, and then tap **Mode**, and select your location options from the list. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a phone must be turned on and set to allow collection of location information in order to function.

Please be advised that if you use a third-party application, the application may collect your personal information or require Sprint to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Sprint’s policies do not apply to these third-party applications. Please carefully review the application’s terms of use and/or the application provider’s policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider’s website.

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