



Get started _

All you need to know to get going.



Welcome! _



Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This booklet introduces you to the basics of getting started with Sprint and your new LG Remarq.™

Only on the Now Network.™

Get Your Phone Ready _


▶ **Insert the Battery**

1. Remove the battery compartment cover. Use your thumbs to press down on the battery compartment and slide the cover up.
2. Align the battery contacts with the contacts in the compartment, and then gently press the battery down until it clicks into place.
3. Slide the battery cover back into place.

▶ **Charge the Battery**

1. Plug the charger into an outlet.
2. Plug the other end of the charger into the device's Charger/Accessory Jack.

▶ **Turn the Phone On**

- Press  to turn the phone on.

Activate Your Phone _



▶ Activate Your Phone

- If you purchased your phone at a Sprint Store, it is probably activated and ready to use.
- If you received your phone in the mail, and it is a new Sprint account or a new phone number, your phone is designed to activate automatically when you first turn it on. To confirm your activation, make a phone call.
- If you received your phone in the mail and it is going to be activated on an existing number (you're swapping phones), go to sprint.com/activate and follow the instructions.

When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.





▶ Switch to Spanish Menus *(optional)*

1. Press  > **Settings** > **Others** > **Language** (Idioma).
2. Highlight **Español** and press .

Make Your First Call _



▶ Make Your First Phone Call


1. Enter a phone number using your keypad. (If you make a mistake while dialing, press  or  to erase.)
2. Press .
3. When you're finished, press .

Voicemail _



▶ Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your phone is in use or turned off. You should set up your voicemail and personal greeting as soon as your phone is activated:

- Press and hold  and follow the system prompts to create your passcode and record your name and greeting.



Voicemail Passcode

(do not share): _____

Sprint strongly recommends setting a voicemail passcode. Without a passcode, anyone who has access to your phone can access your messages and place outbound calls through your wireless account.

▶ Retrieve Your Voicemail

From your phone:

- To use One Touch Message Access, press and hold .
- To use the phone's menu, press  > **Messaging** > **Voicemail** > **Call Voicemail**.

From any other phone:

1. Dial your wireless phone number.
2. When your voicemail answers, press *****.
3. Enter your passcode.



Contacts _



▶ Save a Phone Number

1. Enter a phone number and press **OPTIONS** (right softkey) > **Save**.
2. Select **New Entry** or **Existing Entry**.
3. For **New Entry**, select a category for the number (such as **Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**), and then enter a name for the entry. For **Existing Entry**, select an existing entry, and then select a phone type.
4. Press **DONE** (left softkey).


▶ Retrieve a Phone Number

1. Press **CONTACTS** (right softkey).
2. Use your navigation key to scroll through the entries, or use your keyboard to enter the first few letters of the contact entry.
3. To display an entry, highlight it and press . To call the entry's default phone number, highlight it and press .

Messaging _




► Send a Text Message

1. Press .
2. Select a recipient from recent messages, or select **Go to Contacts** to select a recipient from your contacts, or press **NEW ADDR** (right softkey) to enter a phone number or email address by hand.
3. Enter a wireless phone number or email address. If prompted, press **CONTINUE** (left softkey).
4. Use your keyboard to enter a message or press **OPTIONS** (right softkey) to choose a text mode or preset messages.
5. Press **SEND** (left softkey).

Pictures _



► Take a Picture

1. With the phone open or closed, press and hold the side camera button to activate the phone's camera.
2. Using your display as a viewfinder, aim the camera lens at your subject, and press , **CAPTURE** (left softkey), or the camera button.
3. Press the camera button to return to Camera mode, or press **OPTIONS** (right softkey) to explore other options, including sending the picture to a contact.













Manage Your Account _



► Online: www.sprint.com

- make a payment, see your bills, enroll in online billing
- check minute usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

► From Your Sprint Phone

- press    to check minute usage and account balance
- press    to make a payment
- press    to access a summary of your Sprint service plan or get answers to other questions
- press    to add a new line of service, upgrade your phone, purchase accessories, or access other account services

► From Any Other Phone

- Sprint Customer Service: Dial **1-888-211-4727**
- Business Customer Service: Dial **1-800-927-2199**

Helpful Sprint Information _

► Total Equipment Protection

The protection you need so you can be worry free

Should anything happen to your phone, you'll have a worry-free way to ensure that you get connected again soon.

• Coverage includes:

Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, failure from normal wear and tear.

• For more information:

See the Total Equipment Protection brochure available at any participating retail location or go to sprint.com/tep for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.

► Sprint 411

Dial 411 for nationwide listings, movie show times, restaurant reservations, driving directions and more. Spanish-speaking operators are available. See sprint.com for pricing and more details.

Resources _



▶ For Your Phone

- This *Get Started Guide* to get you up and running.
- **User Guide** – View the comprehensive *User Guide* to the LG Remarq at sprint.com/remarqsupport.
- **Web** – Go to sprint.com/remarqsupport to download the latest version of the *User Guide*, and to access troubleshooting and other resources.

▶ For the Environment

Recycle your old phone safely and conveniently using the addressed recycling envelope packaged with your new phone. Visit sprint.com/recycle for more details.

sprint.com/begin _

- ▶ Visit sprint.com/begin to discover all you can do with your phone and Sprint service. Explore all your options, find ways to personalize your experience, even vote for your favorite features. It's a whole new beginning.