



*Get started \_*

*All you need to know to get going with  
your Sprint 3G/4G Mobile Broadband.*

*3G/4G U600 USB by Sprint*



*Welcome! \_*



*Sprint is committed to developing technologies that give you the ability to get what you want when you want it, faster than ever before. This guide introduces you to the basics of getting started with Sprint and your new 3G/4G U600 USB by Sprint.*

***Get it on the Now Network.™***

# What's in the Box \_



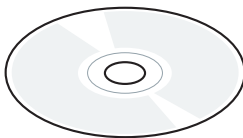
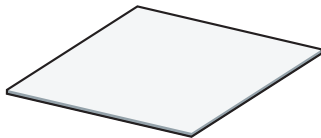
**3G/4G U600  
USB by Sprint**



**USB Connection Cable**



**Get Started Guide (this guide)**



**Sprint SmartView<sup>SM</sup> Software Installation, Important Information booklet, and Terms and Conditions CD.**

## Before You Start \_

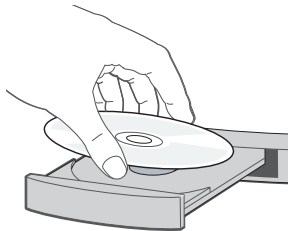


### ▶ Set Up Your Account

Make sure your device is set up with a service plan on your Sprint account. For assistance, call **1-866-639-9565** to speak with a Sprint representative.

### ▶ Install Sprint SmartView Software

1. Insert the Installation CD into your computer's CD drive.
  - The CD will auto-run.
  - If it does not auto-run, navigate to your CD drive and double-click the SmartView installation file. (The actual filename may vary with your operating system, but it will have a **.exe** extension.)
2. Click **Setup** to begin, and then follow the onscreen instructions to install Sprint SmartView software. (You will be prompted to restart your computer once installation is complete.)



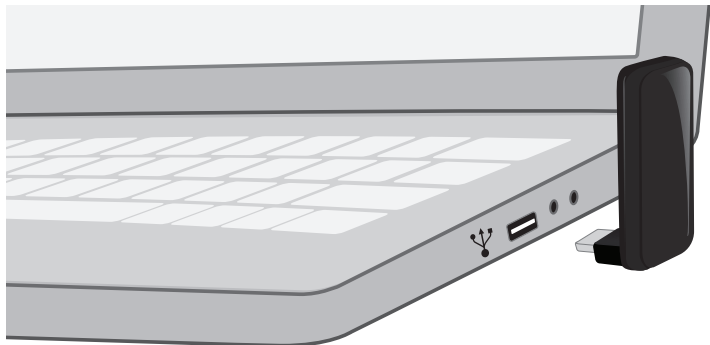
## *Install Your Device* \_



### ► **Insert the USB Device**


**IMPORTANT:** Insert the CD and install the software before you insert the device into your computer's USB port.

- Insert the device into an available USB port on your computer.
  - Your computer will detect the device and automatically install the drivers.
  - If you need a little more flexibility, you can plug the optional USB connection cable (included) into a USB port and then insert the device into the other end of the cable.

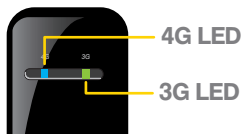




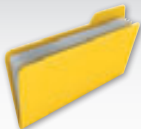
## ▶ Activate Your Device

1. With your device inserted, double-click the Sprint SmartView icon () on your computer's desktop.
  - Your device is designed to activate automatically and connect to either the Sprint 3G network or the Sprint 4G network.
  - If both 4G and 3G networks are available, click **My Networks** in the Sprint SmartView window to select which network to use.
2. Launch your Web browser and go to any website to confirm your Internet connection.

- The left indicator light shows your 4G status (**blue** means you're connected or within range). The right indicator light shows your 3G status (**green** means you're connected or within range). A **red** light in either location means you're not in a coverage area.



## *Manage Your Account \_*



### ▶ **Online: [www.sprint.com](http://www.sprint.com)**

- make a payment, see your bills, enroll in online billing
- check usage and account balance
- see or modify the details of your Sprint service plan
- get detailed instructions and download content

### ▶ **From a Phone**

- For any questions about your device or your Sprint service:  
Dial **1-866-639-9565**
- For general questions about your Sprint account:  
Sprint Customer Service: Dial **1-888-211-4727**  
Business Customer Service: Dial **1-800-927-2199**

## Helpful Sprint Information \_



### ▶ **Total Equipment Protection**

*The protection you need so you can be worry free*

Should anything happen to your device, you'll have a worry-free way to ensure that you get connected again soon.

- **Coverage includes:**

Loss, theft, routine maintenance, physical or liquid damage, mechanical or electrical problems, or failure from normal wear and tear.

- **For more information:**

See the Total Equipment Protection brochure available at any participating retail location or go to [sprint.com/tep](http://sprint.com/tep) for more details. To enroll within 30 days of activation, call **1-800-584-3666**.

Total Equipment Protection is a service provided by Asurion Protection Services, LLC, Continental Casualty Company's (a CNA company) licensed agent for the customers of Sprint.



## Resources \_



### ► For Your USB Device

- This *Get Started* guide to get you up and running.
- **User Guide** – View the comprehensive *User Guide* for the Sprint SmartView<sup>SM</sup> software online at [sprint.com/support](http://sprint.com/support).
- **Software** - Download the latest version of the Sprint SmartView software at [sprint.com/downloads](http://sprint.com/downloads).
- **Web** – Go to [sprint.com/support](http://sprint.com/support) to access troubleshooting and other resources.